

DDPSA NEWS- SEPTEMBER 18, 2013

ERROR IN THE DATE OF HIRE OF A SURVIVOR'S PASS TRAVEL PROFILE

This information applies only to the survivors of former Western and Pan Am pilots.

As most of you know, date of hire is important when retirees and survivors attempt to use non-rev travel privileges. S-3B travel is challenging, but it can be even more challenging if the date of hire is incorrectly depicted in your pass travel profile.

DDPSA has learned of an error that occurred recently in the case of a survivor of a former Pan Am pilot. The date of hire that was entered by Delta in the survivor's pass travel profile was the pilot's date of employment with Delta in 1991 instead of his original date of hire with Pan Am. After the survivor contacted Delta about the error, it eventually was corrected.

For reference, the correct date of hire that is used for pass travel by eligible surviving spouses of former Western and Pan Am pilots is the pilot's original date of hire with Western or Pan Am. Survivors or the individuals assisting survivors should verify that Delta has entered the correct date of hire in the pass travel profile.