

## Solstice Alpine Guides Booking and Refund Policy

To secure your course date(s), please ensure your payment is received by SAG. We only take payment either through Paypal or Credit Card.

## **Booking and Refund Policy:**

- 1. Public Courses -100% payment upon registration
- 2. Group Bookings 50% deposit upon registration
- 3. Cancellations made more than 10 days prior to their course date will receive course refunds minus \$50.00 administration fee or transfer of course fee to another date.
- 4. Cancellations within 10 days prior to course date will receive a 75% course credit towards another course date (non-transferable conditions apply).
- 5. Cancellations within 2 days (48 hours) prior to course date will receive no refunds or course credits.

Solstice Alpine Guides reserves the right to cancel a course at their discretion and a full refund or alternate date will be offered. This may happen from time to time due to lack of enrollment.

