

How To Update Your Android Phone or Tablet

These step-by-step instructions describe how to update your email account settings on an Android phone or tablet. If you have a question, please feel free to reach out for help at 765.998.6192 or support@eiwifi.com.

- 1.) On your phone/tablet, tap on the Settings icon, then tap Accounts, or similarly named.
- 2.) Tap on your eiwifi.com email account. This will open your email account settings.
- 3.) Most phones and tablets offer no means to change your email account settings, so your email account will need to temporarily be removed from your phone/tablet, so it can be re-added. Look for a button labeled "Remove" "Delete Account" or similarly named, and tap on it. When asked to confirm, tap Yes or Ok.
- 4.) On your desktop computer, visit <https://www.skywaynetworks.com/guides/android>. When prompted by the guide, use these options:
 - What email address would you like to setup: (enter your eiwifi.com email address)
 - Which email plan are you using: Bronze
 - Which email app will be setup: (select the email app you use on your phone/tablet)
 - Type of account you would like to setup: IMAP
- 5.) Follow the remaining steps in the guide to re-add your email account to your phone/tablet. Once completed, your email folders and messages will re-appear on your phone/tablet.