

# Advanced Telecom

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Basic Instructions for your Grandstream DP720 Phone

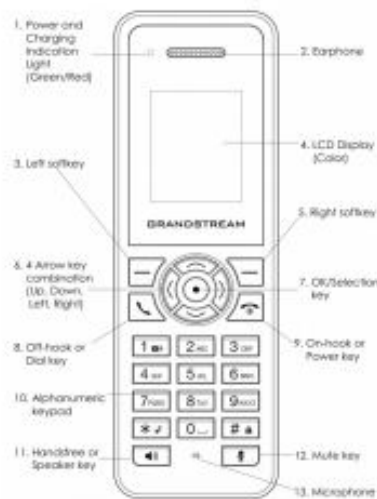


Figure 7: Handset Keys Description

Table 7: Handset Keys Description

	Key	Description
1.	<b>Power and Charging Indication Light</b>	<b>Red:</b> Charging. <b>Green:</b> Charge completed. <b>Blinking:</b> Missed call(s) or Voice Mail received.
2.	<b>Earphone</b>	Delivers audio output.
3,5	<b>Left and right softkeys</b>	Correspond to functions displayed on the LCD. These functions change depending on the current context.
4.	<b>LCD display</b>	Shows call information, handset status icons, prompt messages, etc.
6.	<b>4 Arrow key combination</b>	Permits navigation of the cursor through the displayed menu options.
7.	<b>OK/Selection key</b>	Selects the option chosen by the cursor. (Enters the main menu from the home screen.)
8.	<b>Off-hook / Dial key</b>	Enters dialing mode, or dials number entered.
9.	<b>On-hook / Power key</b>	Terminates calls, or turns the handset on / off.
10.	<b>Alphanumeric Keypad</b>	Provides the digits, letters, and special characters in context-sensitive applications. For + sign, press and hold key 0.
11.	<b>Hands-free / Speaker key</b>	Switches between handset and hands-free / speaker modes.
12.	<b>Mute key</b>	Activates or deactivates the mute feature.
13.	<b>Microphone</b>	Picks up audio earpiece and hands-free calls.

## **Call Transfer**

1. Press the “Options” softkey (Left softkey ) during a call, and then select Transfer.
2. The initial call will be on hold, enter the number you want to transfer the call to.
3. Press Dial key. The call is connected to the number or the handset you specified, and the LCD screen prompts Call Transferred.

## **3-Way Conference**

The DP720 supports creating a local conference with other parties (including handset starting the conference).

To start a 3 Way conference, follow below steps:

1. Press the Dial key to place a call to the first party.
2. Press left softkey “Options”, then select Conference
3. Enter the number of the second party you want to add to the conference and press Dial Key. To drop the conference call, press the “End” softkey. Note: Conference can be bridged before third party answers

## **Call Park**

1. Press the “Options” softkey (Left softkey ) during a call, and then select Transfer.
2. The initial call will be on hold, enter \*70.
3. Press Dial key. The call is “*parked*”, and the LCD screen prompts Call Transferred. (You will probably need to look at a desk phone to see if the call is in Park 1 or Park 2)

## **Call Pickup (To retrieve a Parked call)**

\*71+Park\_number