

## Privacy Policy

Our postal address is: 100 Chesterfield Business Parkway, Suite 200,  
Chesterfield, MO 63005

Our phone number is: 1-888-233-3445

Our fax number is: 1-866-828-9200

We can be reached via email at: [wecare@1stChoiceSchool.com](mailto:wecare@1stChoiceSchool.com)

At 1st Choice Real Estate School, LLC, we are committed to protecting your privacy online. Below is a brief overview of our Privacy Policy. This will give you a summary of how information is collected from you and how it is used.

### Information Collected

When you become a member of our site, we collect personal information from you such as your name, email address, home address, telephone number(s), and a password. In addition, we may collect other information such as product selections, billing address, credit card number and expiration date, and other payment information. We may also collect, or our affiliates will collect, the URL you came from; IP address, domain types (e.g., .com or .org, etc); your browser type; the country, state and telephone area code where your server is located; the pages of our site that were viewed during a visit; the advertisements you clicked; and any search terms that you entered on our site.

### How Information is Used

We do not sell or rent your personal information to others. We use customer information we collect only for the purposes of filling orders, contacting members to inform them of their order status, sending promotional information, enhancing the operation of our site, for statistical purposes and to administer our systems. Our servers use SSL encryption, firewall technology, and other means to protect your information.

In order to take courses offered on our website, a user must first complete the registration form. Required information includes the user's full name, address, email address, user account name and password. 1st Choice Real Estate School, LLC, uses the information from the registration form to ensure that the user receives credit with state licensing agencies for the continuing education courses completed and to contact the user about services on our site.

We also request contact and financial information on our order form. The user will need to provide his or her name, email address, credit card number and credit card expiration date. This information is used for billing purposes and to fill customers' orders. Should a problem arise, the information is used to contact the user.

Additionally, we send all pre-licensing students a welcome email. Students, current and past, may occasionally receive information on products, services, and special deals. If we need to contact you, we may do so using the phone numbers you provided or, most often, via email. Please be sure to add [1stChoiceSchool.com](mailto:wecare@1stChoiceSchool.com) to your safe senders list so you will not miss out on any important information and so we may reply to any email requests that you send us. 1st Choice Real Estate School is not responsible for your failure to receive or respond to an important email.

## **Cookies**

We use cookies to help identify you when you visit our site and to customize your experience. The cookies may contain randomly assigned user identification numbers, your first name, and your default start page for our site. The cookies make your use of the site easier, allow you to retrieve a previous shopping cart, make the site run more smoothly and help us to maintain a secure site. You will be unable to use the members sections of our site without your browser set to accept cookies. Additional cookies may be used by affiliate sites or sites that display banners on our site. We do not disclose your personal account information or information about purchases made on our site to affiliate or advertising sites, unless you purchase an item sold on that site.

If users have any questions or suggestions regarding our privacy policy, please contact us at the phone number, email address, or postal address listed at the top of this page.

## **System Performance Guarantee**

1st Choice Real Estate School utilizes the latest in high-speed redundant servers. The data center is secure and staffed at all times to ensure all systems are working properly. We are proud of the fact that we maintain one of the highest rates of system reliability in the industry. If you have difficulty using or accessing coursework, let us know of the problem, and we will research it. If we discover the problem is within our system (not the World Wide Web) and are unable to correct the issue within one business day, we will refund your money. If the problem is determined to be within your system (i.e., ISP, Internet connection, the system you are using to access the coursework or your local data connection), a refund will not be granted.

## **Purchase Guarantee**

1st Choice Real Estate School understands that security is essential when buying online. That's why we have worked hard to create one of the safest online shopping environments in the industry.

Our checkout process is 100% secure. Your order information is encrypted and transmitted over secure (SSL) server technology.

We review each and every order. If we see something that is not clear, we will contact you.

We take fraud very seriously. We make an extra effort to carefully validate all credit card information. You can be secure in the knowledge that we're protecting you from unauthorized charges. And by keeping fraud down, we can also keep our prices down.

You are protected. In the unlikely event that an unauthorized charge does occur, the Fair Credit Act guarantees you a maximum loss of only \$50. Please notify us promptly upon receipt of your credit card statement.

<http://ftc.gov/bcp/edu/pubs/consumer/credit/cre16.shtm>



### **“A” Rated**

1st Choice Real Estate School is a member of the Better Business Bureau and is in excellent standing. You, the customer, can be assured that you can do business with us safely and securely. With thousands of courses sold to happy customers all over the country, we know how to provide exceptional service and a great product.

### **Changes to this Policy**

1st Choice Real Estate School, LLC, may occasionally update this Privacy Policy. 1st Choice Real Estate School, LLC, encourages you to periodically review this Privacy Policy to stay informed about how 1st Choice Real Estate School, LLC, is helping to protect the Personal Information collected. Your continued use of the Service constitutes your agreement to this Privacy Policy and any updates thereto.