

How to check in for your video visit

1 Use a computer or device with camera/microphone



PC and Mac
Chrome | Firefox | Safari



Android
Chrome



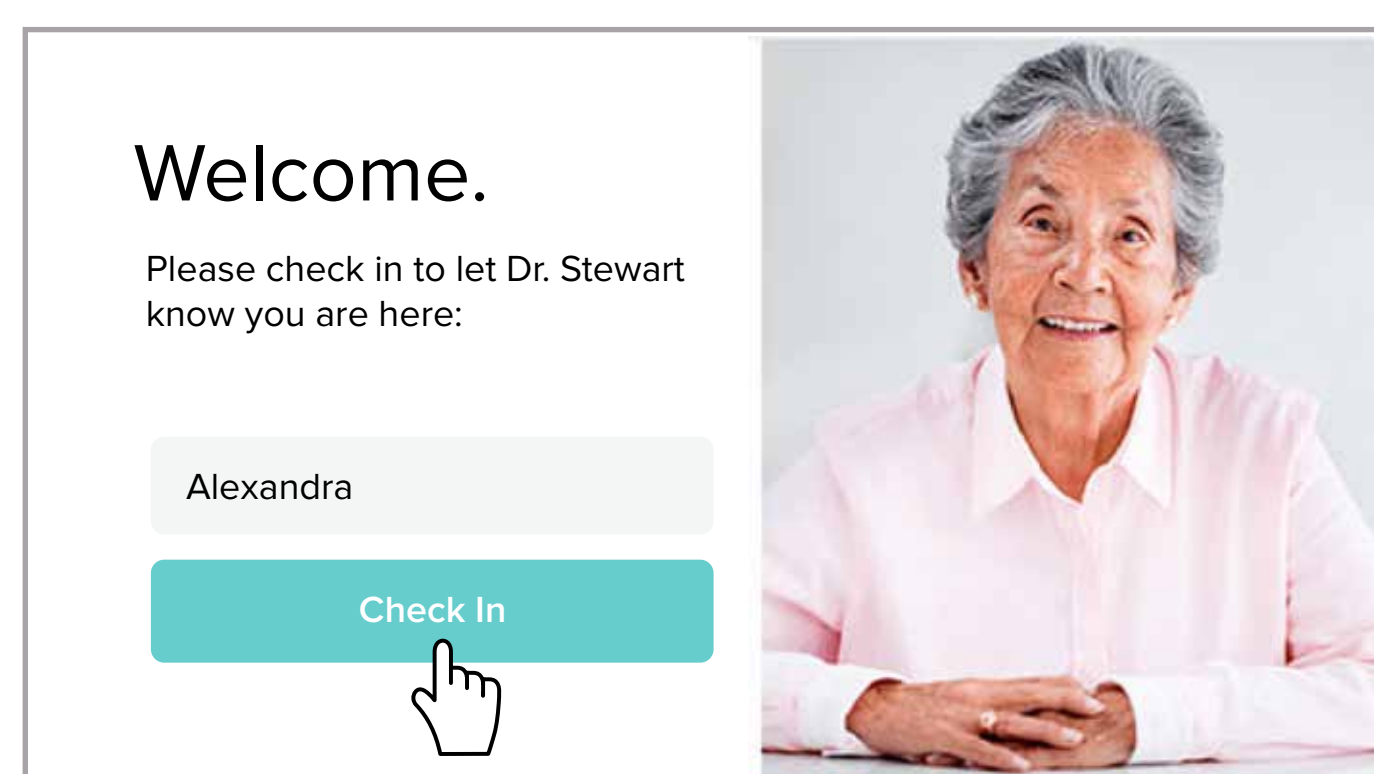
iOS
Safari

2 Enter <https://doxy.me/balancemdpa> into the browser

OR go to www.balancemd.net and Click on the 'Patient Information' tab
Scroll to the bottom left and click on the link with Sam Plitt's photo

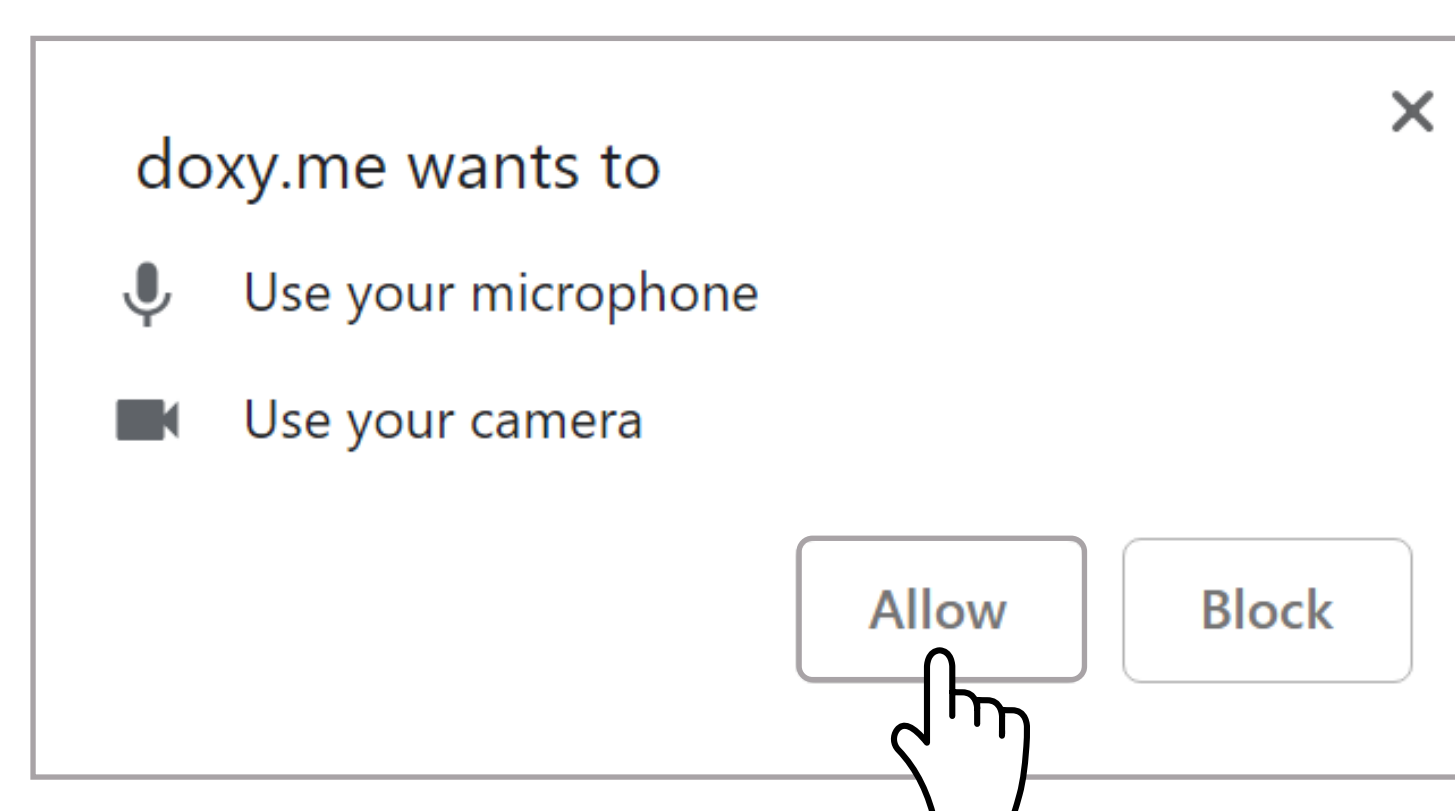
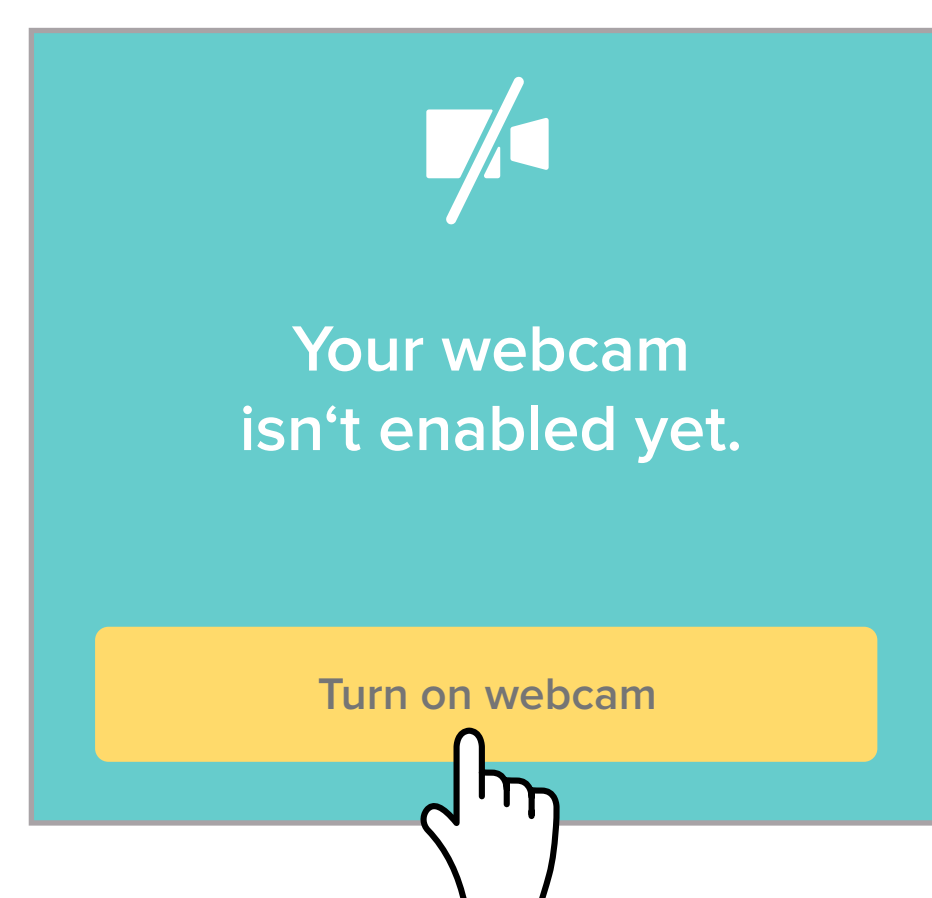


3 Type in your name and click check in



- ✓ Secure
- ✓ No software to download
- ✓ HIPAA compliant
- ✓ No registration needed

4 Allow your browser to use your webcam and microphone



5 Your care provider will start your visit

Call Tips

- Have a good internet connection
- Restart your device before the visit
- Use the [Start Test](#) button in the waiting room
- Need help? Send us a message <https://doxy.me>