

# LIFE PATTERNS INC.

## Life Patterns Inc.

### *Life Patterns Lowdown*

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#### **Summer 2024**

Just a reminder to those families that have individuals with an IEP (Individualized Education Program) on their PCSP: There could be an increase of hours in the summer months of June, July and August. If you have any questions about your PCS hours on your Service Plan, please call our office to inquire.

Topeka: 785-273-7189

Montezuma: 620-846-2658

#### **NEW**

### Communication Messaging System

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Life Patterns Inc. is currently working on getting a new communication messaging system in place to better interact with our families. This will help families to be aware of upcoming changes to policies and to the continuous AuthentiCare updates. It will also have text messaging abilities for individual communication that is personalized.

If you have a phone number or an email where you would like to receive messages that Life Patterns Inc. does **not** have on file, please reach out and provide that contact to Nancy at 620-846-2658 at our Southwest office.

## KanCare Waiting List to be Shortened

The State of Kansas has long had limited funds for those that need Home Community Based Services on the IDD waiver, causing individuals to be placed on a waiting list until there is an opening for services to be available to them.

The State of Kansas has recently granted funds to get approximately **800 individuals** off of the waiting list!

Life Patterns Inc. will try to meet the demand of those individuals and get those with PCS Hours enrolled and set up with a worker as soon as we can.

We will be extremely busy during this time, so please understand if there is a slight delay in response time.

## AuthentiCare Changes

Effective May 23, the AuthentiCare call-in system started asking for a “**service code**” when clocking in. This allows the worker to simply enter in the service code, and not have to listen for correct service in the long list of services. Below is the list of services that families with Life Patterns Inc. would need to be using to clock in and out and the corresponding Service Code.

Service	Service Code
IDD PCS (Personal Care Service) Day hours	<b>101</b>
IDD ONR Overnight Respite	<b>116</b>
IDD ECS (Enhanced Care Service) Night Unit	<b>115</b>
PD PCS (Personal Care Service) Day hours	<b>100</b>
PD ECS (Enhanced Care Service) Night Unit	<b>104</b>
TBI PCS (Personal Care Service) Day hours	<b>121</b>
TBI ECS (Enhanced Care Service) Night Unit	<b>119</b>
FE PCS (Personal Care Service) Day hours	<b>102</b>
FE Comprehensive Support	<b>114</b>
FE ECS (Enhanced Care Service) Night Unit	<b>112</b>
TA PCS (Personal Care Service) Day hours	<b>106</b>
Autism Respite	<b>191</b>

### Common issues with AuthentiCare

\* The new prompt states “If you know your service code, press 1. Otherwise, press #.”

\* Listen **entirely** to this prompt. Then, enter 1 and then # to continue.

\* **Listen** to the prompts carefully before selecting the options and **be patient. Clocking in and out correctly ensures that workers are being paid.**

As always, feel free to let us know if you have any questions or concerns. We understand how these frequent changes affect everyone and sympathize. Rest assured, we do always voice your and our concerns to those who make these changes and are in position to make the decisions.

## Rate Increases Starting July 1st, 2024

The state of Kansas updated the rates effective July 1st, 2024. They are attempting to make PCS and ECS similar, if not equal, across all waivers. Rates for workers can be updated once we have an updated Employment Agreement in the office.

You can find the agreement on our website or call our office to request it.

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Montezuma: 620-846-2658

WAIVER	OLD	NEW
IDD PCS	\$ 14.65	\$ 15.40
IDD PCS PARENT	\$ 15.80	\$ 16.65
IDD ONR/ECS	\$ 100.00	\$ 100.00
PD PCS	\$ 12.85	\$ 14.50
PD PCS PARENT	\$ 13.85	\$ 15.65
PD ECS	\$ 82.00	\$ 91.00
TBI	\$ 12.85	\$ 14.50
TBI PARENT	\$ 13.85	\$ 15.65
TBI ECS	\$ 82.00	\$ 91.00
TA	\$ 13.05	\$ 14.60
TA PARENT	\$ 14.05	\$ 15.75
FE	\$ 14.15	\$ 14.40
FE ECS	\$ 90.00	\$ 95.00
AUTISM	\$ 10.35	\$ 10.35

**OFFICE CLOSED**

Thursday,

**July 4th, 2024**

In observance of  
Independence Day.

