



## Customer Satisfaction Survey

Please respond to the following:

1) How satisfied are you with the Quality of the product Pioneer delivers?				
Unsatisfied		Satisfied		Very Satisfied
1	2	3	4	5
2) How satisfied are you with the level of customer service you receive from Pioneer?				
Unsatisfied		Satisfied		Very Satisfied
1	2	3	4	5
3) Based on your interaction with Pioneer personnel, how do we rate given the following policy?  <i>Through superior performance in cost, quality and schedule, we will become the most sought after supplier of aerospace products and assemblies. We will create the highest quality aerospace products and services utilizing our employees' passion for creativity and craftsmanship. In fulfilling our mission, we believe integrity, accountability and mutual respect is foremost, our efforts are equal to our results, quality is fundamental, continuous improvement in all aspects of the company including but not limited to the Quality Management System.</i>				
Simply highlight or underline corresponding number.				
Not at all		Partially Demonstrates		Fully Demonstrates
1	2	3	4	5
Comments:				

Buyer: \_\_\_\_\_

Date: \_\_\_\_\_