

YEALINK PHONES

You can configure three types of call forward:

- **Always Forward:** Incoming calls are immediately forwarded.
- **Busy Forward:** Incoming calls are immediately forwarded if the phone is busy.
- **No Answer Forward:** Incoming calls are forwarded if not answered after a period of time.

You can configure the phone to support the call forward feature for the phone system, or for each account. The following describes the call forward key modes:

- **Phone:** Call forward in phone mode means that the call forward feature is effective for the phone system.
- **Custom:** Call forward in custom mode means that you can configure the call forward feature for each account or all accounts.

To enable call forward in phone mode:

1. Press **Menu->Features->Call Forward**.
2. Press **Up** or **Down** to select the desired forwarding type, and then press the **Enter** soft key.
3. Depending on your selection:
 - a. If you select **Always Forward**: (You should select this.)
 1. Press **Left** or **Right**, or the **Switch** soft key to select **Enable** from the **Always** field.
 2. Enter the destination number you want to forward all incoming calls to in the **Forward to** field.
 3. (Optional.) Enter the always forward on code or off code respectively in the **On Code** or **Off Code** field.

Always Forward	
1. Always :	Enable
2. Forward to:	2211
3. On Code:	*71
4. Off Code:	*72

Buttons: Back, 123, Del, Save

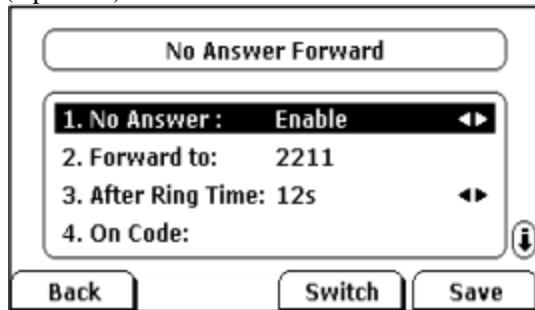
- b. If you select **Busy Forward**:
 1. Press **Left** or **Right**, or the **Switch** soft key to select **Enable** from the **Busy** field.
 2. Enter the destination number you want to forward all incoming calls to when the phone is busy in the **Forward to** field.
 3. (Optional.) Enter the busy forward on code or off code respectively in the **On Code** or **Off Code** field.


Busy Forward	
1. Busy :	Enable
2. Forward to:	2211
3. On Code:	*73
4. Off Code:	*74

Buttons: Back, 123, Del, Save

- c. If you select **No Answer Forward**:
 1. Press **Left** or **Right**, or the **Switch** soft key to select **Enable** from the **No Answer** field.

2. Enter the destination number you want to forward all unanswered incoming calls to in the **Forward to** field.
3. Press **Left** or **Right**, or the **Switch** soft key to select the ring time to wait before forwarding in the After Ring Time field (The default ring time is 12 seconds).
4. (Optional.) Enter the no answer forward on code or off code respectively in the **On Code** or **Off Code** field.



4. Press the **Save** soft key to accept the change.
- The  icon on the idle screen indicates the call forward is enabled.