## AFTER SCHOOL BOWLING @ BEAVER-VU BOWL <br> Q\&A: Questions and Answers

## CONTACT INFORMATION:

Susan Diamond, After School Bowling, Program Coordinator

- Email: susand@daytonbowling.com
- Beaver-Vu Bowl, office: 937-426-6771, x116
- Website: daytonbowling.com/asbp.html
- Facebook: https://www.facebook.com/afterschoolbowlingclub


## UPDATES RELATED TO COVID-19:

- Does my child need to wear a mask in the bowling center?
- Masks are not required to be worn in the bowling center. Any student, parent or staff member who wants to wear a mask will be supported in doing so. Should the requirement change, this information will be shared in a timely manner.
- If my child is unable to attend the After School Bowling Program, should I contact you?
- Yes, this is greatly appreciated. Please contact Susan by email or phone with your child's name and school providing information of your child's absence due to illness or a prior commitment.
- Where do I pick up my child at Beaver-Vu Bowl?
- Once the group has finished bowling, we will either be at our assigned lanes or we will relocate to the meeting room as availability permits. From inside the building, the meeting room is located down the yellow hall behind Lanes 61-62.


## REGISTRATION

- Where do I turn in the Program Registration Form and Fee(s) for my child to participate?
- The Form and Fee(s) can be

1) Turned in to your school office.
2) Brought to Beaver-Vu Bowl to register and pay the fee(s).
3) Scan and email the form to susand@daytonbowling.com.
4) Contact Susan with any questions about this process.

- We coordinate with each school to pick up Registration forms, fees, and verify the participation list.


## PAYMENT:

- What are the different types of payment methods?
- Payment can be made with cash, check, and/or charge cards (with a 3\% convenience fee).
- Who do I make the check out to?
- Beaver-Vu Bowl.
- Can I pay in advance or upon child pick-up?
- Yes, parents are able to pay in advance and/or upon child pick-up.
- Advance payments can be as far ahead as you choose (month, two weeks, etc).
- If my child misses a day and I paid in advance for that day, what happens to my payment?
- The payment for the missed day will be a credit to the next day your child attends.
- Are overpayment program fees refunded at the end of the term?
- Yes, program fee credit will be refunded on a Beaver-Vu Bowl gift card at the end of the term. The gift card can be used toward bowling, shoe rental, café and ProShop purchases.


## BUYING SNACK AT THE CAFÉ

- What is a Snack Card?
- Snack Cards are gift cards to be used in the Café and to place a bowler's snack money on.
- Snack cards can be purchased at any time and are refillable. Snack Cards with a remaining balance will be returned to the owner at the completion of the term.
- What is the benefit of a Snack Card?
- Snack Cards are helpful way to be certain your child has money for snack each week and/or prefer your child not carry cash. We safely store the card at the bowling center and inform parents when the balance is low.
- Can cash be sent to purchase snack?
- Yes, cash can be sent along with your child for their snack purchase(s) in the café.
- Please send along in a coin purse or wallet so money is not loose and in open view of others.


## EARLY DISMISSALS AND SCHOOL CLOSINGS:

- Does the Program still operate on Early Dismissals?
- YES, the bus will pick up students at the time of the early dismissal. Program pick-up time will remain the same.
- What happens if the school closes due to extreme weather?
- If school is closed or dismissed early due to weather, After School Bowling will NOT occur.
- Where can I find out about program updates and information?
- Program updates and information are primarily distributed through Constant Contact email. You are welcome to call the bowling center for program details.


## BOWLING EQUIPMENT:

- How will my child get bowling shoes?
- Students are taken to the front counter to request their bowling shoes. It is helpful for students to know their shoe size and/or locate it in their street shoes.
- How will my child find a bowling ball that fits?
- We will assist in making sure your student is using the correct weight bowling ball. Most elementary school students are comfortable with an 8 lb . ball, some will be able to use a 10 lb . ball.
- My child has his/her own bowling ball and shoes. Is there a place for him/her to store it during the term?
- YES! Lockers can be rented at a special program rate for duration of the program session. Lockers are based upon availability.

