

MANAGER'S DESK FOR WEDNESDAY, JULY 17, 2019

WELCOME TO THE MANAGER'S DESK, I'M MIKE CORNELL.

OVER THE LAST SEVERAL WEEKS WE HAVE RECEIVED NUMEROUS EMAILS FROM LISTENING USING OUR NEW RADIO APP ON THEIR SMARTPHONE OR TABLET TO SAY, BASICALLY, "I LOVE THE NEW APP!"

I HAVE PERSONALLY FOUND IT TO BE VERY GOOD AND HAVE USED IT AT DIFFERENT TIMES WHEN A RADIO WASN'T HANDY OR I WAS OUT OF RANGE FOR LISTENING ON THE RADIO.

BUT, I HAVE A WARNING OF SORTS FOR THOSE OF YOU WHO ALREADY DOWNLOADED THE APP ONTO AN APPLE IPHONE OR IPAD. I'LL LET THE EMAIL FROM A LISTENER DESCRIBE WHAT HAPPENED:

Love the new app, so helpful!!! I just updated my iOS to the new 13 beta and it appears to break the playback for now. Just letting you know!

OUR ENGINEER, ALAN KILGORE, RESPONDED TO THIS LISTENER SAYING,

It is not uncommon to run into app issues for Beta OS versions since the OS programmers are working out the bugs. Do you know how close they are getting to a final release version?

TO WHICH THE LISTENER RESPONDED: "September is the official launch date... I waited a couple versions to see if they had a stable build, but evidently the player function appears to be broken on the app and also times out on the Safari phone browser. It's not really convenient to revert my iOS back, so I'll just have to wait it out. Just wanted to give y'all a heads up!"

ALAN THEN ADDED THIS COMMENT BACK TO THE LISTENER, "Tech support for the app framework said: "The app is not compatible with the beta version because it is not officially released. Once the official release is done the app will get compatible."

I suppose that is the price for trying Beta version. I am finding issues with Beta version updates for special equipment here and I am reporting bugs every week as they ready it for live release. It's a trade-off between new features/fixes and the new problems.

SO FOR THOSE USING OUR RADIO APP ON AN IPHONE OR IPAD, DON'T UPDATE TO IOS 13 UNTIL THE OFFICIAL RELEASE SOMETIME IN SEPTEMBER.

COMPUTERS. GOTTA LOVE 'EM OR HATE 'EM. DEPENDS ON IF THEY'RE WORKING RIGHT OR NOT. APART FROM THAT BETA VERSION OF THE IOS 13, THE APP IS WORKING GREAT AND I ENCOURAGE YOU TO DOWNLOAD IT. AS YOU TRAVEL THIS SUMMER YOU'LL BE ABLE TO TAKE US WITH YOU!

OUR MAILING ADDRESS IS: WRVM, PO BOX 212, SURING WI, 54174

OR GIVE ONLINE AT WWW.WRVM.ORG.

THANK YOU FOR JOINING ME FOR THE MANAGER'S DESK, I'M MIKE CORNELL.