



**Prophet 21**  
WORLD WIDE USER GROUP



# BEGINNER CRYSTAL FORMS

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# DISCLAIMER

- This conference is an attempt by P21WWUG members to assist each other by demonstrating ways that we utilize the Prophet21 system and other related products.
- The P21WWUG and the individuals conducting the classes and round tables take no responsibility for potential issues that arise as a result of taking the advice given during the conference.
- The P21WWUG does not recommend using any SQL statements to update your database without having those statements first reviewed by Epicor or other experienced SQL professionals. Test any code in your Play Database!
- Using SQL statements to update your database may result in corrupting your database. Test any code in your Play Database!



# Agenda

1. Introduction
2. What are Crystal Forms
3. Things to know
4. Modify the forms
5. Common Changes
6. Deploy the forms

# WHAT ARE CRYSTAL FORMS

- Add-On to P21
- Crystal Reports that facilitate printing documents onside of P21 such as the Order Acknowledgement, Invoice and PO
- Successor to Adobe Forms (Jetforms)

## THINGS TO KNOW

- Script from Epicor enables this feature
- Modified filenames need to have “\_user” at end of the filename. Ex:  
invoice\_user.rpt;invoice\_user.xsd
- Files to modify are gotten from Epicor download website
- Xsd files are modified with Custom Data Streams

# SYSTEM SETTINGS

- Forms Customization Enabled -> System Settings -> Printing
- Output File Backup Option found in P21 -> System Settings -> Printing
- Files get saved in the report path found in P21 -> System Settings -> Files and Folders

# MODIFY THE FORMS

- Forms are Modified through a program named Crystal Reports
- Most new versions of crystal reports will work

# COMMON CHANGES TO FORMS

- Adding/removing/moving fields
- Change font sizes
- Add logos
- Add barcodes

## DEPLOY THE FORMS

- Copy or save the rpt and xsd files to the correct path in based on your system settings
- It is sometimes a good idea to save the files in a different folder that your play database points to.
- New versions are effective as soon as they are saved to the proper folder.