

# ACTS

## Goals

ACTS has provided services throughout central Florida for more than 40 years. Programs offer individualized, person-centered care and have specialized staff to meet the needs of veterans, the homeless, trauma-exposed, women, youth, families and more. Our focus is on equipping to those we serve to achieve optimum health and well-being.

ACTS Polk Permanent Supportive Housing programs offers scattered site leasing units throughout the Polk County communities to provide permanent housing to individuals who lack adequate housing and have disabling conditions.



For more information about ACTS Polk County Permanent Supportive Housing Program, call 863.243.1750 or visit [www.actsfl.org](http://www.actsfl.org).

ACTS Polk HEART Permanent Supportive Housing receives residents through Homeless Coalition of Polk County.



Homeless Coalition of Polk County, Inc  
(863) 687-8386 • [info@polkhomeless.org](mailto:info@polkhomeless.org)

If you are facing eviction, at imminent risk of losing the place you're staying, or have become homeless, contact HCPC for a Coordinated Intake Assessment.

If you are in physical danger where you are staying or you are fleeing domestic violence, call the Domestic Violence Hotline at 863-413-2700

If you are a veteran in need of assistance, please call our Veteran Line at 863-OUR-VET6 ext. 1006 (863-687-8386 ext 1006)



## Polk County Permanent Supportive Housing



**1090 US Highway 17 South  
Bartow, FL 33830**

**863.243.1750**



## What is ACTS Permanent Housing Program?

- HUD funded Permanent Supportive Housing program
- Assisting persons with disabilities, who have experienced disruptions in their housing stability.
- Provides supportive property management services to landlords.
  - Assurance of security deposits and monthly rent payments by ACTS
  - Assurance of property maintenance through yearly HQS inspections and monthly unit walk through.
  - Assistance with lease renewals
- Offers on-going housing case management services for tenants
  - Case Managers perform monthly walk through of units to ensure unit is well maintained.
  - Communicate any maintenance reports to landlord

## What the Landlords Should Expect:

To be compensated fair market rent, inclusive of utilities, on a monthly basis.

ACTS compensates the full amount of rent. As of 2022:

1 bedroom: \$836.00

2 bedroom \$1,056.00

3 bedroom: \$1,418.00

ACTS assists with security deposits and the disclosure of responsibilities noted on a HAP (Housing Assistance Payment) Agreement.

Landlords can expect no disruption in lease payments due to vacancies as it will be incumbent on ACTS to keep the units full at all times.

## Background Information

ACTS is a Permanent Housing provider, working in collaboration with the Homeless Coalition of Polk County (HCPC) to assist those experiencing housing crisis in Polk County.

HCPC is the lead agency for the Lakeland/ Winter Haven/Polk County Continuum of Care and facilitates the coordination and collaboration among organizations serving the homeless population of Polk County.

Homelessness is first and foremost a housing crisis and can be addressed through the provision of safe and affordable housing.

All people experiencing homelessness, can achieve housing stability in permanent housing. Some may need very little support for a brief period of time, while others may need more intensive and long-term supports.

Many people experience improvements in quality of life, in the areas of health, mental health, substance use, and employment, as a result of achieving housing.

People experiencing homelessness have the right to self-determination and should be treated with dignity and respect.

