



Western Springs Asthma & Allergy, S.C.

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August 2020

Dear Patients,

In accordance with updated COVID-19 guidelines issued by numerous health-related agencies, we have decided to cautiously move ahead with opening up the office all weekdays for injections and office visits.

Some restrictions will still be in place:

- We will be questioning patients about travel within the past 14 days to states on the travel advisory list for Cook County. Please see the link on our website for current information. Those who have spent more than 24 hours in these states are advised to quarantine and should not come into the office.
- All patients entering the office over the age of two years old must wear a face mask
- There will still be limited seating six feet apart in the waiting room and upstairs landing for those coming for injections
- The 30-minute mandatory wait time after receiving injections is still in place
- Children should be only be accompanied by one adult; siblings should remain at home unless they are also receiving care from us during the same visit
- Those with scheduled appointments will be directed to exam rooms upon arrival
- Staff will continued to be screened daily before coming to work. All office areas will be cleaned regularly and exam rooms will be thoroughly cleaned between patients.
- Telehealth visits are no longer required, but will be available.
- Breathing evaluations, such as spirometry, exhaled nitric oxide measurement and peak flow readings are currently not being performed out of caution.