



Red Sleigh Inn Operating Guidelines

Arrival/Check In

1. Room keys will be disinfected prior to being handed out as well as when they are returned.
2. Social distancing measures are encouraged on the part of staff and guests at check-in and throughout their stay.
3. Enhanced sanitization procedures will be in place throughout the Inn such as surfaces, stair handrails, light switches, remotes, door handles, etc. in addition to our heightened disinfecting taking place regularly.
4. Hand sanitizing stations will be available throughout the common areas of the Inn for the use of all guests and staff.
5. The Red Sleigh Inn reserves the right to ask any guest to leave the property if that guest or someone in their travelling party is acting in an unsafe manner toward another guest or behaves in a manner which creates an unsafe environment for any or all of our guests.

Rooms & Cleaning

1. Shampoo, conditioner and hand soap will be provided in all guest rooms upon arrival. All guest amenities will be sanitized once the guest has checked out including non-disposable soap, shampoo, conditioner and hairdryers.
2. We are not providing daily housekeeping services, guests may request additional toiletries, or linens at the inn keepers service door.
3. Enhanced and thorough cleaning protocols have been implemented in guestrooms and common spaces.

Breakfast Protocol

1. Breakfast times will remain at 7:30am or 8:30am – we have modified our seating arrangements so that each party will have their own individual table (no communal seating).
2. Meals will remain individually served with the option of a to-go breakfast sandwich, or a sit-down meal.

Guest & Staff Interaction

1. Carly & CJ, the owners of the Red Sleigh Inn, will follow social distancing guidelines, maintain frequent and stringent hand-washing protocols, and will continually clean surfaces and touchpoints throughout the Inn.
2. There are no other staff members besides the owners.
3. Signage will be displayed on-property reiterating social distancing guidelines, personal sanitation guidelines, and the importance of surface cleaning.
4. Non-staying guests are prohibited from the property to reduce the number of people present