

# Public Authority Care Communications

June 2022

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*Sick Leave  
Increasing*

## Provider Sick Leave Increasing 7/1/2022

Effective 7/1/2022 Providers will see an increase in their sick leave hours. 24 hours for the year (July 1, 2022– June 30, 2023) will automatically be given to eligible Providers. Remember, for the current year, Providers must use any available sick leave hours by 6/30/2022 or else it expires and will NOT transfer over on 7/1/2022.

## Direct Deposit

Starting 7/1/2022 IHSS and WPCS Providers will be required to receive their paycheck by direct deposit or pay card for each Recipient they work for. Please reference [here](#) for more information.

1. AAAA Paycard International  
(626) 390-5066  
[www.AAAAPCI.com](http://www.AAAAPCI.com)

2. First Data Government Solutions  
Money Network Card  
[www.Providerpaycard.com](http://www.Providerpaycard.com)

3. SmartGiving Card provided by Locker 81 Fundraising Solutions LLC  
(833) 542-5811  
[www.SmartGivingCard.com](http://www.SmartGivingCard.com)

4. smiONE  
(866) 674-9628  
[www.smionecard.com/circle/ca](http://www.smionecard.com/circle/ca)

5. U.S. Bank Focus Card  
[www.CAIHSS.usbank.com](http://www.CAIHSS.usbank.com)

[ESP](#) users can sign up for direct deposit via their portal.

*Direct Deposit*

*COVID-19  
vaccine*

*Online Training  
Platform*

*Upcoming  
Class*

*CA Phones*

*Contact Info*

Keep yourself and your family protected from COVID-19 this season.

get your free  
**VACCINATION OR BOOSTER SHOT**

Available to you regardless of immigration or insurance status.

Free transportation and in-home appointments available!

Visit [myturn.ca.gov](http://myturn.ca.gov) or call 833-422-4255



**DO YOU OR SOMEONE YOU KNOW NEED:**

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For Information for all older adults services, call California Aging & Adult Information Line 1-800-510-2020



- ✓ **GROCERIES OR MEALS**, call 2-1-1 or visit [www.211ca.org](http://www.211ca.org) to connect to local food assistance and more.
- ✓ **MEDICINE OR MEDICAL ATTENTION**, call your health plan or doctor's office for help. In an emergency call 911.
- ✓ **INFORMATION ABOUT MEDICARE**, call 1-800-434-0222 for the Health Insurance Counseling and Advocacy Program.
- ✓ **COMMUNITY CONNECTIONS**—You are not alone. Call Friendship Line CA at 1-888-670-1360 for someone to listen 24/7.
- ✓ **PROTECTION FROM ABUSE AND NEGLECT:**
  - Call 1-800-231-4024, if you are living in a long-term care facility, to reach the Long Term Care Ombudsman CRISIS Line.
  - Call 1-833-401-0832, if you are living at home to talk to Adult Protective Services.
- ✓ **PROTECTION FROM FRAUD**, call 1-877-908-3360, for AARP's Fraud Watch Network Helpline.
- ✓ **SUPPORT WITH ALZHEIMER'S OR OTHER DEMENTIAS**, call 1-800-272-3900 for the Alzheimer's Association® 24/7 Helpline.
- ✓ **GENERAL COVID-19 INFORMATION**, call the COVID Information Line at 1-833-422-4255 or visit [www.covid19.ca.gov](http://www.covid19.ca.gov).

The IHSS Public Authority is pleased to announce that we are now offering trainings online via Care Academy! Call or email Nicole if you would like to register; [nlinsenbigler@sjgov.org](mailto:nlinsenbigler@sjgov.org) / 209-468-1747 .

## **Training Topics Include:**

- Basic Housekeeping Techniques.
- What Does it Mean to be a Professional Caregiver
- Overview of Nutrition and Food Prep
- Managing Job Related Stress
- Assisting with Elimination Needs
- Overview of Skin Care and Wound Prevention
- Assisting with Oral Hygiene
- Introduction to Dementia Care
- Managing a Clean and Healthy Environment (Infection Control)
- Safety Precautions and Fall Prevention (Part 1)
- Safety Precautions and Fall Prevention (Part 2)
- Overview of Transfers and Mobility Equipment
- Communicating with Older Adults
- Assisting with Bathing
- Clients Rights, HIPPA, and Elder Abuse Prevention
- Assisting with Personal Care Through ADLs
- Assisting with Independent Living Through IALDs

## **Benefits include:**

- Self-paced learning
- Certificates available
- Wide variety of classes
- Access on your phone, tablet or computer

## Upcoming Class

The following training class will be held virtually using Zoom. To register please call or email Nicole; 209-468-1747 / [nlinsenbigler@sjgov.org](mailto:nlinsenbigler@sjgov.org).

- *Preparing for Sudden Emergencies*

*Date/Time: 6/16/2022 from 1:00 pm—2:00 pm*



**California Phones**  
Keeping you connected.



**CRS**  
California Relay Service  
The power to connect us all.



California Telephone  
Access Program



**Speech-to-Speech**  
California Relay Service  
The power to connect us all.

[www.CaliforniaPhones.org](http://www.CaliforniaPhones.org)

Programs of the California Public Utilities Commission  
Deaf and Disabled Telecommunications Program

## ***Free Specialized Phones Make It Easier to Hear, Dial, and Call.***

California residents are eligible for *FREE*, specialized California Phones if they have phone service and are certified by a licensed physician, medical doctor, or audiologist as having difficulty using a standard telephone because of difficulty seeing, hearing, speaking, remembering, or moving.

There is no cost, obligation, age, or income requirement. There are California Phones that light up when calls come in, amplify sound, allow you to dial by pressing a picture, and use a speakerphone for hands-free operation. These phones and others are from top manufacturers and have all been tested by CTAP's advisory board.

Once an individual qualifies for a California Phone, they can go into one of CTAP's Service Centers throughout California or call 1-800-806-1191 to determine the most appropriate device for their requirements. Trained staff will recommend the phone that best fits a client's needs, discuss the phone features, and provide training on how to use and personalize their California Phone.

You can learn more about the Program and obtain an application by calling 1-800-806-1191 or visiting [www.CaliforniaPhones.org](http://www.CaliforniaPhones.org). If you need help getting certified just ask a customer service specialist. There is no cost, age, or income requirement for this state program, so there is no reason not to stay connected.

## Staff Contact Information

- George McHugh; [gmchugh@sjgov.org](mailto:gmchugh@sjgov.org); 209-468-0852
- Claudia Pena Duran; [cpduran@sjgov.org](mailto:cpduran@sjgov.org); 209-468-1233
- Desirea Patten; [dpatten@sjgov.org](mailto:dpatten@sjgov.org); 209-468-1963
- Lu Vargas; [gvargas@sjgov.org](mailto:gvargas@sjgov.org); 209-468-1748
- Nicole Linsenbigler; [nlinsenbigler@sjgov.org](mailto:nlinsenbigler@sjgov.org); 209-468-1747
- Le'Nel Birden; [lbirden@sjgov.org](mailto:lbirden@sjgov.org); 209-468-1370
- Esther Mariano; [emariano@sjgov.org](mailto:emariano@sjgov.org); 209-468-1746