

## **Experienced Customer Service Associate - FLOORING**

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Gluck GmbH Corp is looking for a Qualified Flooring Experienced Customer Service Associate  
Gluck GmbH Corp is a flooring importer located in Doral, Florida since 2010. We are constantly growing and currently looking to add a new member to our customer service associate team. Our number one priority is to give a top notch customer service.

### **POSITION DESCRIPTION**

Seeking motivated, high energy, responsible individual to assist wholesale customers with tile, hardwood, and laminate purchase decisions. Responsible for providing quick, friendly customer service by answering questions, providing purchase assistance, expedite orders. We offer a friendly, casual, busy work environment.

### **QUALIFICATIONS**

- Prior experience in flooring industry a big plus
- Basic proficiency in Quickbooks accounting software is a plus. Proficiency with Microsoft Office tools including Word, Excel, and Outlook.
- Must be detail oriented and accurate
- Strong follow-up skills
- Fully Bi-lingual (Spanish/English) a must
- Our work schedule is M-F 8:30am-5:30pm

### **BENEFITS**

Compensation: \$10 to \$12 per Hour Based on Experience  
Paid Vacation after first year  
Excellent medical program (after 90 days of employment)  
Closed Thanksgiving, Christmas, and Easter