



*The Best Place for Your Dogs
When They're not with You!*

Parent Handbook

Welcome!

Thank you for your interest in **ROVER COME OVER DOGGY DAYCARE**. Our mission is to provide your dog with a safe, fun and stimulating play environment to enrich their spirit, increase their social skills, and give them lots of exercise! Supervised by our staff of pet professionals, we encourage your dog to run, chase, swim and make lots of canine and human friends. This is a brief overview of our services and requirements.

Please feel free to ask any questions.
We strive to have on-going, constant communication with parents regarding their dogs.



Don't forget to visit our website:
www.RoverComeOverDoggyDaycare.com
and visit us on Facebook (Rover Come Over)!





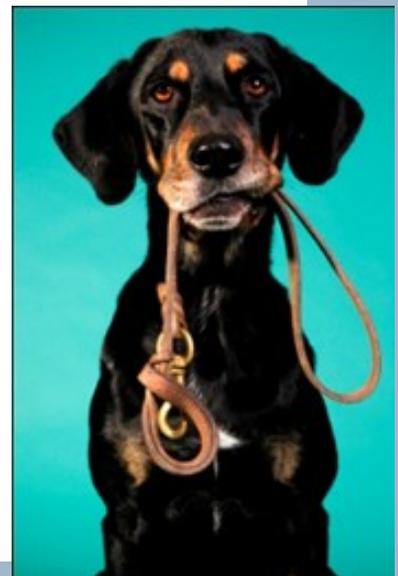
Who Can Come?

- ✦ Any dog over the age of 12 weeks with proof of current vaccinations, including Bordatella and no illnesses within the last 30 days
- ✦ Puppies must have their 2nd set of vaccines
- ✦ All dogs must be on heartworm and flea protection
- ✦ All dogs must pass an interview before they are allowed to play in the daycare pack.
- ✦ You must have owned your dog for 3 weeks prior to coming to Rover Come Over

ALSO – Please remember, we are not a dating service, ALL

Our Rules

- ✦ For your safety and others, ALL dogs must enter and leave **Rover Come Over** on a leash.
- ✦ If you use a Retractable Leash for your dogs, it must be in the “locked” position in the parking lot and lobby of Rover Come Over.
- ✦ Only parents and persons listed on your Emergency Contact Form will be allowed to pick up your dog. We may ask for ID.
- ✦ We limit our kennel-free boarding to Rover customers and require that boarding dogs attend at least two (2) days of daycare during the month preceding the overnight to be eligible to spend the night.





Requirements Before Your Dog Comes To Play:

In order for your dog to come to daycare, the following four steps must be completed:

- Call and set up an interview for your dog.
Phone: 419-861-9100
- Complete the application forms and sign.
- Have your vet records faxed to us before the scheduled:
Fax: 419-861-9101
- Bring your dog for their scheduled interview!



What is the interview?

All dogs must pass an interview to ensure that they are dog and people friendly. It is important for the health and safety of all concerned that the dogs attending daycare do not have aggressive tendencies, are not food or toy possessive, are not overly protective of territory, or are stressed easily. The interview is from 2-4 hours and its FREE! We introduce your dog slowly to 1, 2, then 3 dogs, increasing the number of dogs with their comfort level. Once they pass their interview, they are welcome to come and play anytime! Interviews are scheduled any day except Friday!



Daycare Overview



Your dog can be dropped off and picked up anytime between 6:30am and 6:30pm. We do separate small dogs and large dogs and make play groups within those areas according to play style. Their day will consist of supervised play

by our loving staff on dog safe equipment, inside and outside, swimming (during warm weather) running around with friends, playing ball and playing with toys. The needs of our guest and their parents will be our highest priority. We are available for discussion about your dog at any time, and you can always view your dog on our webcams from work or home!





Sleepover Requirements

At **ROVER COME OVER** sleepovers are more fun because your dogs get to play all day in the daycare with our staff and their canine friends. At night they can sleep on a dog bed in the daycare, a crate or a kennel enclosure. Usually they are so tired from playing all day that they don't care where they sleep!

Please follow these guidelines:

1. Sleepovers must be scheduled in advanced as boarding space is limited. Please call or email us to make a reservation for overnight stay.
2. You must bring your dog's food, marked with it's name, and feeding instructions.
3. All medications, vitamins, etc. must be labeled with name and directions.
4. We encourage you to bring a blanket, dog bed or even a worn but not washed shirt of yours for your dog to sleep with at night. We think it is comforting to have something familiar from home. However, don't bring anything too nice, sometimes things get chewed. Your bed must have your dog's name on it.
5. Fill out a "Camper Info" sheet on arrival or prior to stay.
6. Your dog will also get two naps per day either in kennel or crate so they do not get overtired. If you do not want your dog to have a nap, tell us upon check in!



****Your dog must attend daycare a minimum of two days per/month to stay eligible for overnights!***



Outside Time

It is our policy to incorporate as much outdoor time as possible into our program.



Rover Come Over Quick Reference

Age: 12 weeks and older

Sex: Everyone over 6 months old is spayed/neutered

Vaccinations: Must be current and on file, including Bordatella.

Health: Under no circumstances will Rover Come Over accept an ill dog. Any dog that has had an illness in the last 30 days must have a veterinarians certificate of health to be admitted or re-admitted. If your dogs come to **ROVER COME OVER** sick, they will be quarantined and you will be called for immediate pick-up.

Reservations: Not required for daycare. Required for Overnights.

Overnights: Any dog that comes to daycare at least twice a month is able to spend the night. Overnights should be scheduled in advance.

HOURS: Monday - Friday - 6:30 am to 6:30 pm

Saturday - Daycare 8:00 am to 5:00 pm

- Overnight Drop Off/Pick Up

6:30 am to 5:00 pm

Sunday - 9 am to 11 am for Overnight Pick Up

Our Pricing:

Daycare:

1/2 day (4-5 hours) - \$11.00

1 full day \$22.00 anytime over 5 hrs.

5 day package - \$100.00 (\$20 per day)

10 day package - \$195.00 (\$19.50 per day)

20 day package \$375.00 (\$18.75 per day)

Sibling Rate:

Half day (4-5 hrs.) \$21.00 (two dogs)

1 full day \$36.00 for 2 dogs

5 day package \$175.00 (\$35 per day, two dogs)

10 day package \$345 (\$34.50 per day, two dogs)

20 day package \$680 (\$34 per day, two dogs)

Overnights

\$32.00 (24. hrs.)

2nd dog \$26.00 (24 hrs.)

TLC - Always Free !

Guess what happened at school today!

Just like taking your human child to daycare; bumps, bruises and the occasional cold does happen when playing with friends. Please keep in mind...

- ✦ Your dogs are likely to be very tired when they get home.
- ✦ Your dogs may be damp from swimming, but we will towel dry them!
- ✦ Because some dogs play hard, they may get sore pads from our concrete floors and pea gravel.
- ✦ Even though every dog here has had the kennel cough vaccination, there is no protection against every strain of cough and cold. A lot of doggy kissing goes on here and your dog may catch a cold or cough.
- ✦ Your dog will have a lot of fun!
- ✦ Your dog may go home with nails trimmed!

