Mietzner Group
A Family of Home Building Companies

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Request for Warranty Service

Owner: _____   Lot / Unit #: _____

Community: _____   Phone: _____

Address 1: _____   Work: _____

Address 2: _____   Cell: _____

E-mail: _____

Under the terms of the Limited Home Warranty issued in connection with the construction of the above described home, this Request for Warranty Service is submitted to request correction of certain defects covered by the Limited Home Warranty.
PERMISSION TO ENTER: I [   ] will be available to permit entry into my home on _____ between the hours of _____AM/PM and _____AM/PM, or I [   ] will not be available to permit entry into my home, but give you and contractors permission and will make any necessary arrangements to enter my home for the purpose of performing Warranty Service on _____ between the hours of _____AM/PM and _____AM/PM, but understand that the Builder is not responsible for theft or loss of personal property. Personnel is available Monday through Friday from 8 am until 2pm to perform warranty work.

OWNER REQUESTS THE FOLLOWING WARRANTY MODIFICATIONS OR CORRECTIONS:

_____
_____
_____
_____
_____
_____
_____
_____
_____

Builder must receive written notice of any defect in items covered by the limited home warranty within sixty (60) days after the date on which owner discovered (or with the exercise of reasonable care would have discovered) the defect, but in any event *no later than the date that the limited home warranty coverage on that item expires.* All defects reported after an unreasonable delay or after the expiration of the applicable warranty period will not be covered.

Regarding all non-emergency warranty service items: Owner must include the reference number from the RESIDENTIAL CONSTRUCTION PERFORMANCE GUILDELINES showing that the claimed item is covered under warranty.

OWNER: _____   DATE: _____

Internal use only:

Date Received: _____   Effective Date of Limited Home Warranty: _____

Call to Customer: _____   Date of Visit: _____

Date of Completion: _____   Inquiry assigned to: _____