



CHSUC ANNUAL REPORT



COMMUNITY HEALTH SERVICES OF UNION COUNTY, INC.

“A Laboratory of Difference Making”

STAFF

Cindy Cole, RN: Executive Director
 Dr. Gwen M. Perkins: Medical Director
 Dr. Roy Blank: Clinic Physician
 Laura Alison, PA: Clinic Provider
 Amy Barnes, RN: Nurse Supervisor
 Terry Boyle: Administrative Assistant
 Paulina Carmona, CNA: Spanish Interpreter
 Sharon Collins, MOA: Diabetes Educator
 Kate Enamorado, CNA: Spanish Interpreter
 Yolotzin Gomez: Spanish Interpreter
 Ashley Grimsley, RMA
 Brenda Hamilton: Bookkeeper
 Astrid Herrera-Farman, CNA: Spanish Interpreter
 Martha Overman, RN: Clinical Nurse
 Amy Parker, RN: Clinical Nurse
 Norris Pierce: Projects Manager

BOARD MEMBERS

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MESSAGE FROM THE EXECUTIVE DIRECTOR

Community Health Services (CHSUC) has experienced a RECORD year! For 37 years and counting, the clinic has grown and evolved into a well-respected and necessary part of this ever-growing community. This year, CHSUC Free Clinic programs assisted **4,300** uninsured individuals with **26,398** visits. CHSUC became a much-needed medical home for those who otherwise could not afford care.

2018 - 2019 REVIEW OF VISITS

STAFF: 2 FULL-TIME AND 10 CONTRACT

Community Clinics:	390
Health Fairs:	685
Flu Shots:	1,177
Labs/POC:	12,413
Grocery Program:	490
Prescription Assistance:	121
Free Clinic:	5,140
Education:	2,056
Diabetic Supplies:	1,749
Translator-Provided Services	2,083
Other Medical Services:	94
Total:	<u>26,398</u>

This “Laboratory of Difference Making” has paved the way for affordable access to quality healthcare and medications, no matter the socioeconomic status. The Value of Services (VOS) rendered to patients during the 2018-2019 program year reflects: for every **\$1.00** given by donors and grantors, **\$6.21** in services were provided.

Thank you for caring for your neighbors when they need it most. Our partnerships, volunteers and collaborations are not only changing lives, they are saving lives. Together, we are making a difference!

Cindy Cole, RN
Executive Director

Mission and Vision Statement

Our Mission: To provide a medical home for uninsured residents of Union and Anson County, living with acute and chronic illnesses.

Our Vision: A community in which all residents have access to quality healthcare, regardless of economic status.

Goals for 2019-2020

- Offer Union and Anson County's uninsured adult residents an appropriate plan of treatment
- Provide education to equip patients with tools to self-manage their disease
- Successful outcomes as a result of therapeutic life-style changes
- Develop long-term healthcare solutions through community collaborations

Services:

- Adult Free Clinic
- Diabetes Specialty Care
- In-house Lab Tests
- In-house Glucose Screenings
- Community-based Clinics
- Diabetes Education
- Prescription Assistance
- Nutrition Education
- Health Awareness Seminars
- Diabetes Supplies
- Specialty Referrals
- Wellness Program (injections)
- Grocery Program

Grant Funding and Donations provide:

- Primary Physician Care
- In-home Glucose Testing Equipment and Supplies
- 30-day Prescription Assistance
- Diabetes Education
- Follow-up Screenings
- Groceries
- Seasonal Vaccines
- Specialty Care

CHSUC assists uninsured adult Union and Anson County residents (ages 18+) who are without a primary care physician. Eligibility guidelines require annual incomes at or below 200% of FPL.

CHSUC serves those with many untreated health complications, due to a lack of funds and access to free healthcare including a significant number of immigrants. The immediate intervention made possible by Point of Care (POC) laboratory testing decreases the number of emergency room visits by patients who are non-emergent; thus, driving down overall healthcare costs.

We salute our volunteers

- ◆ During 2018-2019, 117 volunteers gave 5,957 hours of their time to assist our clients.
- ◆ At the 2018 Volunteer Luncheon, Dr. Eric Ward, was named Volunteer of the Year.
- ◆ "Volunteering is a work of the Heart"



A special "Thank You" to: Dr. Gwendolyn Perkins, Dr. Roy Blank, Laura Alison, PA-C, Dr. Eric Ward, Dr. Howard Guthmann, Dr. Kevin Killian, Staff RN's, MOA's, Wingate University Faculty & Staff, SPCC, BD, AmeriCares, Heart to Heart, Sanofi, and Novo Nordisk for the support they have provided in the past year. Partnerships make our mission possible.

A "Grateful Acknowledgement" to: Braswell Trust, Sisters of Mercy, The Leon Levine Foundation, BCBS-NC, Foundation for the Carolinas, United Way, and City of Monroe, for the faith and trust you have in our mission to the uninsured population.

CHSUC Revenue Sources 2018-2019

Corporate Contributions	\$200,000
Private Grants	\$199,000
United Way	\$123,000
Program Service Fees	\$48,000
Fundraisers, Donations, Contributions	\$40,000
Other Revenues/Business/Govt.	\$91,913