

# DELAWARE TOWNSHIP VOLUNTEER AMBULANCE CORPS

PIKE COUNTY, PENNSYLVANIA      Established 1975

135 PARK ROAD, DINGMANS FERRY, PA 18328

(570) 828-2345 voice      www.dtvac.org



December 2024

Dear Neighbor,

It's time for our annual subscription drive! Your continued support helps Delaware Township Volunteer Ambulance Corps (DTVAC) provide life-saving emergency services to our community. For nearly 50 years, we have proudly served the Delaware Township - Dingmans Ferry and the surrounding areas with exemplary emergency medical services. Your contribution helps sustain our essential service and ensures we are ready when you or your loved ones need us most.

DTVAC is a nonprofit organization established in 1975. We rely on voluntary contributions, grants, donations, municipal funding, and service billing to maintain our operations. We are a combination service, employing career staff and volunteer personnel committed to delivering high-quality emergency medical care. By participating in this year's subscription drive, you directly help offset the rising costs of operating our organization, from maintaining ambulances and medical equipment to providing ongoing education and training for our personnel.

Each year, DTVAC responds to hundreds of emergency calls in Delaware Township alone. Our team provides emergency care and safe transport to hospitals across Pennsylvania, New York, and New Jersey. Over the past few years, we've significantly reduced response times to 911 calls and expanded our capacity to meet the growing needs of our community. As call volumes continue to rise year after year, your support becomes even more critical to maintaining the level of care you deserve.

Our commitment to excellence is evident in the high standards we maintain in serving our community. DTVAC is licensed by the Pennsylvania Department of Health's Bureau of Emergency Medical Services to provide basic, intermediate, and advanced life support—the highest level of prehospital care available in the state. We are also proud to have achieved Master-Level recognition from the Pennsylvania EMS for Children Program, highlighting our dedication to providing outstanding pediatric emergency care.

Operating a modern ambulance service comes with enormous costs. Ambulances, medical supplies, vehicle repairs, medications, and personnel expenses add up quickly. Ambulance transports can cost more than \$2,000 per trip, and many insurance providers, including Medicare, do not cover the entire bill. To ensure our community has access to the care it needs, we must both bill for services and solicit donations to close the gap.

Your participation in our subscription drive benefits both you and our organization. Subscribers are protected from out-of-pocket costs for insurance-covered ambulance services, including copays and deductibles, as allowed by law. Additionally, subscribers receive a 50% discount on services not covered by insurance, such as non-emergency transports or patient assessments when no transport is needed. By subscribing, you safeguard yourself and your family from unexpected medical expenses while directly supporting the emergency care your community relies on.

Joining our subscription program is easy. Simply complete the form below and return it with payment in the enclosed envelope. Every contribution helps us purchase life-saving equipment, medical supplies, and medications. Your support ensures that DTVAC remains ready to respond 24 hours a day, 365 days a year.

We are incredibly grateful for your continued generosity and trust. Together, we can ensure that Delaware Township Volunteer Ambulance Corps remains a reliable lifeline for our community. Thank you for standing with us!

## About the Subscription

As a subscription member, you will not be billed for balances owed on services that are partly covered by your insurance carrier, including insurance copays and deductibles, with the exception of deductibles as mandated by Federal Law. On services not covered by your insurance, such as non-emergency transports and patient assessments (patient is not transported), you will receive a 50% discounted rate. If you do not have insurance, you will receive 50% off all bills from DTVAC. Because a large percentage of our emergency dispatches are in other municipalities, we allow anyone to become a subscription member of DTVAC. Subscription plans are valid from December 20, 2024, through December 31, 2025. Membership fees remain the same regardless of when you join, so signing up early ensures you get the most value from your subscription!



- \$50 Individual - covers only the individual subscription holder
- \$70 Couple - covers the subscription holder & spouse listed on this form
- \$90 Household - covers the subscription holder, spouse, cohabitants of a single residence and dependent persons living at the residence.(up to 8).
- Additional Donation \$ \_\_\_\_\_

Name: \_\_\_\_\_

Date of Birth: \_\_\_\_\_ Phone: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Email: \_\_\_\_\_

Household Members (if applicable). If additional, please enclose separately

Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

## The fine print . . . .

### Subscription Terms

Ambulance transportation costs are typically covered by medical insurance based on the terms of your policy. However, subscribers may be responsible for the cost of services not covered by insurance, such as transports deemed not medically necessary, instances in which EMS does not transport the patient, or when DTVAC (Delaware Township Volunteer Ambulance Corps) only provides assessment and/or treatment and another agency provides transportation. Uninsured subscribers are responsible for 50% of DTVAC's standard charges. Subscribers may not be notified of non-coverage at the time of service, and this subscription does not cover services provided by other ambulance providers. DTVAC routinely provides EMS service to neighboring municipalities. For this reason, there is no residency requirement for subscription membership.

Generally, DTVAC will bill your insurance directly through a third-party billing service. By paying the subscription fee, you assign all ambulance benefits from insurance or third-party payers to DTVAC for covered services for yourself or those covered under your insurance policy. Subscribers agree to forward any insurance payments received directly to DTVAC. This program is not insurance and is not available to Medicaid beneficiaries. Medicare beneficiaries remain responsible for legally required copayments and deductibles.

The subscription is not a contract guaranteeing the provision of ambulance services. Mutual aid providers may respond if DTVAC is unavailable. Terms are subject to change without notice. Subscriptions are subject to DTVAC's acceptance and may be revoked at its sole discretion. Non-compliance with this agreement is considered fraud and voids subscription benefits.

### Annual Non-Discrimination Statement

Delaware Township Volunteer Ambulance Corps is committed to providing an inclusive and equitable environment in all its activities and operations. DTVAC does not discriminate against individuals based on race, color, religion, sex (including gender identity and expression), sexual orientation, age, national origin, disability, marital status, military or veteran status, political affiliation, or any other characteristic protected by applicable federal, state, or local laws.

### 911 Sign Reminder

When the ambulance service, fire department, or police are dispatched, they are given the "911" address by the Communications Center. Unless this address is posted at the residence or building, it is very difficult to find the location of the emergency in a timely manner. We urge all residents and business owners of Pike County to have their "911" number posted near the street in front of their home or business to ensure a timely response in the event of an emergency. The Pike County Emergency Management assigns street addresses. If you do not know your 911 address, call the Emergency Management office during weekdays at (570) 296-1911. Supplies for these signs can be obtained at many hardware stores. In addition, as a service to the community, Delaware Township Volunteer Ambulance Corps sells address signs at a minimal cost. If you require an address sign, please give us a call or visit our website, [www.dtvac.org](http://www.dtvac.org), for a printable order form.

### Help Wanted:

We are a combination service using both career and volunteer staff. We utilize volunteers in our organization's vital activities: responding to 911 calls, fundraising, and administrative functions, including Board Members. Volunteers participate in our incentive program, which offers free uniforms, free training, college tuition assistance, use of gym equipment, and more. Call us at (570) 828-2345 ext. 806 to learn about volunteer opportunities.

We also seek career personnel, including EMSVOs, EMTs, paramedics, and PHRNs, to help us respond to 911 calls using our evidence-based medicine protocols and state-of-the-art equipment. For employment opportunities or questions on starting a career in EMS, contact (866) 491-3837 ext. 806.

### Car Seat Checks

We now offer free child seat safety inspections by qualified Child Passenger Safety Technicians at our ambulance station. Inspections help ensure car seats are appropriate for the child's age and size and installed correctly. These checks take approximately twenty minutes and are by appointment only. Call us to schedule!

