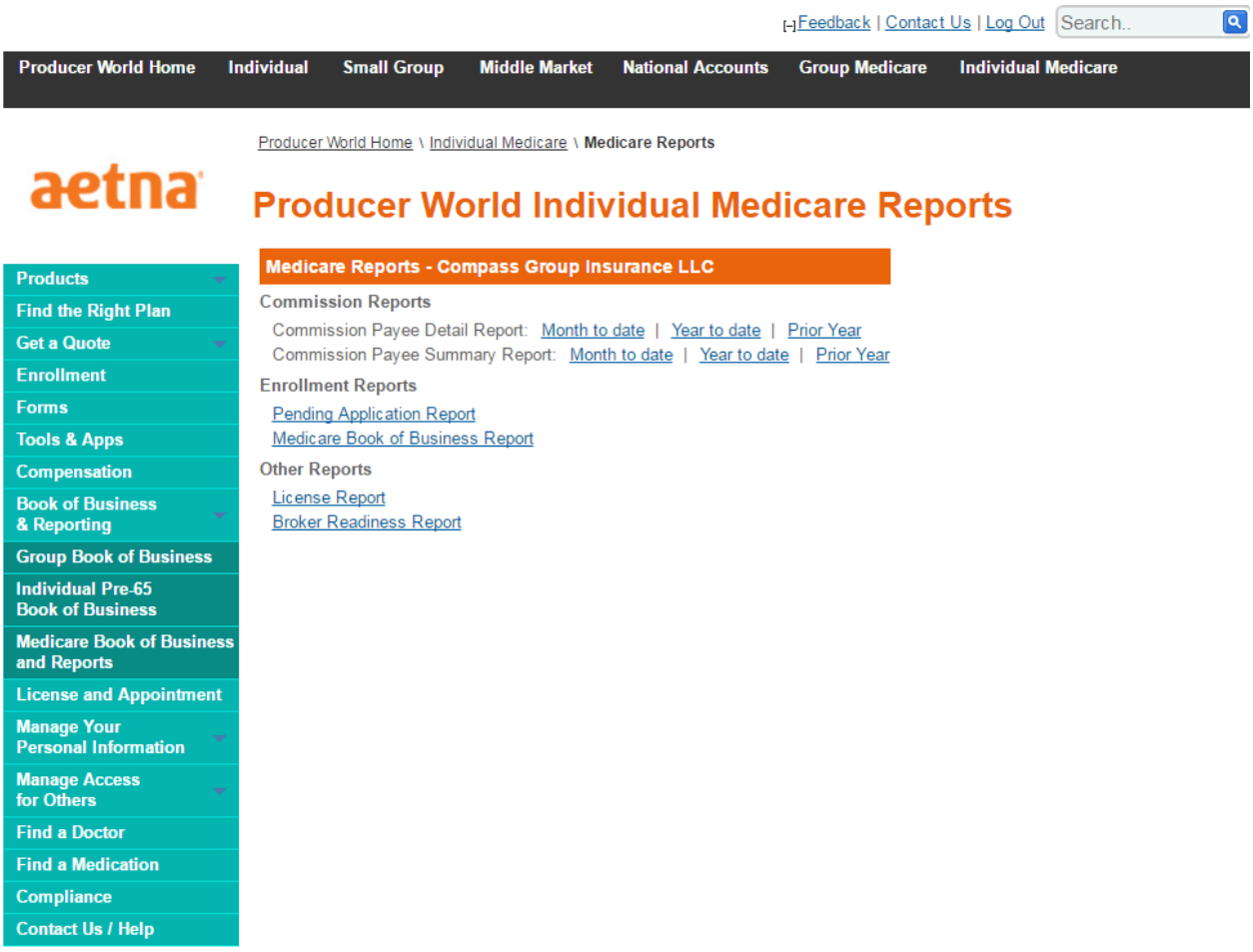
Checking Enrollment Applications for Aetna

https://www.aetna.com/producer_public/login.fcc?TYPE=33554433&REALMOID=06-aab84995-cc4b-11d5-8cb8-0008c7df6a81&GUID=&SMAUTHREASON=0&METHOD=GET&SMAGENTNAME=-SM-g96BoeA31Sn1BtbDw57yO6bTsqp6znM8Xzh%2bwJ0sKfnhlD9LVZJRNjMICttXsdG9&TARGET=-SM-https%3a%2f%2fwww%2eaetna%2ecom%2fproducer%2findex3%2ejsp

Log in to your Aetna Producer World.

Click on “Book of Business and Reporting”, then click “Medicare Book of Business and Reports”. Click “View Individual Medicare Reports”. You will be on the page below.



Here you can open Medicare Book of Business (this is a large file if your internet is slow it may take some time to fully open and load). Search for the client’s name and look at the “Mbr Status” column. If there is an A the client’s policy is active and in force. If it is a T or D, the member has been terminated or disenrolled. Don’t see the member in the file Check the Pending Application Report to see if it is pending or suspended.