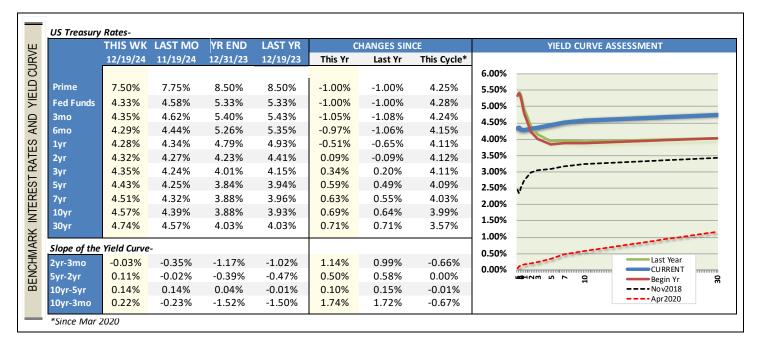
#### 20 December 2024



## PACE OF GOVERNMENT SPENDING OVER CONSUMER SPENDING AND RISING PRICES CONTINUE TO OVERSTATE ECONOMIC GROWTH METRICS

Well, here we go again. With thanks once more coming from the increase in government spending, the Commerce Department reported its final Q3 estimate of economic growth came in at 3.1% - this compared to the 2.8% pace from it's 2nd estimate.

The report reflected the ninth consecutive quarter that the pace of government spending (+5.1%) exceeded that of consumer spending (3.7%). Over this same period of time, the pace of government spending has averaged 4.0% versus an average increase of 2.1% for consumer spending. So you can see how that variance has increased even more recently.

This has boosted the nation's reported GDP an annual average of 2.7% since Q3-22. Moreover, with an average inflation rate of 4.1% during that time, that average pace as been mostly related to increases in the price of products and services produced over the past nine quarters.

This would strongly suggest that real growth has been closer to 0%, and possbly negative, since 2022 in particular. This would describe the variance between government's reported growth metric to how Americans' actually feel about the state of the economy and their personal financial profile. Higher food and shelter prices, higher consumer and mortgage rates and wage growth that until recently have been lower than inflation are to blame.

	<b>Key Economic Indicators</b>	for Banks,	Thrifts	& Credi	t Unions-
ı				ATECT	CHIDDE

		LATEST	CURRENT	PREV
GDP	QoQ	Q3-24 Final	3.1%	2.8%
GDP - YTD	Annl	Q3-24 Final	2.6%	2.4%
Consumer Spending	QoQ	Q3-24 Final	3.7%	3.5%
Consumer Spending YTD	Annl	Q3-24 Final	2.9%	2.6%
Unemployment Rate	Mo	November	4.2%	4.1%
Underemployment Rate	Mo	November	7.8%	7.7%
Participation Rate	Mo	November	62.5%	62.6%
Wholesale Inflation	YoY	November	3.0%	2.6%
Consumer Inflation	YoY	November	2.7%	2.6%
Core Inflation	YoY	November	3.3%	3.8%
Consumer Credit	Annual	October	4.5%	0.8%
Retail Sales	YoY	November	2.9%	2.8%
Vehicle Sales	Annl (Mil)	November	17.0	16.4
Home Sales	Annl (Mil)	October	4.760	4.698
Home Prices	YoY	September	3.9%	4.3%
Home Prices	101	September	3.3/0	4.3/0

#### Key Consumer Market Data-

	THIS WK	YR END	PCT CI	HANGES
	12/19/24	12/31/23	YTD	12Mos
DJIA	42,342	37,689	12.3%	14.0%
S&P 500	5,867	4,769	23.0%	24.2%
NASDAQ	19,373	15,011	29.1%	30.0%
Crude Oil	69.91	71.77	-2.6%	-6.0%
Avg Gasoline	3.02	3.12	-3.2%	-1.2%
Gold	2,608	2,072	25.9%	28.2%

ECONOMIC UPDATE AND ANALYSIS

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#### AVERAGE CREDIT UNION RATES, RATE SENSITIVITIES AND RELATIVE VALUE

	THIS WK	CHG IN MI	T SINCE	RATE SENSI	TIVITY	T
	12/19/24	YTD	2024 High	Bmk Decline	RS	9.00%
Classic CC	13.22%	0.12%	-0.15%	-1.00%	15%	8.00% Vehicle Loans 30YR 7.00% 5YR 6YR 15YR 6.81%
Platinum CC	12.71%	0.06%	-0.31%	-1.00%	31%	
48mo Veh	5.89%	-0.54%	-0.32%	0.68%	-47%	6.00% 6.27% 6.34% 6.34% 6.00% 5yR Mortgages
60mo Veh	6.00%	-0.55%	-0.33%	0.88%	-38%	
72mo Veh	6.27%	-0.56%	-0.33%	0.92%	-36%	
HE LOC 10yr HE	7.92% 7.40%	-0.52% -0.19%	-0.53% -0.53% -0.14%	-1.00% -1.00%	53% 14%	5.00% 1 YR 2 YR 4.70% 4.58% Investments 4.00%
15yr FRM	6.34%	0.56%	-0.42%	-0.49%	86%	3.00% (FFds-10Yr)
30yr FRM	6.81%	0.43%	-0.95%	-0.41%	232%	
Sh Drafts	0.13%	0.04%	0.01%	-1.00%	-1%	1.00%
Reg Svgs	0.19%	0.00%	0.00%	-1.00%	0%	
MMkt-10k	0.87%	-0.01%	-0.04%	-1.00%	4%	
MMkt-50k	1.18%	0.00%	-0.05%	-1.00%	5%	F 3 6 1 2 3 5 7 10  Spreads Over(Under) US Treasury
6mo CD	2.92%	0.13%	-0.11%	-0.39%	28%	4Y Vehicle       1.57%       Reg Svgs       -4.14%         5Y Vehicle       1.65%       1Y CD       -1.09%         15Y Mortg       1.83%       2Y CD       -1.39%         30Y Mortg       2.24%       3Y CD       -1.51%
1yr CD	3.19%	-0.17%	-0.21%	0.19%	-111%	
2yr CD	2.93%	-0.13%	-0.13%	0.68%	-19%	
3yr CD	2.84%	-0.09%	-0.08%	0.88%	-9%	

#### STRATEGICALLY SPEAKING

High inflation has created severe financial pressures for most U.S. households, which are forced to pay more for everyday necessities like food and rent. Price hikes are particularly difficult for lower-income Americans, because they tend to spend more of their already-stretched paycheck on necessities and have less flexibility to save money.

Let's remember that it is the pace of inflation that has more recently been declining. Consumer inflation remains 25% higher than 4 years ago. At the same time, wage growth for average Americans has increased only 10-12%.

President-elect Trump has promised sweeping changes in economic policy, including tax cuts, import tariffs, and a crackdown on illegal immigration. The new Administration will continue to counter stresses place by Federal Reserve policy-makers and their decisions regarding monetary policy.

Cutting benchmark overnight rates too much, too soon could easily create another hyper-inflationary environment while cutting too little, too late could adversely impact economic growth. So be prepared for collisions between the President-elect and the FOMC.

So while we are on a good path of seeing stronger consumer demand in 2025 - benefitting both loan and share growth - it has to be measured against a higher delinquency outlook for credit cards and unsecured loans with more stable loss rates on auto and mortgage loans.

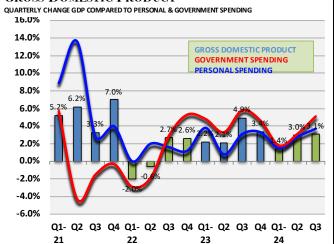
RELEASES THIS WEEK:	Current	Projected
Retail Sales (Nov, YoY)	4.5%	3.8%

Retail Sales (Nov, YoY)	4.5%	3.8%	2.9%
FOMC Announcement	4.5%	4.50%	4.75%
GDP (Q3, QoQ, Final)	3.1%	2.8%	2.8%

RELEASES FOR UPCOMING WEEK:	Projected	Previous
New Home Sales (Nov, Annual)	610k	660k
Consumer Confidence (Dec, 100=1985)	112.4	111.7
Home Prices (Oct, YoY)	4.4%	4.6%

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## **ECONOMIC CALENDAR**

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
OCTOBER 18	19	20 E	Jobless Claims 213k Cont'd Claims 1.91M xisting Home Sales 3.96M Leading Indicators -0.4%	22	23
25	Home Prices 3.9% Consumer Confidence	27 GDP Q3 (2nd) 2.8%	28 THANKGIVING HOLIDAY	29	30
DECEMBER 2	3	4 Fed Beige Book	Jobless Claims 224k Cont'd Claims 1.87M	G Unemployment 4.2% Non-farm Jobs 227k Private Payrolls 194k Participation Rate 62.5%	7
9	10	11 Consumer Inflation 2.7%	Jobless Claims 242k Cont'd Claims 1.89M Wholesale Inflation 3.0%	13	14
16	17 Retail Sales +3.8%	FOMC Announcement 4.50%	Jobless Claims 220k Cont'd Claims 1.87M GDP (Q3, Final) +3.1% Existing Home Sales	20	21
Consumer Confidence	24 New Home Sales	25 CHRISTMAS HOLIDAY	Jobless Claims Cont'd Claims	27 Home Prices	28
30	31	JANUARY 1 NEW YEAR'S HOLIDAY	Jobless Claims Cont'd Claims	3 Vehicle Sales	4
6	7	FOMC Minutes Consumer Credit	Jobless Claims Cont'd Claims	Unemployment Non-farm Jobs Private Payrolls Participation Rate	11
13	14 Wholesale Inflation	15 Consumer Inflation	Jobless Claims Cont'd Claims Retail Sales	17	18



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November 2024
(Updated November 27, 2024)

		2024				202	25			. 2026		
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
ONOMIC OUT	LOOK											
onomic Grov	vth-											
DP - (QoQ)	1.6%	3.0%	2.8%	1.8%	2.0%	1.6%	1.9%	1.9%	1.7%	1.6%	1.6%	1.6%
DP - (YTD)	1.6%	2.3%	2.5%	2.3%	2.0%	1.8%	1.8%	1.9%	1.7%	1.7%	1.6%	1.6%
onsumer Spding	1.9%	2.8%	3.7%	2.7%	2.0%	1.9%	1.6%	1.4%	1.4%	1.5%	1.3%	1.3%
(TD)	1.9%	2.4%	2.8%	2.8%	2.0%	2.0%	1.8%	1.7%	1.4%	1.5%	1.4%	1.4%
ovt Spending	1.8% 1.8%	3.1% 2.5%	5.0% 3.3%	0.5% 2.6%	0.6% 0.6%	-0.1% 0.3%	0.2% 0.2%	0.2% 0.2%	0.1% 0.1%	0.2% 0.2%	0.1% 0.1%	0.0% 0.1%
TD)	1.0/0	2.370	3.3/0	2.070	0.0%	0.570	0.270	0.276	0.170	0.276	0.170	0.170
onsumer Wea	ılth-											
nemployment	3.8%	4.0%	4.2%	4.2%	4.3%	4.4%	4.6%	4.6%	4.7%	4.7%	4.7%	4.6%
ons Inflation	3.2%	3.2%	2.6%	2.6%	2.4%	2.4%	2.3%	2.2%	2.1%	2.1%	2.1%	2.0%
lome Prices	6.3%	6.3%	5.0%	4.0%	3.5%	3.4%	3.0%	3.0%	2.8%	2.8%	3.0%	3.1%
INGLE FAMILY F	IOME & VI	HICLE LOAN	MARKETS		ı							
Iome Sales (M	ils)-											
lome Sales	4.863	4.703	4.617	4.766	4.786	4.899	5.106	5.289	5.332	5.371	5.320	5.351
xisting Homes	4.200	4.047	3.893	4.033	4.028	4.137	4.331	4.502	4.536	4.570	4.523	4.546
lew Homes	0.663	0.656	0.724	0.733	0.758	0.762	0.775	0.787	0.796	0.801	0.797	0.80
Mortgage Origin	ations (Mi	ls)										
ingle Family	1.076	1.203	1.343	1.426	1.357	1.511	1.590	1.550	1.534	1.729	1.683	1.565
Purchase App	0.773	0.880	0.924	0.779	0.768	0.934	0.970	0.926	0.896	1.087	1.062	0.964
Refi Apps	0.303	0.323	0.419	0.647	0.589	0.577	0.620	0.624	0.638	0.642	0.621	0.603
efi Share	28%	27%	31%	45%	43%	38%	39%	40%	42%	37%	37%	38%
<u>/ehicle Sales (M</u>												
ehicle Sales	15.6	16.0	16.3	16.0	15.9	16.1	16.4	16.3	16.2	16.5	16.7	16.8
									J			
AADVET DATE O	UTLOOK											
MARKET RATE O	UILOUK											
enchmark Rat		0.50/	0.00/	7.20/	7.20/	7.00/	7.00/	C 00/	6.00/	6.00/	C 00/	C 00/
Prime	8.5%	8.5%	8.0%	7.3%	7.3%	7.0%	7.0%	6.8%	6.8%	6.8%	6.8%	6.8%
ed Funds	5.4%	5.4%	4.9%	4.3%	4.3%	4.0%	4.0%	3.8%	3.8%	3.8%	3.8%	3.8%
Byr UST Tyr UST	4.6% 4.4%	4.1% 3.8%	4.0% 4.2%	4.2% 4.2%	4.2% 4.2%	4.1% 4.2%	4.1% 4.2%	4.0% 4.3%	4.0% 4.3%	4.0% 4.3%	4.0% 4.3%	4.1% 4.4%
Oyr UST	4.4%	3.6% 4.4%	3.9%	4.2%	4.2%	4.2%	4.4%	4.5%	4.5%	4.5%	4.5% 4.5%	4.4%
•	7.2/0	→.→/0	3.370	7.370	7.370	7.5/0	→.→/0	T.4/0	7.5/0	7.5/0	7.3/0	+.5/0
Market Rates-		0.51		0.5-4								
yr Veh Loan	6.6%	6.5%	6.3%	6.3%	6.2%	6.2%	6.1%	6.1%	6.2%	6.1%	6.1%	6.0%
5yr 1st Mortg	6.5%	6.6%	5.8%	6.3%	6.2%	6.2%	6.2%	6.1%	6.1%	6.1%	6.0%	6.0%
Oyr 1st Mortg	6.7%	7.0%	6.5%	6.6%	6.6%	6.5%	6.4%	6.4%	6.3%	6.3%	6.3%	6.2%
egular Svgs	0.2%	0.2%	0.2%	0.2%	0.2%	0.2%	0.2%	0.2%	0.2%	0.2%	0.2%	0.2%
Yr Term CD	3.4%	3.4%	3.3%	3.2%	3.1%	3.1%	3.0%	3.0%	3.1%	3.0%	3.0%	2.9%



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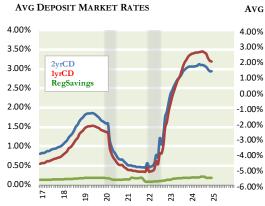
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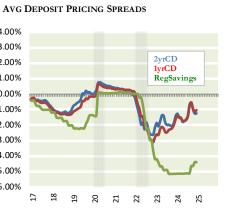
#### INDICATIVE PRICING SPREADS AND RELATIVE VALUE OF INVESTMENT OPTIONS

	30yr Mortgage	15yr Mortgage	5yr Vehicle
Current	2.48%	2.09%	1.87%
Nov-24	2.58%	2.20%	1.88%
Oct-24	2.40%	2.08%	2.34%
Sep-24	2.79%	2.54%	2.85%
Aug-24	2.99%	2.73%	2.75%
Jul-24	2.70%	2.42%	2.15%
Jun-24	2.74%	2.40%	1.95%
May-24	2.50%	2.03%	1.72%
Apr-24	2.45%	2.05%	1.64%
Mar-24	3.03%	2.57%	2.68%
Feb-24	2.43%	2.10%	2.07%
Jan-24	2.35%	1.94%	2.60%
Dec-23	2.63%	1.84%	2.46%









## INDICATIVE INTEREST SPREADS AND MATCHED FUNDING VARIABLES

		Cash	1yr Agy	2yr Agy	3yr Agy	4yr Agy	5yr Agy	5yr New Veh	5yr Used Veh	15yr Mortgage	30yr Mortgage
		4.33%	4.19%	4.50%	4.70%	4.58%	5.00%	6.00%	6.15%	6.34%	6.81%
			. 0.50/		. ==0/	==./		= 0=0/	5.000/		5.500/
Share Draft	0.13%	4.20%	4.06%	4.37%	4.57%	4.45%	4.87%	5.87%	6.02%	6.21%	6.68%
Regular Savings	0.19%	4.14%	4.00%	4.31%	4.51%	4.39%	4.81%	5.81%	5.96%	6.15%	6.62%
Money Market	0.87%	3.46%	3.32%	3.63%	3.83%	3.71%	4.13%	5.13%	5.28%	5.47%	5.94%
FHLB Overnight	4.28%	0.05%	-0.09%	0.22%	0.42%	0.30%	0.72%	1.72%	1.87%	2.06%	2.53%
Catalyst Settlement	5.50%	-1.17%	-1.31%	-1.00%	-0.80%	-0.92%	-0.50%	0.50%	0.65%	0.84%	1.31%
6mo Term CD	3.04%	1.29%	1.15%	1.46%	1.66%	1.54%	1.96%	2.96%	3.11%	3.30%	3.77%
6mo FHLB Term	24.00%	-19.67%	-19.81%	-19.50%	-19.30%	-19.42%	-19.00%	-18.00%	-17.85%	-17.66%	-17.19%
6mo Catalyst Term	4.83%	-0.50%	-0.64%	-0.33%	-0.13%	-0.25%	0.17%	1.17%	1.32%	1.51%	1.98%
1yr Term CD	3.42%	0.91%	0.77%	1.08%	1.28%	1.16%	1.58%	2.58%	2.73%	2.92%	3.39%
1yr FHLB Term	4.25%	0.08%	-0.06%	0.25%	0.45%	0.33%	0.75%	1.75%	1.90%	2.09%	2.56%
2yr Term CD	3.08%	1.25%	1.11%	1.42%	1.62%	1.50%	1.92%	2.92%	3.07%	3.26%	3.73%
2yr FHLB Term	4.20%	0.13%	-0.01%	0.30%	0.50%	0.38%	0.80%	1.80%	1.95%	2.14%	2.61%
3yr Term CD	2.94%	1.39%	1.25%	1.56%	1.76%	1.64%	2.06%	3.06%	3.21%	3.40%	3.87%
3yr FHLB Term	4.21%	0.12%	-0.02%	0.29%	0.49%	0.37%	0.79%	1.79%	1.94%	2.13%	2.60%
7yr FHLB Term	4.48%	-0.15%	-0.29%	0.02%	0.22%	0.10%	0.52%	1.52%	1.67%	1.86%	2.33%
10yr FHLB Term	4.64%	-0.31%	-0.45%	-0.14%	0.06%	-0.06%	0.36%	1.36%	1.51%	1.70%	2.17%



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#### STRATEGIC ASSESSMENT OF INVESTMENT AND FUNDING OPTIONS, RELATIVE VALUE AND PRICING SPREADS



	Current		Then for	The Net Return Needed to Break-even Against*:								
	Return	For	the Next	30Y FLM	15Y FLM	5Y New	5Y Used	4Y MBS	4Y Call	3Y MBS	3Y Call	
Cash	4.33%	-	-	-	-	-	-	-	-	-	-	
1yr Agy	4.19%	1 year	4 years	7.47%	6.88%	6.45%	6.64%	5.58%	4.71%	4.42%	4.96%	
2yr Agy Callable	4.50%	2 years	3 years	8.35%	7.57%	7.00%	7.25%	5.96%	4.66%	4.02%	5.10%	
3yr Agy Callable	4.70%	3 years	2 years	9.98%	8.80%	7.95%	8.33%	6.82%	4.22%	-	-	
3yr Agy MBS	4.34%	3 years	2 years	10.52%	9.34%	8.49%	8.87%	7.90%	5.30%	-	-	
4yr Agy Callable	4.58%	4 years	1 year	15.73%	13.38%	11.68%	12.43%	-	-	-	-	
4yr Agy MBS	5.23%	4 years	1 year	13.13%	10.78%	9.08%	9.83%	-	-	-	-	
5yr Agy Callable	5.00%	5 years	-	-	-	-	-	-	-	-	-	
5yr New Vehicle	6.00%	3 years	2 years	8.03%	6.85%	-	-	-	-	-	-	
5yr Used Vehicle	6.15%	3 years	2 years	7.80%	6.63%	-	-	-	-	-	-	
15yr Mortgage	6.34%	5 years	-	-	-	-	-	-	-	-	-	
30yr Mortgage	6.81%	5 years	-	-	-	-	-	-	-	-	-	

<sup>\*</sup> Best relative value noted by probabilities of achieving "break-even" returns

## **RELATIVE VALUE OF MARGINAL FUNDING OPTIONS**

		Then for	The Net Cost Needed to Break-even Against*:					
Cost	For	the Next	3Y CD	3Y FHLB	2Y CD	2Y FHLB		
0.13%	1 year	2 years	4.35%	6.25%	6.03%	8.27%		
0.19%	1 year	2 years	4.32%	6.22%	5.97%	8.21%		
0.87%	1 year	2 years	3.98%	5.88%	5.29%	7.53%		
4.28%	1 year	2 years	2.27%	4.18%	1.88%	4.12%		
5.50%	1 year	2 years	1.66%	3.57%	0.33%	2.90%		
3.04%	6 mos	2.5 yrs	2.92%	4.44%	3.09%	4.59%		
24.00%	6 mos	2.5 yrs	-1.27%	0.25%	-3.89%	-2.40%		
4.83%	6 mos	2.5 yrs	2.56%	4.09%	2.50%	3.99%		
3.42%	1 year	2 years	2.70%	4.61%	2.74%	4.98%		
4.25%	1 year	2 years	2.29%	4.19%	1.91%	4.15%		
3.08%	2 years	1 year	2.66%	6.47%	-	-		
4.20%	2 years	1 year	0.42%	4.23%	-	-		
2.94%	3 years	-	-	-	-	-		
4.21%	3 years	-	-	-	-	-		
4.48%	-	-	-	-	-	-		
4.64%	-	-	-	-	-	-		
	0.13% 0.19% 0.87% 4.28% 5.50% 3.04% 24.00% 4.83% 3.42% 4.25% 3.08% 4.20% 2.94% 4.21% 4.48%	0.13% 1 year 0.19% 1 year 0.87% 1 year 4.28% 1 year 5.50% 1 year 3.04% 6 mos 24.00% 6 mos 4.83% 6 mos 3.42% 1 year 4.25% 1 year 3.08% 2 years 4.20% 2 years 4.20% 3 years 4.21% 3 years 4.48% -	0.13% 1 year 2 years 0.19% 1 year 2 years 0.87% 1 year 2 years 4.28% 1 year 2 years 5.50% 1 year 2 years 3.04% 6 mos 2.5 yrs 24.00% 6 mos 2.5 yrs 4.83% 6 mos 2.5 yrs 3.42% 1 year 2 years 4.25% 1 year 2 years 3.08% 2 years 1 year 4.20% 2 years 1 year 4.20% 3 years - 4.21% 3 years - 4.48% -	0.13%         1 year         2 years         4.35%           0.19%         1 year         2 years         4.32%           0.87%         1 year         2 years         3.98%           4.28%         1 year         2 years         2.27%           5.50%         1 year         2 years         1.66%           3.04%         6 mos         2.5 yrs         2.92%           24.00%         6 mos         2.5 yrs         -1.27%           4.83%         6 mos         2.5 yrs         2.56%           3.42%         1 year         2 years         2.70%           4.25%         1 year         2 years         2.29%           3.08%         2 years         1 year         2.66%           4.20%         2 years         1 year         0.42%           2.94%         3 years         -         -           4.21%         3 years         -         -           4.48%         -         -         -	0.13%         1 year         2 years         4.35%         6.25%           0.19%         1 year         2 years         4.32%         6.22%           0.87%         1 year         2 years         3.98%         5.88%           4.28%         1 year         2 years         2.27%         4.18%           5.50%         1 year         2 years         1.66%         3.57%           3.04%         6 mos         2.5 yrs         2.92%         4.44%           24.00%         6 mos         2.5 yrs         2.92%         4.44%           24.00%         6 mos         2.5 yrs         2.56%         4.09%           3.42%         1 year         2 years         2.70%         4.61%           4.25%         1 year         2 years         2.29%         4.19%           3.08%         2 years         1 year         2.66%         6.47%           4.20%         2 years         1 year         0.42%         4.23%           2.94%         3 years         -         -         -           4.21%         3 years         -         -         -           4.28%         -         -         -         -	0.13%         1 year         2 years         4.35%         6.25%         6.03%           0.19%         1 year         2 years         4.32%         6.22%         5.97%           0.87%         1 year         2 years         3.98%         5.88%         5.29%           4.28%         1 year         2 years         2.27%         4.18%         1.88%           5.50%         1 year         2 years         1.66%         3.57%         0.33%           3.04%         6 mos         2.5 yrs         2.92%         4.44%         3.09%           24.00%         6 mos         2.5 yrs         -1.27%         0.25%         -3.89%           4.83%         6 mos         2.5 yrs         -1.27%         0.25%         -3.89%           4.83%         6 mos         2.5 yrs         2.56%         4.09%         2.50%           3.42%         1 year         2 years         2.70%         4.61%         2.74%           4.25%         1 year         2 years         2.29%         4.19%         1.91%           3.08%         2 years         1 year         2.66%         6.47%         -           4.20%         2 years         -         -         -         -		

<sup>\*</sup> Highest relative value noted by highest differentials and volatility projections



# RESOURCES

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	An	Å2.40	440.50	ÁF0.400	A400 500	Å=00.		.440	.A=0	4400	4500
Q2-2024	<\$2 Million	\$2-10 Million	\$10-50 <million< th=""><th>\$50-100 Million</th><th>\$100-500 Million</th><th>\$500&gt; Million</th><th>TOTAL</th><th>&lt;\$10 Million</th><th>&lt;\$50 Million</th><th>&lt;\$100 Million</th><th>&lt;\$500 Million</th></million<>	\$50-100 Million	\$100-500 Million	\$500> Million	TOTAL	<\$10 Million	<\$50 Million	<\$100 Million	<\$500 Million
DEMOGRAPHICS											
Number of Credit Unions	277	622	1,236	622	1,058	718	4,533	899	2,135	2,757	3,815
Average Assets (\$Mil)	\$0.903	\$5.7	\$26.2	\$72.1	\$229.6	\$2,748.0	\$506.7	\$4.2	\$16.9	\$29.4	\$84.9
Pct of Credit Unions	6%	14%	27%	14%	23%	16%	100%	20%	47%	61%	84%
Pct of Industry Assets	0.0%	0.2%	1%	2%	11%	86%	100%	0%	2%	4%	14%
GROWTH RATES (YTD)											
Total Assets	3.8%	-8.8%	-6.8%	-3.0%	1.1%	4.3%	3.7%	-8.0%	-6.9%	-4.8%	-0.4%
Total Loans	1.5%	-10.8%	-9.1%	-5.7%	-2.1%	2.6%	1.9%	-10.1%	-9.2%	-7.2%	-3.3%
- Direct Loans - Indirect Loans	1.7%	-10.7% -40.0%	-9.1% -9.8%	-5.2% -10.2%	-0.7% -9.6%	4.3% -5.4%	3.5% -5.9%	-10.0% -81.8%	-9.2% -10.0%	-7.0% -10.2%	-2.2% -9.7%
- Real Estate Loans	-79%	-13.9%	-108.8%	-5.2%	18.0%	6.1%	5.5%	-48.9%	-107.9%	-58.5%	0.2%
Total Shares	0.2%	-7.6%	-6.3%	-2.9%	1.1%	4.8%	4.0%	-7.1%	-6.4%	-4.5%	-0.3%
- Checking & Savings	0.3%	-11.3%	-10.1%	-6.7%	-3.4%	1.7%	0.5%	-10.5%	-10.1%	-8.3%	-4.8%
- Term CDs	15.6%	9.4%	13.7%	15.3%	19.7%	18.3%	18.3%	9.0%	13.3%	14.5%	18.7%
Net Worth	19.5%	-5.5%	-1.2%	0.5%	3.0%	6.8%	6.0%	-3.8%	-1.6%	-0.5%	2.0%
BALANCE SHEET ALLOCATION											
Net Worth-to-Total Assets	21.2%	17.8%	13.5%	12.8%	11.5%	10.9%	11.0%	18.1%	13.9%	13.3%	11.9%
Cash & Inv-to-Total Assets	47.8%	43.7%	43.3%	38.7%	29.2%	23.5%	24.7%	44.0%	43.4%	40.8%	32.1%
Loans-to-Total Assets	47.6%	52.7%	52.7%	56.3%	64.8%	71.8%	70.4%	52.4%	52.7%	54.7%	62.3%
Vehicle-to-Total Loans REL-to-Total Loans	62.7% 0.6%	67.8% 6.6%	52.8% 28.5%	45.1% 38.7%	37.5% 47.6%	28.9% 55.8%	30.3% 54.3%	67.5% 6.3%	54.4% 26.2%	49.1% 33.3%	40.0% 44.4%
REL-to-Net Worth	1.4%	19.6%	111.6%	169.6%	268.4%	367.1%	346.4%	18.2%	99.0%	136.6%	231.6%
Indirect-to-Total Loans	0.1%	0.1%	3.6%	9.4%	15.6%	17.1%	16.7%	0.1%	3.3%	6.8%	13.7%
Loans-to-Total Shares	61.5%	64.6%	61.2%	65.0%	74.7%	86.0%	84.0%	64.4%	61.5%	63.5%	71.9%
Chkg & Svgs-to-Total Shares	92.7%	82.4%	73.2%	68.4%	59.1%	46.6%	48.8%	83.1%	74.2%	71.0%	62.1% 72.9%
Nonterm-to-Total Shares Term CDs-to-Total Shares	92.7% 5.0%	83.9% 12.4%	78.9% 15.5%	76.6% 16.8%	71.2% 22.3%	64.9% 28.6%	66.1% 27.4%	84.5% 11.9%	79.4% 15.1%	77.9% 16.1%	20.7%
Liquidity Ratio	26.5%	13.2%	9.7%	9.2%	8.7%	8.3%	8.4%	14.1%	10.1%	9.6%	9.0%
Short-term Funding Ratio	42.7%	31.6%	25.1%	21.0%	15.3%	12.0%	12.7%	25.8%	23.2%	17.3%	12.8%
Short-term Cash Flow Ratio	46.2%	35.6%	29.2%	25.4%	20.4%	17.6%	18.2%	36.3%	30.0%	27.5%	22.1%
Net Long-term Asset Ratio	3.5%	7.4%	19.1%	25.9%	31.5%	36.5%	35.4%	17.9%	22.3%	29.1%	35.4%
LOAN QUALITY											
Loan Delinquency Ratio Net Charge-off Ratio	3.13% 1.05%	1.37% 0.46%	1.05% 0.39%	0.85% 0.45%	0.73% 0.47%	0.85% 0.84%	0.84% 0.79%	1.08% 0.40%	0.95% 0.43%	0.78% 0.46%	0.84% 0.79%
"Misery" Index	4.18%	1.83%	1.44%	1.30%	1.20%	1.69%	1.63%	1.48%	1.38%	1.24%	1.63%
Core Delinquency Rate Core Net Charge-off Rate	3.00% 0.64%	1.28% 0.25%	0.98% 0.26%	0.75% 0.30%	0.69% 0.33%	0.76% 0.60%	0.76% 0.57%	1.37% 0.27%	1.01% 0.26%	0.86% 0.28%	0.72% 0.32%
Core "Misery" Index	3.63%	1.53%	1.24%	1.05%	1.01%	1.37%	1.33%	1.64%	1.27%	1.14%	1.04%
RE Loan Delinguency	18.14%	1.00%	0.85%	0.60%	0.56%	0.61%	0.61%	1.10%	0.86%	0.69%	0.58%
Vehicle Loan Delinquency	2.86%	1.29%	1.01%	0.83%	0.81%	0.82%	0.83%	1.38%	1.06%	0.94%	0.84%
Direct Loans	2.87%	1.29%	1.00%	0.80%	0.71%	0.66%	0.71%	1.38%	1.05%	0.93%	0.79%
Indirect Loans	0.00%	1.42%	1.12%	0.93%	0.92%	0.87%	0.88%	1.31%	1.12%	0.97%	0.93%
Loss Allow as % of Loans	2.85%	1.21%	0.92%	0.83%	0.82%	1.34%	1.27%	1.31%	0.96%	0.88%	0.83%
Current Loss Exposure Coverage Ratio (Adequacy)	1.44% 2.0	0.62% 1.9	0.50% 1.8	0.50% 1.6	0.46% 1.8	0.51% 2.6	0.50% 2.5	0.67% 2.0	0.52% 1.8	0.51% 1.7	0.47% 1.8
	2.0	1.5	1.0	1.0	1.0	2.0	2.5	2.0	1.0	1.7	1.0
EARNINGS Cross Asset Viold	4.029/	4.70%	1 250/	4 220/	4 E 00/	E 000/	4.029/	4.720/	4 200/	4.36%	4 E 20/
Gross Asset Yield Cost of Funds	4.92% 0.51%	4.70% 0.81%	4.35% 0.84%	4.33% 0.95%	4.58% 1.33%	5.00% 1.99%	4.93% 1.88%	4.72% 0.79%	4.39% 0.84%	4.36% 0.90%	4.53% 1.22%
Gross Interest Margin	4.41%	3.90%	3.50%	3.38%	3.26%	3.01%	3.05%	3.93%	3.55%	3.46%	3.31%
Provision Expense	0.40%	0.28%	0.25%	0.26%	0.31%	0.62%	0.57%	0.29%	0.26%	0.26%	0.30%
Net Interest Margin	4.01%	3.61%	3.25%	3.12%	2.94%	2.39%	2.48%	3.64%	3.29%	3.20%	3.01%
Non-Interest Income	1.37%	0.51%	0.80%	0.99%	1.13%	1.03%	1.04%	0.57%	0.77%	0.90%	1.07%
Non-Interest Expense	4.94%	3.78%	3.43%	3.59%	3.52%	2.89%	2.98%	3.85%	3.48%	3.54%	3.53%
Net Operating Expense	3.57%	3.27%	2.63%	2.60%	2.39%	1.86%	1.95%	3.29%	2.70%	2.64%	2.45%
Net Operating Return	0.44%	0.35%	0.62%	0.53%	0.56%	0.53%	0.54%	0.35%	0.59%	0.55%	0.56%
Non-recurring Inc(Exp).	0.36%	0.08%	0.02%	0.03%	0.03%	0.08%	0.08%	0.10%	0.03%	0.03%	0.03%
Net Income.	0.81%	0.43%	0.64%	0.55%	0.59%	0.62%	0.61%	0.45%	0.62%	0.58%	0.59%
Return on Net Worth.	2.2%	2.0%	4.6%	4.1%	4.9%	4.9%	4.9%	2.0%	4.3%	4.2%	4.7%





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02.2024	<\$2	\$2-10	\$10-50	\$50-100	\$100-500	\$500>	TOTAL	<\$10	<\$50	<\$100	<\$500
Q2-2024	Million	Million	<million< th=""><th>Million</th><th>Million</th><th>Million</th><th>TOTAL</th><th>Million</th><th>Million</th><th>Million</th><th>Million</th></million<>	Million	Million	Million	TOTAL	Million	Million	Million	Million
PORTFOLIO ANALYTICS											
Cash and Investments											
Cash & CE as Pct of Assets	27%	13%	10%	9%	9%	8%	8%	14%	10%	10%	9%
Investments as Pct of Asset	25%	32%	35%	30%	21%	16%	17%	31%	34%	32%	24%
Short-term Funding Ratio	42.7%	31.6%	25.1%	21.0%	15.3%	12.0%	12.7%	25.8%	23.2%	17.3%	12.8%
Avg Cash & Investment Rat	2.81%	3.06%	2.91%	2.85%	3.06%	3.65%	3.53%	3.05%	2.93%	2.89%	3.01%
Loan Portfolio											
Total Loan Growth-Annl	1.5%	-10.8%	-9.1%	-5.7%	-2.1%	2.6%	1.9%	-10.1%	-9.2%	-7.2%	-3.3%
Consumer Loan Growth-Ar	2.3%	-10.5%	138.3%	-5.9%	-17.5%	-1.7%	-2.3%	-6.8%	107.9%	35.5%	-6.0%
Mortgage Loan Growth-An	-79.0%	-13.9%	-108.8%	-5.2%	18.0%	6.1%	5.5%	-48.9%	-107.9%	-58.5%	0.2%
Avg Loan Balance	\$6,861	\$9,449	\$4,051	\$6,816	\$11,506	\$21,146	\$18,222	\$9,302	\$4,597	\$5,852	\$10,239
Avg Loan Rate Avg Loan Yield, net	7.24% 6.40%	6.26% 5.73%	5.79% 5.31%	5.68% 5.23%	5.64% 5.16%	5.72% 4.87%	5.72% 4.91%	6.32% 5.77%	5.84% 5.36%	5.75% 5.28%	5.66% 5.19%
Avg Loan field, fiet	6.40%	5.73%	5.31%	5.23%	5.10%	4.87%	4.91%	5.77%	5.30%	5.28%	5.19%
Credit Mitigation-											
Delinquency Rates-											
Credit Cards	0.57%	2.17%	1.77%	1.38%	1.20%	2.03%	1.98%	2.15%	1.79%	1.54%	1.27%
New Vehicle Loans	1.66%	0.69%	0.56%	0.40%	0.41%	0.50%	0.49%	0.74%	0.58%	0.49%	0.43%
Used Vehicle Loans	3.54%	1.68%	1.27%	1.04%	0.99%	1.00%	1.01%	0.09%	0.10%	0.11%	0.20%
Total Vehicle Loans	2.86%	1.29%	1.01%	0.83%	0.81%	0.82%	0.83%	1.38%	1.06%	0.94%	0.84%
Real Estate Loans	18.14%	1.00%	0.85%	0.60%	0.56%	0.61%	0.61%	1.10%	0.86%	0.69%	0.58%
Total Loan Delinquency	3.13%	1.37%	1.05%	0.85%	0.73%	0.85%	0.84%	1.08%	0.95%	0.78%	0.84%
Net Charge-off Rates-							i	ı			
Credit Cards	-0.79%	1.36%	1.50%	1.78%	2.29%	5.32%	5.10%	1.33%	1.49%	1.67%	2.16%
New Vehicle Loans	0.06%	0.09%	0.10%	0.12%	0.23%	0.44%	0.40%	0.74%	0.58%	0.49%	0.43%
Used Vehicle Loans Total Vehicle Loans	1.00% 0.65%	0.36% 0.26%	0.46% 0.33%	0.61% 0.45%	0.74% 0.58%	1.11% 0.87%	1.03% 0.81%	1.79% 0.28%	1.33% 0.32%	1.18% 0.39%	1.04% 0.53%
Non-Comml RE Loans	0.00%	-0.01%	0.01%	0.43%	0.01%	0.01%	0.01%	-0.01%	0.01%	0.02%	0.01%
Total Net Charge-offs	1.05%	0.46%	0.39%	0.45%	0.01%	0.84%	0.79%	0.40%	0.43%	0.46%	0.79%
· ·	1.05%	0.40%	0.59%	0.45%	0.47%	0.04%	0.79%	0.40%	0.45%	0.40%	0.79%
"Misery" Indices-	0.220/	2 520/	2 270/	2.100/	2 400/	7.250/	7 000/	2.470/	2 200/	2 210/	2.420/
Credit Cards	-0.22%	3.53%	3.27%	3.16%	3.49%	7.35%	7.08%	3.47%	3.28%	3.21%	3.43%
New Vehicle Loans Used Vehicle Loans	1.72% 4.54%	0.78% 2.04%	0.66% 1.73%	0.52% 1.65%	0.64% 1.73%	0.94% 2.11%	0.89% 2.04%	1.49% 1.88%	1.17% 1.43%	0.98% 1.29%	0.87% 1.24%
Total Vehicle Loans	3.51%	1.55%	1.34%	1.28%	1.39%	1.69%	1.64%	1.66%	1.38%	1.33%	1.37%
Non-Comml RE Loans	18.14%	0.99%	0.86%	0.62%	0.57%	0.62%	0.62%	1.09%	0.87%	0.70%	0.59%
Total "Misery" Index	4.18%	1.83%	1.44%	1.30%	1.20%	1.69%	1.63%	1.48%	1.38%	1.24%	1.63%
rotal impery mack	20/0	2.0070	211170	2.0070	1.2070	2.0375	1 2.0070	21.1070	2.5070	212 170	2.0070
Fundng Portfolio							<u> </u>				
Share Growth YTD-Annl Chkg & Savings YTD-Annl	0.3%	-9.3%	-7.3%	-3.3%	1.3%	5.7%	4.8%	-8.7%	-7.4%	-5.2%	-0.3%
Term CDs Growth YTD	0.3% 15.6%	-11.3% 9.4%	-10.1% 13.7%	-6.7% 15.3%	-3.4% 19.7%	1.7% 18.3%	0.5% 18.3%	-10.5% 9.0%	-10.1% 13.3%	-8.3% 14.5%	-4.8% 18.7%
Total Funding Growth YTD	0.3%	-9.5%	-7.6%	-3.6%	-2.7%	3.9%	2.8%	-8.9%	-7.8%	-5.5%	-3.4%
Avg Share Balance per Mbr	\$2,545	\$5,321	\$9,071	\$10,530	\$12,414	\$14,110	\$13,662	\$4,977	\$8,389	\$9,459	\$11,518
Avg Share Balance	\$11,161	\$14,616	\$6,618	\$10,488	\$15,399	\$24,582	\$21,701	\$14,335	\$6,990	\$8,583	\$12,857
Avg Share Rate	0.65%	0.99%	0.98%	1.10%	1.53%	2.39%	2.24%	0.97%	0.98%	1.04%	1.41%
Core as Pct of Total Shares	93%	82%	73%	68%	59%	47%	49%	83%	74%	71%	62%
Term CDs as Pct of Shares	5%	12%	15%	17%	22%	29%	27%	12%	15%	16%	21%
Non-Member Deposit Ratio	1.4%	1.3%	1.2%	1.6%	1.4%	1.3%	1.4%	1.3%	1.2%	1.4%	1.4%
Borrowings/Total Funding	0.4%	0.3%	0.2%	0.6%	2.5%	6.7%	6.0%	0.3%	0.2%	0.4%	2.0%
Borrowings Growth YTD	0.0%	-55.4%	-95.1%	-38.7%	-90.3%	-18.9%	-23.9%	-52.6%	-90.6%	-54.9%	-88.8%
Avg Borrowings Rate	5.71%	5.36%	5.93%	5.46%	3.80%	5.22%	5.14%	5.38%	5.87%	5.57%	3.88%



RESOURCES

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	<\$2	\$2-10	\$10-50	\$50-100	\$100-500	\$500>		<\$10	<\$50	<\$100	<\$500
Q2-2024	Million	Million	<million< th=""><th>Million</th><th>Million</th><th>Million</th><th>TOTAL</th><th>Million</th><th>Million</th><th>Million</th><th>Million</th></million<>	Million	Million	Million	TOTAL	Million	Million	Million	Million
Net Operating Profitability	•										
Earning Asset/Funding	123%	118%	112%	110%	108%	114%	113%	119%	112%	111%	109%
Non-Int Inc-to-Total Revenu	22%	10%	16%	19%	20%	17%	17%	119%	15%	17%	109%
	(\$1)	(\$34)	(\$244)	\$74	\$3,071	\$27,707	\$30,583	(\$35)	(\$278)	(\$204)	\$2,867
Net Op Cash Flow (YTD-\$Mil: Average Loan Balance	\$6,861	(\$34) \$9,449	(\$244) \$4,051	\$74 \$6,816	\$11,506	\$27,707	\$18,222	(\$35) \$9,302	(\$278) \$4,597	(\$204) \$5,852	\$10,239
Average Share Balance	\$2,369	\$4,204	\$5,574	\$5,990	\$6,495	\$6,940	\$6,835	\$4,008	\$5,366	\$5,697	\$6,276
Loan Yield (ROA)	3.47%	3.32%	3.07%	3.22%	3.68%	4.12%	4.04%	3.33%	3.10%	3.16%	3.55%
Investment Yield (ROA)	1.45%	1.38%	1.28%	1.11%	0.90%	0.87%	0.89%	1.39%	1.29%	1.19%	0.97%
Shares/Funding	99.6%	99.7%	99.8%	99.4%	97.5%	93.3%	94.0%	99.7%	99.8%	99.6%	98.0%
Net Operating Return per l											
Interest Income per FTE	\$54,343	\$80,361	\$188,833	\$198,731	\$217,970	\$350,517	\$321,548	\$77,854	\$162,777	\$180,689	\$207,5
Avg Interest Exp per FTE	\$5,612	\$13,773	\$36,634	\$43,644	\$63,118	\$139,308	\$122,419	\$12,987	\$31,082	\$37,340	\$55,9
Gross Interest Inc per FTE	\$48,731	\$66,588	\$152,199	\$155,088	\$154,852	\$211,209	\$199,129	\$64,867	\$131,695	\$143,349	\$151,6
Provisions per FTE	\$4,454	\$4,844	\$11,035	\$11,855	\$14,837	\$43,298	\$37,302	\$4,807	\$9,573	\$10,710	\$13,6
Net Interest Income per FTE	\$44,276	\$61,743	\$141,164	\$143,233	\$140,014	\$167,911	\$161,827	\$60,060	\$122,122	\$132,639	\$137,9
Non-Interest Income per FT	\$15,145	\$8,739	\$34,685	\$45,633	\$53,882	\$72,189	\$67,533	\$9,356	\$28,738	\$37,155	\$49,2
Avg Operating Exp per FTE	\$54,521	\$64,545	\$149,091	\$164,709	\$167,448	\$202,721	\$194,394	\$63,579	\$129,015	\$146,797	\$161,6
Net Operating Exp per FTE	\$39,376	\$55,806	\$114,406	\$119,076	\$113,566	\$130,531	\$126,861	\$54,223	\$100,276	\$109,642	\$112,4
Avg Net Op Return per FT	\$ 4,900	\$5,937	\$26,758	\$24,156	\$26,448	\$37,380	\$34,966	\$5,837	\$21,846	\$22,997	\$25,4
Revenue/Operating Expens Revenue-	ie Assessmer	nt									
Avg Revenue per FTE	\$69,488	\$89,100	\$223,519	\$244,364	\$271,852	\$422,706	\$389,080	\$87,210	\$191,516	\$217,844	\$256,75
- Total Revenue Ratio	6.29%	5.22%	5.15%	5.33%	5.72%	6.03%	5.97%	5.29%	5.16%	5.25%	5.60%
Operating Expenses-											
Avg Revenue per FTE	\$64,588	\$83,163	\$196,761	\$220,208	\$245,404	\$385,326	\$354,114	\$81,373	\$169,669	\$194,847	\$231,267
- Total Revenue Ratio	5.85%	4.87%	4.53%	4.80%	5.16%	5.50%	5.43%	4.93%	4.57%	4.70%	5.04%
Avg Comp & Benefits per F	\$24,944	\$32,961	\$69,924	\$76,326	\$83,883	\$107,846	\$102,129	\$32,189	\$61,064	\$68,667	\$79,628
- C & B Exp Ratio				1 ((0)	4 700/		1 [70/	1.95%	1.65%	1 ((0)	1.74%
	2.26%	1.93%	1.61%	1.66%	1.76%	1.54%	1.57%			1.66%	
- Pct of Total Op Expense	46%	51%	47%	46%	50%	53%	53%	51%	47%	47%	49%
<ul><li>- Pct of Total Op Expense</li><li>- FTE-to-Ops (Staff Eff)</li></ul>	46% 1.85	51% 1.03	47% 0.35	46% 0.30	50% 0.25	53% 0.16	53% 0.18	51% 1.08	47% 0.42	47% 0.35	49% 0.28
<ul><li>- Pct of Total Op Expense</li><li>- FTE-to-Ops (Staff Eff)</li><li>- Full-time Equivalents</li></ul>	46% 1.85 225	51% 1.03 2,106	47% 0.35 7,594	46% 0.30 9,853	50% 0.25 50,952	53% 0.16 278,398	53% 0.18 349,127	51% 1.08 2,330	47% 0.42 9,924	47% 0.35 19,777	49% 0.28 70,729
- Pct of Total Op Expense - FTE-to-Ops (Staff Eff) - Full-time Equivalents - Pct Part-time Employee	46% 1.85 225 78%	51% 1.03	47% 0.35	46% 0.30 9,853 9%	50% 0.25	53% 0.16	53% 0.18 349,127 6%	51% 1.08 2,330 71%	47% 0.42 9,924 32%	47% 0.35	49% 0.28 70,729 11%
- Pct of Total Op Expense - FTE-to-Ops (Staff Eff) - Full-time Equivalents - Pct Part-time Employee Avg Occ & Ops Exp per FTE	46% 1.85 225 78% \$16,927	51% 1.03 2,106 70% \$17,098	47% 0.35 7,594 15% \$39,874	46% 0.30 9,853 9% \$42,182	50% 0.25 50,952 7% \$41,569	53% 0.16 278,398 4% \$48,025	53% 0.18 349,127 6% \$46,533	51% 1.08 2,330 71% \$17,082	47% 0.42 9,924 32% \$34,522	47% 0.35 19,777 21% \$38,338	49% 0.28 70,729 11% \$40,665
- Pct of Total Op Expense - FTE-to-Ops (Staff Eff) - Full-time Equivalents - Pct Part-time Employee  Avg Occ & Ops Exp per FTE - Occup & Ops Exp Ratio	46% 1.85 225 78% \$16,927 1.53%	51% 1.03 2,106 70% \$17,098 1.00%	47% 0.35 7,594 15% \$39,874 0.92%	46% 0.30 9,853 9% \$42,182 0.92%	50% 0.25 50,952 7% \$41,569 0.87%	53% 0.16 278,398 4% \$48,025 0.68%	53% 0.18 349,127 6% \$46,533 0.71%	51% 1.08 2,330 71% \$17,082 1.04%	47% 0.42 9,924 32% \$34,522 0.93%	47% 0.35 19,777 21% \$38,338 0.92%	49% 0.28 70,729 11% \$40,665 0.89%
- Pct of Total Op Expense - FTE-to-Ops (Staff Eff) - Full-time Equivalents - Pct Part-time Employee  Avg Occ & Ops Exp per FTE - Occup & Ops Exp Ratio - Pct of Total Op Expense	46% 1.85 225 78% \$16,927 1.53% 31%	51% 1.03 2,106 70% \$17,098 1.00% 26%	47% 0.35 7,594 15% \$39,874 0.92% 27%	46% 0.30 9,853 9% \$42,182 0.92% 26%	50% 0.25 50,952 7% \$41,569 0.87% 25%	53% 0.16 278,398 4% \$48,025	53% 0.18 349,127 6% \$46,533 0.71% 24%	51% 1.08 2,330 71% \$17,082 1.04% 27%	47% 0.42 9,924 32% \$34,522 0.93% 27%	47% 0.35 19,777 21% \$38,338 0.92% 26%	49% 0.28 70,729 11% \$40,665 0.89% 25%
- Pct of Total Op Expense - FTE-to-Ops (Staff Eff) - Full-time Equivalents - Pct Part-time Employee  Avg Occ & Ops Exp per FTE - Occup & Ops Exp Ratio - Pct of Total Op Expense  Avg All Other Exp per FTE	46% 1.85 225 78% \$16,927 1.53% 31% \$12,650	51% 1.03 2,106 70% \$17,098 1.00% 26% \$14,486	47% 0.35 7,594 15% \$39,874 0.92% 27% \$39,294	46% 0.30 9,853 9% \$42,182 0.92% 26% \$46,201	50% 0.25 50,952 7% \$41,569 0.87% 25% \$41,996	53% 0.16 278,398 4% \$48,025 0.68% 24% \$46,850	53% 0.18 349,127 6% \$46,533 0.71% 24% \$45,732	51% 1.08 2,330 71% \$17,082 1.04% 27% \$14,309	47% 0.42 9,924 32% \$34,522 0.93% 27% \$33,428	47% 0.35 19,777 21% \$38,338 0.92% 26% \$39,792	49% 0.28 70,729 11% \$40,665 0.89% 25% \$41,380
- Pct of Total Op Expense - FTE-to-Ops (Staff Eff) - Full-time Equivalents - Pct Part-time Employee  Avg Occ & Ops Exp per FTE - Occup & Ops Exp Ratio	46% 1.85 225 78% \$16,927 1.53% 31% \$12,650 1.15%	51% 1.03 2,106 70% \$17,098 1.00% 26%	47% 0.35 7,594 15% \$39,874 0.92% 27%	46% 0.30 9,853 9% \$42,182 0.92% 26%	50% 0.25 50,952 7% \$41,569 0.87% 25%	53% 0.16 278,398 4% \$48,025 0.68% 24%	53% 0.18 349,127 6% \$46,533 0.71% 24%	51% 1.08 2,330 71% \$17,082 1.04% 27%	47% 0.42 9,924 32% \$34,522 0.93% 27%	47% 0.35 19,777 21% \$38,338 0.92% 26%	49% 0.28 70,729 11% \$40,665 0.89%
- Pct of Total Op Expense - FTE-to-Ops (Staff Eff) - Full-time Equivalents - Pct Part-time Employee  Avg Occ & Ops Exp per FTE - Occup & Ops Exp Ratio - Pct of Total Op Expense  Avg All Other Exp per FTE - All Other Expense Ratio - Pct of Total Op Expense	46% 1.85 225 78% \$16,927 1.53% 31% \$12,650 1.15%	51% 1.03 2,106 70% \$17,098 1.00% 26% \$14,486 0.85%	47% 0.35 7,594 15% \$39,874 0.92% 27% \$39,294 0.90%	46% 0.30 9,853 9% \$42,182 0.92% 26% \$46,201 1.01%	50% 0.25 50,952 7% \$41,569 0.87% 25% \$41,996 0.88%	53% 0.16 278,398 4% \$48,025 0.68% 24% \$46,850 0.67%	53% 0.18 349,127 6% \$46,533 0.71% 24% \$45,732 0.70%	51% 1.08 2,330 71% \$17,082 1.04% 27% \$14,309 0.87%	47% 0.42 9,924 32% \$34,522 0.93% 27% \$33,428 0.90%	47% 0.35 19,777 21% \$38,338 0.92% 26% \$39,792 0.96%	49% 0.28 70,729 11% \$40,665 0.89% 25% \$41,380 0.90%
- Pct of Total Op Expense - FTE-to-Ops (Staff Eff) - Full-time Equivalents - Pct Part-time Employee  Avg Occ & Ops Exp per FTE - Occup & Ops Exp Ratio - Pct of Total Op Expense  Avg All Other Exp per FTE - All Other Expense Ratio - Pct of Total Op Expense	46% 1.85 225 78% \$16,927 1.53% 31% \$12,650 1.15% 23%	51% 1.03 2,106 70% \$17,098 1.00% 26% \$14,486 0.85% 22%	47% 0.35 7,594 15% \$39,874 0.92% 27% \$39,294 0.90% 26%	46% 0.30 9,853 9% \$42,182 0.92% 26% \$46,201 1.01% 28%	50% 0.25 50,952 7% \$41,569 0.87% 25% \$41,996 0.88% 25%	53% 0.16 278,398 4% \$48,025 0.68% 24% \$46,850 0.67% 23%	53% 0.18 349,127 6% \$46,533 0.71% 24% \$45,732 0.70% 24%	51% 1.08 2,330 71% \$17,082 1.04% 27% \$14,309 0.87% 23%	47% 0.42 9,924 32% \$34,522 0.93% 27% \$33,428 0.90% 26%	47% 0.35 19,777 21% \$38,338 0.92% 26% \$39,792 0.96% 27%	49% 0.28 70,729 11% \$40,665 0.89% 25% \$41,380 0.90% 26%
- Pct of Total Op Expense - FTE-to-Ops (Staff Eff) - Full-time Equivalents - Pct Part-time Employee  Avg Occ & Ops Exp per FTE - Occup & Ops Exp Ratio - Pct of Total Op Expense  Avg All Other Exp per FTE - All Other Expense Ratio - Pct of Total Op Expense  Membership Outreach-  Members-to-Potential	46% 1.85 225 78% \$16,927 1.53% 31% \$12,650 1.15% 23%	51% 1.03 2,106 70% \$17,098 1.00% 26% \$14,486 0.85% 22%	47% 0.35 7,594 15% \$39,874 0.92% 27% \$39,294 0.90% 26%	46% 0.30 9,853 9% \$42,182 0.92% 26% \$46,201 1.01% 28%	50% 0.25 50,952 7% \$41,569 0.87% 25% \$41,996 0.88% 25%	53% 0.16 278,398 4% \$48,025 0.68% 24% \$46,850 0.67% 23% 3.1%	53% 0.18 349,127 6% \$46,533 0.71% 24% \$45,732 0.70% 24%	51% 1.08 2,330 71% \$17,082 1.04% 27% \$14,309 0.87% 23%	47% 0.42 9,924 32% \$34,522 0.93% 27% \$33,428 0.90% 26%	47% 0.35 19,777 21% \$38,338 0.92% 26% \$39,792 0.96% 27%	49% 0.28 70,729 11% \$40,665 0.89% 25% \$41,380 0.90% 26%
- Pct of Total Op Expense - FTE-to-Ops (Staff Eff) - Full-time Equivalents - Pct Part-time Employee  Avg Occ & Ops Exp per FTE - Occup & Ops Exp Ratio - Pct of Total Op Expense  Avg All Other Exp per FTE - All Other Expense Ratio	46% 1.85 225 78% \$16,927 1.53% 31% \$12,650 1.15% 23%	51% 1.03 2,106 70% \$17,098 1.00% 26% \$14,486 0.85% 22%	47% 0.35 7,594 15% \$39,874 0.92% 27% \$39,294 0.90% 26%	46% 0.30 9,853 9% \$42,182 0.92% 26% \$46,201 1.01% 28%	50% 0.25 50,952 7% \$41,569 0.87% 25% \$41,996 0.88% 25%	53% 0.16 278,398 4% \$48,025 0.68% 24% \$46,850 0.67% 23%	53% 0.18 349,127 6% \$46,533 0.71% 24% \$45,732 0.70% 24%	51% 1.08 2,330 71% \$17,082 1.04% 27% \$14,309 0.87% 23%	47% 0.42 9,924 32% \$34,522 0.93% 27% \$33,428 0.90% 26%	47% 0.35 19,777 21% \$38,338 0.92% 26% \$39,792 0.96% 27%	49% 0.28 70,729 11% \$40,665 0.89% 25% \$41,380 0.90% 26%
- Pct of Total Op Expense - FTE-to-Ops (Staff Eff) - Full-time Equivalents - Pct Part-time Employee  Avg Occ & Ops Exp per FTE - Occup & Ops Exp Ratio - Pct of Total Op Expense  Avg All Other Exp per FTE - All Other Expense Ratio - Pct of Total Op Expense  Membership Outreach-  Members-to-Potential  Members-to-FTEs  Borrower-to-Members  Branches	46% 1.85 225 78% \$16,927 1.53% 31% \$12,650 1.15% 23%  11.3% 339	51% 1.03 2,106 70% \$17,098 1.00% 26% \$14,486 0.85% 22%	47% 0.35 7,594 15% \$39,874 0.92% 27% \$39,294 0.90% 26%  2.9% 405 137.1% 1,729	46% 0.30 9,853 9% \$42,182 0.92% 26% \$46,201 1.01% 28%  2.3% 375 100.4% 1,435	50% 0.25 50,952 7% \$41,569 0.87% 25% \$41,996 0.88% 25%	\$3% 0.16 278,398 4% \$48,025 0.68% 24% \$46,850 0.67% 23% 3.1% 419 57.4% 12,529	53% 0.18 349,127 6% \$46,533 0.71% 24% \$45,732 0.70% 24% 2.9% 404	51% 1.08 2,330 71% \$17,082 1.04% 27% \$14,309 0.87% 23%	47% 0.42 9,924 32% \$34,522 0.93% 27% \$33,428 0.90% 26%  3.1% 372	47% 0.35 19,777 21% \$38,338 0.92% 26% \$39,792 0.96% 27%  2.6% 373	49% 0.28 70,729 11% \$40,665 0.89% 25% \$41,380 0.90% 26% 2.1% 344
- Pct of Total Op Expense - FTE-to-Ops (Staff Eff) - Full-time Equivalents - Pct Part-time Employee  Avg Occ & Ops Exp per FTE - Occup & Ops Exp Ratio - Pct of Total Op Expense  Avg All Other Exp per FTE - All Other Expense Ratio - Pct of Total Op Expense  Membership Outreach-  Membership Outreach-  Members-to-Potential  Members-to-FTEs  Borrower-to-Members  Branches	46% 1.85 225 78% \$16,927 1.53% 31% \$12,650 1.15% 23%  11.3% 339 22.8%	51% 1.03 2,106 70% \$17,098 1.00% 26% \$14,486 0.85% 22%  5.9% 256 36.4%	47% 0.35 7,594 15% \$39,874 0.92% 27% \$39,294 0.90% 26%  2.9% 405 137.1%	46% 0.30 9,853 9% \$42,182 0.92% 26% \$46,201 1.01% 28%  2.3% 375 100.4%	50% 0.25 50,952 7% \$41,569 0.87% 25% \$41,996 0.88% 25%	53% 0.16 278,398 4% \$48,025 0.68% 24% \$46,850 0.67% 23% 3.1% 419 57.4%	53% 0.18 349,127 6% \$46,533 0.71% 24% \$45,732 0.70% 24%  2.9% 404 63.0%	51% 1.08 2,330 71% \$17,082 1.04% 27% \$14,309 0.87% 23%  6.3% 264 34.5%	47% 0.42 9,924 32% \$34,522 0.93% 27% \$33,428 0.90% 26%  3.1% 372 112.3%	47% 0.35 19,777 21% \$38,338 0.92% 26% \$39,792 0.96% 27%  2.6% 373 102.6%	49% 0.28 70,729 11% \$40,665 0.89% 25% \$41,380 0.90% 26%  2.1% 344 80.9%
- Pct of Total Op Expense - FTE-to-Ops (Staff Eff) - Full-time Equivalents - Pct Part-time Employee  Avg Occ & Ops Exp per FTE - Occup & Ops Exp Ratio - Pct of Total Op Expense  Avg All Other Exp per FTE - All Other Expense Ratio - Pct of Total Op Expense  Membership Outreach-  Members-to-Potential Members-to-FTEs Borrower-to-Members Branches Members per Branch	46% 1.85 225 78% \$16,927 1.53% 31% \$12,650 1.15% 23%  11.3% 339 22.8% 281	51% 1.03 2,106 70% \$17,098 1.00% 26% \$14,486 0.85% 22%  5.9% 256 36.4% 666	47% 0.35 7,594 15% \$39,874 0.92% 27% \$39,294 0.90% 26%  2.9% 405 137.1% 1,729	46% 0.30 9,853 9% \$42,182 0.92% 26% \$46,201 1.01% 28%  2.3% 375 100.4% 1,435	50% 0.25 50,952 7% \$41,569 0.87% 25% \$41,996 0.88% 25% 1.9% 333 80.6% 4,673	\$3% 0.16 278,398 4% \$48,025 0.68% 24% \$46,850 0.67% 23% 3.1% 419 57.4% 12,529	53% 0.18 349,127 6% \$46,533 0.71% 24% \$45,732 0.70% 24% 2.9% 404 63.0% 21,312	51% 1.08 2,330 71% \$17,082 1.04% 27% \$14,309 0.87% 23%  6.3% 264 34.5% 947	47% 0.42 9,924 32% \$34,522 0.93% 27% \$33,428 0.90% 26%  3.1% 372 112.3% 2,675	47% 0.35 19,777 21% \$38,338 0.92% 26% \$39,792 0.96% 27%  2.6% 373 102.6% 4,110	49% 0.28 70,729 11% \$40,665 0.89% 25% \$41,380 0.90% 26%  2.1% 344 80.9% 8,783
- Pct of Total Op Expense - FTE-to-Ops (Staff Eff) - Full-time Equivalents - Pct Part-time Employee  Avg Occ & Ops Exp per FTE - Occup & Ops Exp Ratio - Pct of Total Op Expense  Avg All Other Exp per FTE - All Other Expense Ratio - Pct of Total Op Expense  Membership Outreach- Members-to-Potential Members-to-FTEs Borrower-to-Members Branches Members per Branch  Avg Accts per Member	46% 1.85 225 78% \$16,927 1.53% 31% \$12,650 1.15% 23%  11.3% 339 22.8% 281 271 1.0	51% 1.03 2,106 70% \$17,098 1.00% 26% \$14,486 0.85% 22%  5.9% 256 36.4% 666 810	47% 0.35 7,594 15% \$39,874 0.92% 27% \$39,294 0.90% 26%  2.9% 405 137.1% 1,729 1,780	46% 0.30 9,853 9% \$42,182 0.92% 26% \$46,201 1.01% 28% 375 100.4% 1,435 2,572	50% 0.25 50,952 7% \$41,569 0.87% 25% \$41,996 0.88% 25% 1.9% 333 80.6% 4,673 3,632	53% 0.16 278,398 4% \$48,025 0.68% 24% \$46,850 0.67% 23% 3.1% 419 57.4% 12,529 9,312	53% 0.18 349,127 6% \$46,533 0.71% 24% \$45,732 0.70% 24% 2.9% 404 63.0% 21,312 6,617	51% 1.08 2,330 71% \$17,082 1.04% 27% \$14,309 0.87% 23%  6.3% 264 34.5% 947 650	47% 0.42 9,924 32% \$34,522 0.93% 27% \$33,428 0.90% 26%  3.1% 372 112.3% 2,675 1,380	47% 0.35 19,777 21% \$38,338 0.92% 26% \$39,792 0.96% 27%  2.6% 373 102.6% 4,110 1,796	49% 0.28 70,729 11% \$40,665 0.89% 25% \$41,388 0.90% 26%  2.1% 344 80.9% 8,783 2,773 1.5
- Pct of Total Op Expense - FTE-to-Ops (Staff Eff) - Full-time Equivalents - Pct Part-time Employee  Avg Occ & Ops Exp per FTE - Occup & Ops Exp Ratio - Pct of Total Op Expense  Avg All Other Exp per FTE - All Other Expense Ratio - Pct of Total Op Expense  Membership Outreach- Members-to-Fotential Members-to-FTEs Borrower-to-Members Branches Members per Branch  Avg Accts per Member  Avg Loans per Member  Avg 1 Loan for every XX.X I	46% 1.85 225 78% \$16,927 1.53% 31% \$12,650 1.15% 23%  11.3% 339 22.8% 281 271	51% 1.03 2,106 70% \$17,098 1.00% 26% \$14,486 0.85% 22%  5.9% 256 36.4% 666 810 1.1 0.4 2.7	47% 0.35 7,594 15% \$39,874 0.92% 27% \$39,294 0.90% 26%  2.9% 405 137.1% 1,729 1,780 1.5	46% 0.30 9,853 9% \$42,182 0.92% 26% \$46,201 1.01% 28%  2.3% 375 100.4% 1,435 2,572 1.5	50% 0.25 50,952 7% \$41,569 0.87% 25% \$41,996 0.88% 25% 1.9% 333 80.6% 4,673 3,632 1.6	53% 0.16 278,398 4% \$48,025 0.68% 24% \$46,850 0.67% 23% 3.1% 419 57.4% 12,529 9,312 1.7 0.6 1.7	53% 0.18 349,127 6% \$46,533 0.71% 24% \$45,732 0.70% 24% 2.9% 404 63.0% 21,312 6,617 1.7	51% 1.08 2,330 71% \$17,082 1.04% 27% \$14,309 0.87% 23%  6.3% 264 34.5% 947 650 1.0 0.3 2.9	47% 0.42 9,924 32% \$34,522 0.93% 27% \$33,428 0.90% 26%  3.1% 372 112.3% 2,675 1,380 1.4	47% 0.35 19,777 21% \$38,338 0.92% 26% \$39,792 0.96% 27%  2.6% 373 102.6% 4,110 1,796 1.4 1.1 0.9	49% 0.28 70,729 11% \$40,665 0.89% 25% \$41,380 0.90% 26%  2.1% 344 80.9% 8,783 2,773 1.5 0.9 1.1
- Pct of Total Op Expense - FTE-to-Ops (Staff Eff) - Full-time Equivalents - Pct Part-time Employee  Avg Occ & Ops Exp per FTE - Occup & Ops Exp Ratio - Pct of Total Op Expense  Avg All Other Exp per FTE - All Other Expense Ratio - Pct of Total Op Expense  Membership Outreach- Members-to-Potential Members-to-FTEs Borrower-to-Members Branches Members per Branch  Avg Accts per Member  Avg Loans per Member	46% 1.85 225 78% \$16,927 1.53% 31% \$12,650 1.15% 23%  11.3% 339 22.8% 281 271 1.0 0.2 4.4 1.1	51% 1.03 2,106 70% \$17,098 1.00% 26% \$14,486 0.85% 22%  5.9% 256 36.4% 666 810 1.1 0.4	47% 0.35 7,594 15% \$39,874 0.92% 27% \$39,294 0.90% 26% 405 137.1% 1,729 1,780 1.5 1.4	46% 0.30 9,853 9% \$42,182 0.92% 26% \$46,201 1.01% 28%  2.3% 375 100.4% 1,435 2,572 1.5 1.0	50% 0.25 50,952 7% \$41,569 0.87% 25% \$41,996 0.88% 25%  1.9% 333 80.6% 4,673 3,632 1.6 0.8	53% 0.16 278,398 4% \$48,025 0.68% 24% \$46,850 0.67% 23% 3.1% 419 57.4% 12,529 9,312 1.7 0.6	53% 0.18 349,127 6% \$46,533 0.71% 24% \$45,732 0.70% 24% 2.9% 404 63.0% 21,312 6,617 1.7 0.6	51% 1.08 2,330 71% \$17,082 1.04% 27% \$14,309 0.87% 23%  6.3% 264 34.5% 947 650 1.0 0.3	47% 0.42 9,924 32% \$34,522 0.93% 27% \$33,428 0.90% 26%  3.1% 372 112.3% 2,675 1,380 1.4 1.2	47% 0.35 19,777 21% \$38,338 0.92% 26% \$39,792 0.96% 27%  2.6% 373 102.6% 4,110 1,796 1.4 1.1	49% 0.28 70,729 11% \$40,665 0.89% 25% \$41,38( 0.90% 26%  2.1% 344 80.9% 8,783 2,773 1.5 0.9



## RESOURCES

**Business & Industry Consulting** <\$2 \$2-10 \$10-50 \$50-100 \$100-500 \$500> <\$10 <\$50 <\$100 <\$500 02-2024 Million Million <Million Million Million Million TOTAL Million Million Million Million **NET INFRASTRUCTURE COST:** Fee Income 1.37% 0.51% 0.80% 0.99% 1.13% 1.03% 1.04% 0.57% 0.77% 0.90% 1.07% 2.26% 1.61% 1.66% 1.74% 1.93% 1.66% 1.76% 1.54% 1.57% 1.95% 1.65% Compensation & Benefits Travel & Conference 0.05% 0.03% 0.03% 0.04% 0.04% 0.02% 0.02% 0.03% 0.03% 0.03% 0.04% Office Occupancy 0.24% 0.16% 0.20% 0.22% 0.22% 0.17% 0.17% 0.17% 0.20% 0.21% 0.22% 0.52% 0.87% 1.29% 0.84% 0.72% 0.70% 0.66% 0.54% 0.73% 0.72% 0.67% Office Operations **Educational & Promo** 0.03% 0.03% 0.07% 0.09% 0.11% 0.11% 0.11% 0.03% 0.07% 0.08% 0.10% 0.19% 0.19% 0.19% 0.18% Loan Servicing 0.16% 0.13% 0.23% 0.24% 0.13% 0.21% 0.23% Professional & Outside Sv 0.48% 0.47% 0.48% 0.50% 0.40% 0.24% 0.27% 0.47% 0.48% 0.49% 0.42% 0.04% 0.01% 0.00% 0.00% 0.00% 0.00% 0.00% 0.01% 0.00% Member Insurance 0.00% 0.00% 0.03% 0.02% 0.01% Operating Fees 0.06% 0.02% 0.02% 0.01% 0.03% 0.02% 0.02% 0.02% Miscellaneous 0.32% 0.15% 0.10% 0.13% 0.07% 0.10% 0.10% 0.16% 0.11% 0.12% 0.09% **Total Ops Expense** 4.94% 3.78% 3.43% 3.59% 3.52% 2.89% 2.98% 3.85% 3.48% 3.54% 3.53% **Net Operating Expense** 3.57% 3.27% 2.63% 2.60% 2.39% 1.86% 1.95% 3.29% 2.70% 2.64% 2.45% NET INFRASTRUCTURE COST PER FULL-TIME EQUIVALENT Fee Income \$15,145 \$8,739 \$34,685 \$45,633 \$53,882 \$72,189 \$67,533 \$9,356 \$28,738 \$37,155 \$49,205 \$24,944 \$32,961 \$69,924 \$76,326 \$83,883 \$107,846 \$102,129 \$32,189 \$61,064 \$68,667 Compensation & Benefits \$79,628 \$481 \$535 \$475 \$1,290 \$1,624 \$1,727 \$1,451 \$1,485 \$1,100 \$1,361 \$1,625 Travel & Conference \$2,747 Office Occupancy \$2,673 \$2,755 \$8,638 \$10,028 \$10,363 \$11,616 \$11,268 \$7,255 \$8,637 \$9,880 \$14,254 \$14,343 \$14,335 Office Operations \$31,235 \$32,154 \$31,206 \$36,408 \$35,265 \$27,267 \$29,702 \$30,785 \$3,055 \$3,958 \$5,260 \$7,694 \$7,085 \$506 \$2,457 \$3,205 Educational & Promo \$356 \$522 \$4,685 Loan Servicing \$1,782 \$2,185 \$8,243 \$10,657 \$11,540 \$13,139 \$12,660 \$2,146 \$6,812 \$8,728 \$10,754 Professional & Outside Sv \$5,345 \$7,979 \$21,043 \$22,877 \$19,038 \$16,889 \$17,404 \$7,725 \$17,916 \$20,388 \$19,415 \$190 \$158 \$81 \$171 \$126 Member Insurance \$445 \$114 \$59 \$67 \$215 \$117 **Operating Fees** \$624 \$570 \$974 \$913 \$773 \$624 \$661 \$575 \$881 \$897 \$808 Miscellaneous \$3,563 \$2,565 \$4,530 \$6,090 \$3,545 \$6,994 \$6,370 \$2,661 \$4,091 \$5,087 \$3,976 \$64,545 **Total Ops Expense** \$54,521 \$149,091 \$164,709 \$167,448 \$202,721 \$194,394 \$63,579 \$129,015 \$146,797 \$161,674 **Net Operating Expense** \$130,531 \$39,376 \$55,806 \$114,406 \$119,076 \$113,566 \$126,861 \$54,223 \$100,276 \$109,642 \$112,469 **ALL ALLOCATION OF OPERATING EXPENSES** Compensation & Benefits 45.8% 51.1% 46.9% 46.3% 50.1% 53.2% 52.5% 50.6% 47.3% 46.8% 49.3% Travel & Conference 1.0% 0.7% 0.9% 1.0% 1.0% 0.7% 0.8% 0.8% 0.9% 0.9% 1.0% 4.9% 4.3% 5.8% 6.2% 5.7% 5.8% 4.3% 5.9% Office Occupancy 6.1% 5.6% 6.1% Office Operations 26.1% 22.2% 21.0% 19.5% 18.6% 18.0% 18.1% 22.5% 21.1% 20.2% 19.0% **Educational & Promo** 0.7% 0.8% 2.0% 2.4% 3.1% 3.8% 3.6% 0.8% 1.9% 2.2% 2.9% Loan Servicing 3.3% 3.4% 5.5% 6.5% 6.9% 6.5% 6.5% 3.4% 5.3% 5.9% 6.7% 13.9% 14.1% 13.9% 11.4% 9.0% 12.2% 13.9% Professional & Outside Sv 9.8% 12.4% 8.3% 12.0% 0.8% 0.3% 0.1% 0.0% 0.1% 0.0% 0.3% 0.1% 0.1% Member Insurance 0.0% 0.1% Operating Fees 1.1% 0.9% 0.7% 0.6% 0.5% 0.3% 0.3% 0.9% 0.7% 0.6% 0.5% Miscellaneous 6.5% 4.0% 3.0% 3.7% 2.1% 3.4% 3.3% 4.2% 3.2% 3.5% 2.5% **Total Ops Expense** 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0%