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## FCC Launches Emergency Broadband Benefit Program on May 12

The [Emergency Broadband Benefit](#) is a Federal Communication Commission (FCC) program to help families and households struggling to afford internet service during the COVID-19 pandemic. This new benefit will connect eligible households to jobs, critical healthcare services, virtual classrooms, and more.

The FCC has [announced](#) that eligible households can apply for the program **starting May 12, 2021** in three ways:

1. Contact your preferred [participating broadband provider](#) directly to learn about their application process.
2. Go to [GetEmergencyBroadband.org](#) to apply online and to find participating providers near you.
3. Call 833-511-0311 for a mail-in application, and return it along with proof of eligibility to: Emergency Broadband Support Center, P.O. Box 7081, London, KY 40742.

Individuals who use videophones and are fluent in American Sign Language (ASL) may call the FCC's ASL Consumer Support Line at (844) 432-2275 (videophone).

On April 13, the FCC and ACL hosted a webinar that provided an overview of the benefit, eligibility criteria, how to apply, and the FCC's partner toolkit materials. Webinar materials are now available:

- [Webinar recording](#)
- [Webinar transcript](#)
- Webinar slides: [PDF](#), [Word](#)

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