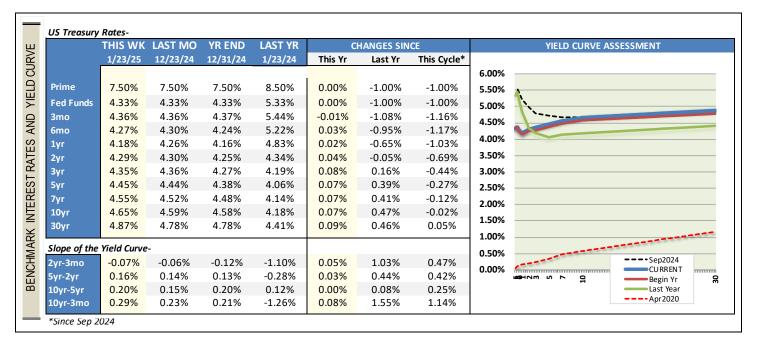
**ECONOMIC UPDATE AND ANALYSIS** 

## 24 January 2025



# 2024 US HOME SALES HIT LOWEST LEVEL IN NEARLY 30 YEARS; HOME OWNERSHIP INCREASINGLY OUT OF REACH

The latest evidence that homeownership is becoming increasingly less accessible to many Americans: Sales of previously occupied U.S. homes fell last year to a nearly 30-year low for the second time in as many years.

Elevated mortgage rates, a yearslong shortage of homes on the market and record-high home prices continued to stymie prospective home shoppers, especially first-time buyers. That led existing home sales to fall 0.7% last year to 4.06 million — the weakest showing for home sales since 1995 and edging out the terrible year for sales in 2023.

Even in the midst of a sales slump, a dearth of homes on the market and rising mortgage rates gave sellers an edge over buyers, helping drive up the national median home price for all of last year to an all-time high \$407,500, an increase of 4.7% from a year earlier.

The weak home sales at 2024's low level, is concerning given that the U.S. population has increased by more than 70 million over this time period from 1995 to today.

The answer is most likely based on affordability. Record-high home prices, mortgage rates having risen, and the lack of available inventory, combined, is the prevailing problem.

Key Economic Indicators for Banks, Thrifts & Credit Unions-											
		LATEST	CURRENT	PREV							
GDP	QoQ	Q3-24 Final	3.1%	2.8%							
GDP - YTD	Annl	Q3-24 Final	2.6%	2.4%							
Consumer Spending	QoQ	Q3-24 Final	3.7%	3.5%							
Consumer Spending YTD	Annl	Q3-24 Final	2.9%	2.6%							
Haramala was and Data		D	4.10/	4.20/							
Unemployment Rate	Mo	December	4.1%	4.2%							
Underemployment Rate	Mo	December	7.5%	7.8%							
Participation Rate	Mo	December	62.5%	62.5%							
Wholesale Inflation	YoY	December	3.3%	3.0%							
Consumer Inflation	YoY	December	2.9%	2.7%							
Core Inflation	YoY	December	3.2%	3.3%							
Consumer Credit	Annual	November	-1.8%	41.0%							
Retail Sales	YoY	December	3.0%	2.9%							
Vehicle Sales	Annl (Mil)	November	17.0	16.4							
Home Sales	Annl (Mil)	December	4.774	4.760							
Home Prices	YoY	October	3.6%	3.9%							

Key Consumer Market Da	Key Consumer Market Data-										
	THIS WK YR END		PCT C	HANGES							
	1/23/25	12/31/24	YTD	12Mos							
DJIA S&P 500 NASDAQ	44,565 6,118 20,053	42,544 5,881 19,310	4.8% 4.0% 3.8%	16.8% 25.1% 29.6%							
Crude Oil Avg Gasoline Gold	74.62 3.10 2,765	71.72 3.13 2,641	4.0% -0.9% 4.7%	-5.1% 1.5% 37.7%							

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## AVERAGE CREDIT UNION RATES, RATE SENSITIVITIES AND RELATIVE VALUE

	THIS WK	CHG IN M	KT SINCE	RATE SENSIT	ΓΙVΙΤΥ	9.00%							
	1/23/25	YTD	2024 High	Bmk Decline	RS	3.0076							
Classic CC	13.09%	-0.08%	-0.28%	-1.00%	28%	8.00%	Vehicle L	.oans					30YR
Platinum CC	12.62%	-0.05%	-0.40%	-1.00%	40%	7.00%	571	R cvp			15YR		6.95%
48mo Veh	5.83%	-0.05%	-0.38%	0.65%	-58%	7.00%	4YR 5.94	6YR 6.20%	,	tmonto	6.34%		
60mo Veh	5.94%	-0.05%	-0.39%	0.88%	-44%	6.00%	5.83%	•	446	stments 5YR		Mor	tgages
72mo Veh	6.20%	-0.06%	-0.40%	0.93%	-43%	5.00%	1YR	200	3VR 5.05	5.15%			
HE LOC	7.71%	-0.14%	-0.74%	-1.00%	74%	3.00%	4.23%4.32%	2YR 4	4.30%				
10yr HE	7.39%	-0.01%	-0.15%	-1.00%	15%	4.00%		Bo	rrowing				TREASURY
15yr FRM	6.34%	-0.07%	-0.42%	-0.45%	93%	3.00%	4.30% 4.20%	, 50	iiowiiig			(FFd	s-10Yr)
30yr FRM	6.95%	0.07%	-0.42%	-0.43%	245%	3.00%	<b>*</b> T	_	D(	eposits			
Soyi i kili	0.5570	0.0770	0.0170	0.5570	243/0	2.00%	1YrCD 2\ 3.16% 2.5	93%	3YrCD DO	- posits			
Sh Drafts	0.13%	0.00%	0.01%	-1.00%	-1%	1.00%							
Reg Svgs	0.19%	0.00%	0.00%	-1.00%	0%	1.00%	MoneyMk	t. 0.86%					
MMkt-10k	0.86%	-0.01%	-0.05%	-1.00%	5%	0.00%	KegSavings.	0.19%					
MMkt-50k	1.17%	0.00%	-0.06%	-1.00%	6%		F36 1	2	3	5	7	7	10
								Spr	eads Over	(Under) US	Treasury	/	_
6mo CD	2.88%	-0.02%	-0.15%	-0.41%	37%		4Y Vehicle		1.54%	R	eg Svgs	-4.14%	
1yr CD	3.16%	-0.01%	-0.24%	0.09%	-267%		5Y Vehicle		1.59%	1	Y CD	-1.02%	
2yr CD	2.93%	0.00%	-0.13%	0.65%	-20%		15Y Mortg		1.79%		Y CD	-1.36%	
3yr CD	2.84%	0.00%	-0.08%	0.88%	-9%		30Y Mortg		2.30%	3	Y CD	-1.51%	

### STRATEGICALLY SPEAKING

The U.S. housing market has been in a sales slump dating back to 2022, when mortgage rates began to climb from pandemic-era lows. The average rate on a 30-year mortgage surged to a 23-year high of nearly 8% in October 2023 and briefly fell to a 2-year low last September, but has been mostly hovering around 7%.

The buying power of Americans now facing higher costs to borrow money for homes that have soared in value has been significantly stunted. With so few homes up for sale, millions of would-be homebuyers have found themselves on the sidelines.

At the end of December, there were just 1.15 million homes on the market, NAR said. While that was up 16.2% from a year earlier, the inventory remained well below the annual historical average of about 1.98 million, according to data going back to 1999.

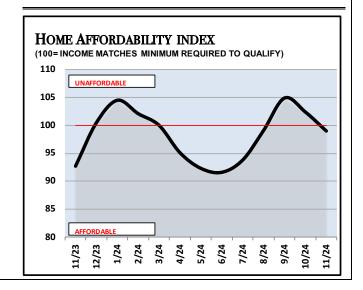
The available inventory at the end of last month amounts to a 3.3-month supply, going by the current sales pace. In a more balanced market between buyers and sellers, there is a 4- to 6-month supply.

This means that the problems in the U.S. housing market continue to worsen in terms of availability of homes for sale and the upward pressure on home prices.

Hardest hit are first-time home buyers, who historically account for 40% of all sales but currently make-up only 31% last month.

ECUNUMIC RELEASES			
RELEASES THIS WEEK:	Current	Projected	Previous
Leading Indicators (Dec,MoM)	-0.01%	0.0%	0.4%
Existing Home Sales (Dec, Annl Units)	4.24M	4.1M	4.15M

RELEASES FOR UPCOMING WEEK:	Projected	Previous
Home Prices (Nov, YoY)	4.0%	4.2%
FOMC Monetary Policy (Fed Funds Target)	4.5%	4.5%
GDP (Q4, 1st)	3.0%	3.1%



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## STRATEGIC ASSESSMENT REVIEW

#### **ECONOMIC AND INTEREST RATE ENVIRONMENT**

**ECONOMIC GROWTH OUTLOOK:** Expect a slower pace of economic growth nationally but there will be pockets around the country where local consumer demand will be sufficient to satisfy loan and deposit growth for most of 2025. More consumer continue to live paycheck-to-paycheck existence, therefore the volatility in core deposits (checking & savings) will continue for a fefw more quarters. This will put pressure on deposit growth and any mismatch with loan growth could impact the institution's liquidity profile.

**CONSUMER INFLATION:** The pace of inflation is expect to slow to between 2.0% to 2.5% year-over-year but there remains an upward pressure on many aspects of consumer prices that could possibly dilute the purchasing power of consumers. The FOMC is between a rock and a hard place with monetary policy in that if they cut target rates too much, too soon it will trigger another explosion of inflation. Conversely, if they wait too long, too little, it could effect future economic growth sending consumer demand into a downward spiral.

**CONSUMER DEMAND AND CREDIT MARKETS:** Consumer demand should be supported by strong local employment sectors, wage growth and improved household wealth. However, there will be a slight fluctuation between A-quality and C-quality loan applications that might cause lenders to push down on marginal loan quality in order to boost portfolio growth metrics. That would be a terrible credit mitigation mistake in that loan delinquency and net charge-offs already remain double (and in some cases, triple) the levels experienced one year ago.

#### ENTERPRISE RISK ASSESSMENT AND STRATEGIC OUTLOOK:

**ASSET PROFILE AND CAPITALIZATION:** All effforts must be focused on the protection of equity capital and membership capital (net worth) profiles of commercial banks and credit unions. For banks, tier one capital requirements must exceed % of assets and for credit unions, net worth ratios must exceed 7% of assets to retain their well-capitalized profile. This is the most important element of any financial institution in that it dictates growth outlook, balance sheet complexity and allocation and relative risk management profiles that it might pursue.

INTEREST RATE RISK EXPOSURE: Whereas risk exposure measurement approaches differ from institution to institution, the most immediate risk management exposure based on the potential change in market rates' impact on its gross interest margin (interest income less interest expense) should be manageable within a +/-100bp shift with a net exposure between -10% to -12%... Credit unions have a much shorter average life of their earning assets relative to the net funding than commercial banks, therefore, the latter may have more risk exposure to change in market rates and require additional enterprise risk measures to be enacted. Exposure metrics beyond +/-200bps is immaterial given the relation between market rate exposure and the average life profile of most institutions. The exception would be for institutions with a greater allocation of fixed rate mortgages.

CREDIT MITIGATION: This - along with liquidity management - is the top priority in 2025. We have already experienced twice the rate of delinquency in 2024 and higher foreclosure filings that early indications show another doubling in 2025. For this reason, we recommend that 87% of new loan originations must retain a collective underwriting of B+ or better. Credit unions should continue to closely monitor credit concentration and exposure risk. Portfolio profile should retain at least 92% prime rated classification. Close attention to how much the portfolio yield is diluted by delinquency and net charge-offs and retain a net average life between 2.7 and 3.5 years. Be sure to not over-concentrate portfolio allocation not only by loan category but also by loan quality. We recommend risk classification be - as Prime - 730+ (A+), 680-729 (A), 640-679 (B), 620-639 (C), - and as sub-Prime - 550-619 (D) and <550 (E). Credit union should monitorit loss exposure by measuring the potential impacton net worth shocked over a variety of loss exposure from sub-Prime loans. And determine the extent that loss exposure dilutes its net worth below 7.0% well-capitalized profile.

**LIQUIDITY PROFILE:** The second most important risk element in 2025 Is liquidity and cash flow management. The best way to manage liquidity is to monitor the cash flow mismatch between loan and share growth. Loan growth is highly dependent on expectation for share growth and the level of prevailing surplus liquidity on hand. Prevailing surplus cash should be no less than 9% of total assets. The measure of short-term funding (cash and investments maturing within the next 12 months) should be less than 12%. Improper liquidity management from 2021 - 2024 created a significant risk to the industry causing high rate "promotional" term certificate issuance to remedy that has greatly increased cost of funds and ultimately lowered net operating return. Volatility in core deposits (checking and regular savings) will continue n 2025 as more members are living a paycheck-to-paycheck existence - even as wage growth has more recently caught up with inflation.

MARKET RATES: While we expect a downward trend in benchmark rates, consumer market rates will not experience a comparable decline in 2025. We expect a collective 25 to 30bp downward exposure in vehicle loan rates during the year but continued volatility in mortgage rates that might vary between 6.25% to 7.00% as the yield curve transitions from its inversion to a more "normalized" profile. Still, pricing spreads will start to widen on most consumer market rates - meaning that institutions will find higher value by reallocating to more credit-based assets.

Even should market rates follow a declining trend, for most institutions, margin loan rates on most credit-based assets will remain higher than what most portfolio yields are currently returning. This indicates that institutions might still experience higher loan revenue streams in 2025 even if they experience lower loan originations. This will help to cure prevailing credit mitigation exposure. As liquidity profiles improve further in 2025, the use of "promotional" CDs should diminsh which will help slow the rising pace of cost of funds. Together, net margins should be wider in 2025.





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## **ECONOMIC CALENDAR**

SATURDAY	FRIDAY	THURSDAY	WEDNESDAY	TUESDAY	MONDAY
2	27	26	25	24	DECEMBER 23
		Jobless Claims 219k	CHRISTMAS	New Home Sales	Consumer Confidence
		Cont'd Claims 1.91M	HOLIDAY	664k	104.7
	3	2	JANUARY 1	31	30
		Jobless Claims 211k	NEW YEAR'S	Home Prices +3.6%	
		Cont'd Claims 1.84M	HOLIDAY		
1	10	9	8	7	6
	Unemployment 4.1%	Jobless Claims 2011	FOMC Minutes		
	Non-farm Jobs 256k Private Payrolls 223k	Cont'd Claims 1.86M			
	Participation Rate 62.5%	ļ			
1	17	16	15		13
		Jobless Claims 217k	Consumer Inflation 2.9%	Wholesale Inflation 3.3%	
		Cont'd Claims 1.86M Retail Sales +0.4%			
		Retail Sales 10.4%			
2	24	23	22	21	21
	Exist Home Sales 4.24M		Cons Confidence -0.1%		MLK
		Cont'd Claims 1.9M			HOLIDAY
FEBRUARY	31	30	29	28	27
		<b>Jobless Claims</b>	FOMC Announcement		New Home Sales
		Cont'd Claims			
		GDP (Q4, 1st) Home Prices			
	7	6	5	4	3
	Unemployment	Jobless Claims	,	•	•
	Non-farm Jobs	Cont'd Claims			
	Private Payrolls				
	Participation Rate				
	14	13	12	11	10
	Retail Sales	Jobless Claims Cont'd Claims	Consumer Inflation		
		Wholesale Inflation			
	21	20		18	17
	Existing Home Sales	Jobless Claims	FOMC Minutes	1	
	•	Constal Claims	l l		
		Cont'd Claims Leading Indicators			



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December 2024
(Updated December 20, 2024)

		2024				202				. 2026		
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
ONOMIC OUT	LOOK											
onomic Grov	vth-											
DP - (QoQ)	1.6%	3.0%	2.8%	1.9%	2.1%	1.9%	1.9%	1.7%	1.7%	1.6%	1.6%	1.6%
DP - (YTD)	1.6%	2.3%	2.5%	2.3%	2.1%	2.0%	2.0%	1.9%	1.7%	1.7%	1.6%	1.6%
onsumer Spding	1.9%	2.8%	3.5%	3.0%	2.9%	2.0%	1.7%	1.4%	1.9%	2.1%	2.2%	2.1%
/TD)	1.9%	2.4%	2.7%	2.8%	2.9%	2.5%	2.2%	2.0%	1.9%	2.0%	2.1%	2.1%
•												
ovt Spending	1.8%	3.1%	5.0%	0.9%	0.7%	-0.2%	0.1%	0.1%	0.0%	0.0%	-0.1%	-0.2%
TD)	1.8%	2.5%	3.3%	2.7%	0.7%	0.3%	0.2%	0.2%	0.0%	0.0%	0.0%	-0.1%
onsumer Wea	lth-											
Inemployment	3.8%	4.0%	4.2%	4.2%	4.3%	4.4%	4.6%	4.6%	4.7%	4.7%	4.7%	4.6%
ons Inflation	3.2%	3.2%	2.6%	2.7%	2.3%	2.5%	2.5%	2.3%	2.4%	2.2%	2.3%	2.2%
lome Prices	6.3%	6.3%	5.0%	4.0%	3.5%	3.4%	3.0%	3.0%	2.8%	2.8%	3.0%	3.1%
INGLE FAMILY H	IOME 9. VI	ELICIE I OAN	INADVETS									
_		HICLE LOAD	IVIARREIS									
lome Sales (M		4 740	4.005	4.767	4.012	4.005	F 102	F 20F	F 220	E 224	F 220	F 270
ome Sales	4.863	4.740	4.605	4.767	4.812	4.885	5.102	5.285	5.320	5.334	5.338	5.379
xisting Homes	4.200 0.663	4.047	3.893 0.712	4.044 0.723	4.053	4.115 0.770	4.317 0.785	4.495 0.790	4.516 0.804	4.535 0.799	4.552 0.786	4.582 0.797
lew Homes		0.693	0.712	0.723	0.759	0.770	0.765	0.790	0.804	0.799	0.780	0.797
Nortgage Origin												
ingle Family	1.076	1.203	1.343	1.426	1.171	1.470	1.592	1.551	1.535	1.731	1.686	1.569
urchase App	0.773	0.880	0.924	0.779	0.718	0.912	0.971	0.927	0.896	1.088	1.064	0.967
efi Apps	0.303	0.323	0.419	0.647	0.453	0.558	0.621	0.624	0.639	0.643	0.622	0.602
efi Share	28%	27%	31%	45%	39%	38%	39%	40%	42%	37%	37%	38%
ehicle Sales (M	ils)-											
ehicle Sales	15.6	16.0	16.3	17.0	16.8	16.9	16.7	16.4	16.9	17.0	17.1	17.0
MARKET RATE O	UTLOOK											
enchmark Rat												
rime	8.5%	8.5%	8.0%	7.3%	7.3%	7.0%	7.0%	6.8%	6.8%	6.8%	6.8%	6.8%
ed Funds	5.4%	5.4%	4.9%	4.3%	4.3%	4.0%	4.0%	3.8%	3.8%	3.8%	3.8%	3.8%
yr UST	4.6%	4.1%	4.9%	4.3%	4.3%	4.0%	4.0%	4.0%	4.0%	4.0%	4.0%	4.1%
yr UST	4.6%	3.8%	4.0%	4.2%	4.2%	4.1%	4.1%	4.0%	4.0%	4.0%	4.0%	4.1%
Oyr UST	4.4%	4.4%	3.9%	4.5%	4.5%	4.4%	4.4%	4.4%	4.5%	4.5%	4.5%	4.5%
•	4.270	4.470	3.570	4.570	4.570	4.470	4.470	4.470	4.570	4.570	4.570	4.570
<u>Market Rates-</u> yr Veh Loan	6.6%	6.5%	6.3%	6.3%	6.2%	6.2%	6.1%	6.1%	6.2%	6.1%	6.1%	6.0%
yr ven Loan 5yr 1st Mortg			6.3%								6.0%	
Oyr 1st Mortg	6.5% 6.7%	6.6% 7.0%	5.8% 6.5%	6.3% 6.6%	6.2% 6.6%	6.2% 6.5%	6.2% 6.4%	6.1% 6.4%	6.1% 6.3%	6.1% 6.3%	6.3%	6.0% 6.2%
Oyl ISt WIDING	6.7%	7.070	0.5%	0.070	0.070	0.5%	0.4%	0.470	0.5%	0.5%	0.5%	0.2%
egular Svgs	0.2%	0.2%	0.2%	0.2%	0.2%	0.2%	0.2%	0.2%	0.2%	0.2%	0.2%	0.2%
	3.4%	3.4%	3.3%	3.2%	3.1%	3.1%	3.0%	3.0%	3.1%	3.0%	3.0%	2.9%
Yr Term CD												



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#### INDICATIVE PRICING SPREADS AND RELATIVE VALUE OF INVESTMENT OPTIONS

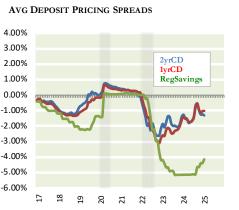
	30yr Mortgage	15yr Mortgage	5yr Vehicle
Current	2.29%	1.89%	1.71%
Dec-24	2.48%	2.09%	1.87%
Nov-24	2.58%	2.20%	1.88%
Oct-24	2.40%	2.08%	2.34%
Sep-24	2.79%	2.54%	2.85%
Aug-24	2.99%	2.73%	2.75%
Jul-24	2.70%	2.42%	2.15%
Jun-24	2.74%	2.40%	1.95%
May-24	2.50%	2.03%	1.72%
Apr-24	2.45%	2.05%	1.64%
Mar-24	3.03%	2.57%	2.68%
Feb-24	3.03%	2.57%	2.68%
Jan-24	2.35%	1.94%	2.60%





	Reg Svgs	1yr CD	2yr CD
Current	-4.14%	-1.02%	-1.31%
Dec-24	-4.39%	-1.03%	-1.24%
Nov-24	-4.39%	-1.13%	-1.25%
Oct-24	-4.64%	-0.94%	-0.99%
Sep-24	-4.64%	-0.54%	-0.54%
Aug-24	-5.11%	-0.79%	-0.67%
Jul-24	-5.11%	-1.45%	-1.40%
Jun-24	-5.11%	-1.67%	-1.64%
May-24	-5.13%	-1.73%	-1.74%
Apr-24	-5.13%	-1.72%	-1.79%
Mar-24	-5.13%	-1.57%	-1.52%
Feb-24	-5.13%	-1.52%	-1.48%
Jan-24	-5.13%	-1.40%	-1.26%





## INDICATIVE INTEREST SPREADS AND MATCHED FUNDING VARIABLES

			1yr	2yr	3yr	4yr	5yr	5yr	5yr	15yr	30yr
		Cash	Agy	Agy	Agy	Agy	Agy	New Veh	Used Veh	Mortgage	Mortgage
		4.33%	4.32%	4.41%	4.60%	5.05%	5.15%	5.94%	6.09%	6.34%	6.95%
Share Draft	0.13%	4.20%	4.19%	4.28%	4.47%	4.92%	5.02%	5.81%	5.96%	6.21%	6.82%
Regular Savings	0.19%	4.14%	4.13%	4.22%	4.41%	4.86%	4.96%	5.75%	5.90%	6.15%	6.76%
Money Market	0.86%	3.47%	3.46%	3.55%	3.74%	4.19%	4.29%	5.08%	5.23%	5.48%	6.09%
FHLB Overnight	4.30%	0.03%	0.02%	0.11%	0.30%	0.75%	0.85%	1.64%	1.79%	2.04%	2.65%
Catalyst Settlement	5.50%	-1.17%	-1.18%	-1.09%	-0.90%	-0.45%	-0.35%	0.44%	0.59%	0.84%	1.45%
6mo Term CD	3.04%	1.29%	1.28%	1.37%	1.56%	2.01%	2.11%	2.90%	3.05%	3.30%	3.91%
6mo FHLB Term	4.23%	0.10%	0.09%	0.18%	0.37%	0.82%	0.92%	1.71%	1.86%	2.11%	2.72%
6mo Catalyst Term	4.77%	-0.44%	-0.45%	-0.36%	-0.17%	0.28%	0.38%	1.17%	1.32%	1.57%	2.18%
1yr Term CD	3.42%	0.91%	0.90%	0.99%	1.18%	1.63%	1.73%	2.52%	2.67%	2.92%	3.53%
1yr FHLB Term	4.20%	0.13%	0.12%	0.21%	0.40%	0.85%	0.95%	1.74%	1.89%	2.14%	2.75%
2yr Term CD	3.08%	1.25%	1.24%	1.33%	1.52%	1.97%	2.07%	2.86%	3.01%	3.26%	3.87%
2yr FHLB Term	4.23%	0.10%	0.09%	0.18%	0.37%	0.82%	0.92%	1.71%	1.86%	2.11%	2.72%
3yr Term CD	2.94%	1.39%	1.38%	1.47%	1.66%	2.11%	2.21%	3.00%	3.15%	3.40%	4.01%
3yr FHLB Term	4.30%	0.03%	0.02%	0.11%	0.30%	0.75%	0.85%	1.64%	1.79%	2.04%	2.65%
7yr FHLB Term	4.62%	-0.29%	-0.30%	-0.21%	-0.02%	0.43%	0.53%	1.32%	1.47%	1.72%	2.33%
10yr FHLB Term	4.78%	-0.45%	-0.46%	-0.37%	-0.18%	0.27%	0.37%	1.16%	1.31%	1.56%	2.17%



Market Analysis

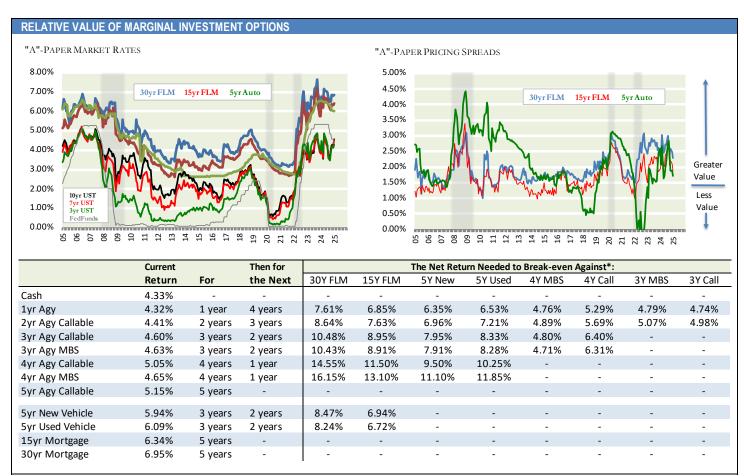
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## STRATEGIC ASSESSMENT OF INVESTMENT AND FUNDING OPTIONS, RELATIVE VALUE AND PRICING SPREADS



<sup>\*</sup> Best relative value noted by probabilities of achieving "break-even" returns

## **RELATIVE VALUE OF MARGINAL FUNDING OPTIONS**

	Current	Current		The Net Co	st Needed to E	Break-even A	gainst*:
	Cost	For	the Next	3Y CD	3Y FHLB	2Y CD	2Y FHLB
Share Draft	0.13%	1 year	2 years	4.35%	6.39%	6.03%	8.33%
Regular Savings	0.19%	1 year	2 years	4.32%	6.36%	5.97%	8.27%
Money Market	0.86%	1 year	2 years	3.98%	6.02%	5.30%	7.60%
FHLB Overnight	4.30%	1 year	2 years	2.26%	4.30%	1.86%	4.16%
Catalyst Settlement	5.50%	1 year	2 years	1.66%	3.70%	0.33%	2.96%
6mo Term CD	3.04%	6 mos	2.5 yrs	2.92%	4.55%	3.09%	4.63%
6mo FHLB Term	4.23%	6 mos	2.5 yrs	2.68%	4.31%	2.70%	4.23%
6mo Catalyst Term	4.77%	6 mos	2.5 yrs	2.57%	4.21%	2.52%	4.05%
1yr Term CD	3.42%	1 year	2 years	2.70%	4.74%	2.74%	5.04%
1yr FHLB Term	4.20%	1 year	2 years	2.31%	4.35%	1.96%	4.26%
2yr Term CD	3.08%	2 years	1 year	2.66%	6.74%	-	-
2yr FHLB Term	4.23%	2 years	1 year	0.36%	4.44%	-	-
3yr Term CD	2.94%	3 years	-	-	-	-	-
3yr FHLB Term	4.30%	3 years	-	-	-	-	-
7yr FHLB Term	4.62%	-	-	-	-	-	-
10yr FHLB Term	4.78%	-	-	-	-	-	-

<sup>\*</sup> Highest relative value noted by highest differentials and volatility projections



## RESOURCES

Business & Industry Consulting Market Analysis Strategic Solutions Financial Investments Risk Management Regulatory Expert

Q3-2024	<\$2 Million	\$2-10 Million	\$10-50 <million< th=""><th>\$50-100 Million</th><th>\$100-500 Million</th><th>\$500&gt; Million</th><th>TOTAL</th><th>&lt;\$10 Million</th><th>&lt;\$50 Million</th><th>&lt;\$100 Million</th><th>&lt;\$500 Million</th></million<>	\$50-100 Million	\$100-500 Million	\$500> Million	TOTAL	<\$10 Million	<\$50 Million	<\$100 Million	<\$500 Million
DEMOGRAPHICS											
Number of Credit Unions	275	610	1,228	619	1,048	719	4,499	885	2,113	2,732	3,780
Average Assets (\$Mil)	\$0.905	\$5.6	\$26.1	\$72.3	\$230.5	\$2,766.9	\$513.8	\$4.2	\$16.9	\$29.5	\$85.2
Pct of Credit Unions	6%	14%	27%	14%	23%	16%	100%	20%	47%	61%	84%
Pct of Industry Assets	0.0%	0.1%	1%	2%	10%	86%	100%	0%	2%	3%	14%
GROWTH RATES (YTD)											
Total Assets Total Loans - Direct Loans - Indirect Loans - Real Estate Loans	1.8%	-9.2%	-5.8%	-2.4%	-0.1%	4.0%	3.3%	-8.5%	-6.0%	-4.0%	-1.1%
	2.1%	-11.0%	-7.1%	-4.2%	-2.1%	3.1%	2.3%	-10.2%	-7.4%	-5.6%	-2.9%
	2.3%	-11.0%	-7.0%	-3.7%	-0.9%	4.7%	3.8%	-10.2%	-7.3%	-5.3%	-1.9%
	-	0.0%	-10.7%	-9.1%	-8.6%	-4.3%	-4.8%	-36.4%	-10.8%	-9.5%	-8.7%
	-61%	-6.6%	-72.6%	-1.3%	12.7%	6.7%	6.1%	-7.3%	-71.7%	-37.8%	0.9%
Total Shares	0.1%	-8.4%	-5.7%	-2.6%	-0.1%	3.9%	3.2%	-7.9%	-5.9%	-4.1%	-1.1%
- Checking & Savings	-1.2%	-12.2%	-9.5%	-7.4%	-5.5%	-0.7%	-1.8%	-11.4%	-9.7%	-8.5%	-6.4%
- Term CDs	14.8%	4.5%	13.1%	18.2%	18.9%	18.5%	18.5%	4.4%	12.4%	15.8%	18.3%
Net Worth	12.1%	-3.5%	0.8%	2.8%	2.8%	6.8%	6.1%	-2.4%	0.4%	1.6%	2.5%
BALANCE SHEET ALLOCATION								1			
Net Worth-to-Total Assets	21.2%	18.3%	13.8%	13.1%	11.6%	11.0%	11.1%	18.5%	14.2%	13.6%	12.1%
Cash & Inv-to-Total Assets	48.1%	44.8%	43.2%	38.7%	29.2%	23.2%	24.4%	45.0%	43.4%	40.8%	32.1%
Loans-to-Total Assets	48.3%	52.5%	52.8%	56.3%	64.8%	71.9%	70.5%	52.2%	52.7%	54.7%	62.3%
Vehicle-to-Total Loans	64.2%	67.2%	52.6%	44.3%	37.0%	28.4%	29.8%	67.0%	54.0%	48.5%	39.5%
REL-to-Total Loans	0.5%	7.0%	28.7%	39.5%	48.0%	56.3%	54.9%	6.6%	26.5%	33.9%	44.9%
REL-to-Net Worth	1.2%	20.0%	110.1%	169.4%	268.1%	367.9%	347.1%	18.5%	97.9%	136.1%	231.1%
Indirect-to-Total Loans	0.1%	0.1%	3.5%	9.3%	15.4%	16.9%	16.5%	0.1%	3.2%	6.7%	13.5%
Loans-to-Total Shares	62.0%	64.8%	61.5%	65.2%	74.9%	86.3%	84.3%	64.6%	61.8%	63.7%	72.1%
Chkg & Svgs-to-Total Shares	91.8%	82.0%	72.6%	67.2%	58.1%	45.7%	47.9%	82.7%	73.6%	70.0%	61.0%
Nonterm-to-Total Shares	91.8%	83.5%	78.3%	75.5%	70.1%	63.8%	65.0%	84.0%	78.8%	77.0%	71.8%
Term CDs-to-Total Shares	5.2%	12.6%	16.1%	17.9%	23.3%	29.6%	28.5%	12.1%	15.7%	16.9%	21.7%
Liquidity Ratio	26.1%	13.8%	9.7%	9.2%	8.6%	7.9%	8.0%	14.6%	10.2%	9.6%	8.9%
Short-term Funding Ratio	42.1%	32.1%	19.2%	21.1%	15.2%	11.8%	12.6%	20.5%	20.8%	16.7%	12.5%
Short-term Cash Flow Ratio	45.6%	36.1%	23.3%	25.5%	20.3%	17.4%	18.1%	36.8%	24.7%	25.1%	21.5%
Net Long-term Asset Ratio	3.5%	7.3%	25.2%	26.0%	31.5%	36.1%	35.2%	23.4%	24.8%	29.8%	35.2%
LOAN QUALITY								1			
Loan Delinquency Ratio	3.27%	1.49%	1.08%	0.90%	0.79%	0.92%	0.91%	1.12%	1.00%	0.84%	0.91%
Net Charge-off Ratio	1.01%	0.50%	0.41%	0.44%	0.47%	0.83%	0.78%	0.42%	0.43%	0.46%	0.78%
"Misery" Index	4.28%	1.99%	1.49%	1.34%	1.26%	1.75%	1.69%	1.54%	1.43%	1.30%	1.69%
Core Delinquency Rate	3.29%	1.36%	1.03%	0.82%	0.74%	0.85%	0.84%	1.47%	1.07%	0.93%	0.78%
Core Net Charge-off Rate	0.58%	0.29%	0.28%	0.29%	0.33%	0.59%	0.56%	0.30%	0.28%	0.29%	0.32%
Core "Misery" Index	3.87%	1.65%	1.31%	1.12%	1.08%	1.44%	1.40%	1.77%	1.35%	1.22%	1.11%
RE Loan Delinquency Vehicle Loan Delinquency Direct Loans Indirect Loans	17.57%	1.18%	0.93%	0.73%	0.63%	0.69%	0.69%	1.26%	0.94%	0.80%	0.66%
	3.18%	1.36%	1.05%	0.86%	0.85%	0.90%	0.90%	1.47%	1.10%	0.98%	0.88%
	3.19%	1.36%	1.04%	0.82%	0.77%	0.77%	0.81%	1.47%	1.10%	0.97%	0.84%
	0.00%	0.42%	1.20%	0.98%	0.94%	0.94%	0.94%	0.39%	1.20%	1.02%	0.95%
Loss Allow as % of Loans	28.29%	1.22%	0.93%	0.84%	0.81%	1.34%	1.28%	2.92%	1.13%	0.97%	0.84%
Current Loss Exposure	1.51%	0.65%	0.56%	0.52%	0.50%	0.55%	0.54%	0.70%	0.57%	0.54%	0.51%
Coverage Ratio (Adequacy)	18.8	1.9	1.7	1.6	1.6	2.5	2.4	4.2	2.0	1.8	1.7
EARNINGS											
Cost of Funds Gross Interest Margin	5.12%	4.73%	4.44%	4.41%	4.64%	5.06%	4.99%	4.75%	4.47%	4.44%	4.59%
	0.55%	0.80%	0.87%	0.98%	1.35%	2.02%	1.91%	0.78%	0.86%	0.93%	1.25%
	<b>4.57%</b>	<b>3.93%</b>	<b>3.57%</b>	<b>3.43%</b>	<b>3.29%</b>	<b>3.04%</b>	<b>3.09%</b>	<b>3.97%</b>	<b>3.61%</b>	<b>3.51%</b>	<b>3.35%</b>
Provision Expense  Net Interest Margin  Non Interest Income	0.54% <b>4.03%</b>	0.29% <b>3.63%</b> 0.51%	0.26% <b>3.30%</b>	0.27% <b>3.16%</b>	0.33% <b>2.97%</b>	0.62% <b>2.42%</b>	0.58% <b>2.51%</b>	0.31% <b>3.66%</b>	0.27% <b>3.34%</b>	0.27% <b>3.24%</b>	0.31% 3.03%
Non-Interest Income	1.08%	0.51%	0.80%	0.99%	1.14%	1.04%	1.05%	0.55%	0.78%	0.90%	1.08%
Non-Interest Expense	5.01%	3.80%	3.46%	3.53%	3.53%	2.91%	3.00%	3.88%	3.50%	3.52%	3.52%
Net Operating Expense	3.93%	3.29%	2.66%	2.54%	2.38%	1.87%	1.95%	3.33%	2.73%	2.62%	2.44%
Net Operating Return	0.11%	0.35%	0.65%	0.62%	0.58%	0.55%	0.56%	0.33%	0.62%	0.62%	0.59%
Non-recurring Inc(Exp).  Net Income.	0.40%	0.15%	0.04%	0.04%	0.05%	0.11%	0.10%	0.16%	0.05%	0.05%	0.05%
	0.51%	0.49%	0.69%	0.66%	0.63%	0.66%	0.66%	0.49%	0.67%	0.66%	0.64%
Return on Net Worth.	0.5%	1.9%	4.8%	4.8%	5.1%	5.1%	5.1%	1.8%	4.4%	4.6%	5.0%





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Q3-2024	<\$2 Million	\$2-10 Million	\$10-50 <million< th=""><th>\$50-100 Million</th><th>\$100-500 Million</th><th>\$500&gt; Million</th><th>TOTAL</th><th>&lt;\$10 Million</th><th>&lt;\$50 Million</th><th>&lt;\$100 Million</th><th>&lt;\$500 Million</th></million<>	\$50-100 Million	\$100-500 Million	\$500> Million	TOTAL	<\$10 Million	<\$50 Million	<\$100 Million	<\$500 Million
PORTFOLIO ANALYTICS											
Cash and Investments							ı				
Cash & CE as Pct of Assets	26%	14%	10%	9%	9%	8%	8%	15%	10%	10%	9%
Investments as Pct of Asset Short-term Funding Ratio	25% 42.1%	32% 32.1%	34% 19.2%	30% 21.1%	21% 15.2%	16% 11.8%	17% 12.6%	32% 20.5%	34% 20.8%	32% 16.7%	24% 12.5%
Avg Cash & Investment Rat	2.94%	3.06%	3.03%	2.92%	3.12%	3.68%	3.57%	3.05%	3.03%	2.97%	3.07%
oan Portfolio											
Total Loan Growth-Annl	2.1%	-11.0%	-7.1%	-4.2%	-2.1%	3.1%	2.3%	-10.2%	-7.4%	-5.6%	-2.9%
Consumer Loan Growth-Ar	2.8%	-11.3%	89.6%	-6.1%	-13.4%	-1.3%	-2.0%	-10.4%	68.4%	21.1%	-5.9%
Mortgage Loan Growth-An	-60.5%	-6.6%	-72.6%	-1.3%	12.7%	6.7%	6.1%	-7.3%	-71.7%	-37.8%	0.9%
Avg Loan Balance	\$6,777	\$9,414	\$4,064	\$7,052	\$11,404	\$21,207	\$18,299	\$9,264	\$4,605	\$5,989	\$10,190
Avg Loan Rate Avg Loan Yield, net	7.49% 6.37%	6.29% 5.73%	5.86% 5.36%	5.78% 5.30%	5.71% 5.21%	5.80% 4.94%	5.79% 4.98%	6.36% 5.77%	5.91% 5.41%	5.83% 5.35%	5.74% 5.24%
							ı				
Credit Mitigation-											
Delinquency Rates-	0.640/	2.500/	1 720/	1.540/	1 200/	2.220/	2.460/	2.500/	1.700/	1.646/	4.2004
Credit Cards	0.61%	2.59% 0.70%	1.72%	1.51%	1.29%	2.22%	2.16%	2.56% 0.79%	1.76%	1.61%	1.36%
New Vehicle Loans Used Vehicle Loans	2.28% 3.67%	0.70% 1.80%	0.53% 1.34%	0.43% 1.07%	0.42% 1.03%	0.54% 1.09%	0.53% 1.09%	0.79%	0.56% 0.09%	0.49% 0.11%	0.44% 0.20%
Total Vehicle Loans	3.18%	1.36%	1.05%	0.86%	0.85%	0.90%	0.90%	1.47%	1.10%	0.98%	0.88%
Real Estate Loans	17.57%	1.18%	0.93%	0.73%	0.63%	0.69%	0.69%	1.26%	0.94%	0.80%	0.66%
Total Loan Delinquency	3.27%	1.49%	1.08%	0.90%	0.79%	0.92%	0.91%	1.12%	1.00%	0.84%	0.91%
Net Charge-off Rates-							•				
Credit Cards	-0.67%	1.33%	1.53%	1.78%	2.29%	5.17%	4.96%	1.30%	1.52%	1.68%	2.16%
New Vehicle Loans	0.02%	0.12%	0.09%	0.13%	0.23%	0.44%	0.41%	0.79%	0.57%	0.50%	0.44%
Used Vehicle Loans	0.92%	0.41%	0.52%	0.59%	0.76%	1.10%	1.03%	1.92%	1.41%	1.23%	1.08%
Total Vehicle Loans	0.59%	0.30%	0.37%	0.44%	0.60%	0.87%	0.81%	0.32%	0.36%	0.40%	0.55%
Non-Comml RE Loans	0.00%	0.02%	0.01%	0.02%	0.01%	0.01%	0.01%	0.02%	0.01%	0.02%	0.01%
Total Net Charge-offs	1.01%	0.50%	0.41%	0.44%	0.47%	0.83%	0.78%	0.42%	0.43%	0.46%	0.78%
"Misery" Indices- Credit Cards	-0.06%	3.92%	3.25%	3.29%	3.58%	7.39%	7.12%	3.86%	3.28%	3.28%	3.52%
New Vehicle Loans Used Vehicle Loans	2.30% 4.59%	0.82% 2.21%	0.62% 1.86%	0.56% 1.66%	0.65% 1.79%	0.98% 2.19%	0.94% 2.12%	1.58% 2.03%	1.13% 1.50%	0.99% 1.34%	0.88% 1.28%
Total Vehicle Loans	3.77%	1.66%	1.42%	1.30%	1.45%	1.77%	1.71%	1.79%	1.47%	1.38%	1.43%
Non-Comml RE Loans	17.57%	1.20%	0.94%	0.75%	0.64%	0.70%	0.70%	1.28%	0.95%	0.82%	0.67%
Total "Misery" Index	4.28%	1.99%	1.49%	1.34%	1.26%	1.75%	1.69%	1.54%	1.43%	1.30%	1.69%
Fundng Portfolio											
Share Growth YTD-Annl	0.1%	-10.3%	-6.6%	-3.0%	-0.1%	4.7%	3.8%	-9.6%	-6.9%	-4.7%	-1.3%
Chkg & Savings YTD-Annl	-1.2%	-12.2%	-9.5%	-7.4%	-5.5%	-0.7%	-1.8%	-11.4%	-9.7%	-8.5%	-6.4%
Term CDs Growth YTD Total Funding Growth YTD	14.8% -0.2%	4.5% -10.3%	13.1% -6.8%	18.2% -3.3%	18.9% -3.1%	18.5% 3.3%	18.5% 2.3%	4.4% -9.7%	12.4% -7.1%	15.8% -5.0%	18.3% -3.5%
S											
Avg Share Balance per Mbr Avg Share Balance	\$2,508 \$10,927	\$5,297 \$14,535	\$8,988 \$6,606	\$10,614 \$10,823	\$12,385 \$15,228	\$14,063 \$24,570	\$13,627 \$21,715	\$4,940 \$14,229	\$8,324 \$6,970	\$9,465 \$8,700	\$11,503 \$12,835
Avg Share Rate	0.70%	0.98%	1.01%	1.14%	1.56%	2.43%	2.28%	0.96%	1.01%	1.08%	1.44%
Core as Pct of Total Shares	92%	82%	73%	67%	58%	46%	48%	83%	74%	70%	61%
Term CDs as Pct of Shares	5%	13%	16%	18%	23%	30%	28%	12%	16%	17%	22%
Non-Member Deposit Ratio	1.8%	1.4%	1.1%	1.5%	1.5%	1.3%	1.4%	1.4%	1.2%	1.4%	1.4%
Borrowings/Total Funding	0.1%	0.4%	0.2%	0.5%	2.3%	6.6%	5.9%	0.3%	0.2%	0.4%	1.8%
Borrowings Growth YTD	-95.2%	-30.8%	-64.9%	-36.2%	-66.4%	-13.5%	-17.3%	-34.1%	-61.6%	-44.1%	-65.5%
Avg Borrowings Rate	5.93%	4.64%	5.82%	5.54%	3.79%	5.17%	5.10%	4.69%	5.69%	5.58%	3.87%



RESOURCES

Business & Industry Consulting Market Analysis Strategic Solutions Financial Investments Risk Management Regulatory Expert

Net Operating Profitability  Earning Asset/Funding Non-Int Inc-to-Total Revenue Net Op Cash Flow (YTD-\$Mil: Average Loan Balance Average Share Balance Loan Yield (ROA) Investment Yield (ROA) Shares/Funding  Net Operating Return per FTE Interest Income per FTE Avg Interest Exp per FTE Gross Interest Inc per FTE Provisions per FTE Net Interest Income per FTE Non-Interest Income per FTE Avg Operating Exp per FTE Net Operating Exp per FTE Avg Net Operating Exp per FTE Net Operating Exp per FTE Avg Net Operating Exp per FTE Avg Net Operating Exp per FTE - Total Revenue Ratio  Avg Revenue per FTE - Total Revenue Ratio Avg Comp & Benefits per F - C & B Exp Ratio - Pct of Total Op Expense - FTE-to-Ops (Staff Eff) - Full-time Equivalents - Pct of Total Op Expense	55 \$17,884 201 \$87,825 18 \$6,549 13 \$81,276 26 \$11,419 27 \$73,552 20 \$7,725 21 \$117,128 25,24%	\$37,723 \$154,768 \$11,334 \$143,434 \$34,779 \$150,088 \$115,309	110% 18% (\$73) \$7,052 \$6,010 3.27% 1.14% 99.5%  \$204,479 \$45,587 \$158,891 \$12,591 \$146,301 \$46,011 \$163,654 \$117,643  \$28,658	\$221,256 \$64,437 \$15,537 \$141,282 \$54,499 \$167,940 \$113,441 \$27,841	\$24,331 \$21,207 \$6,913 4.19% 0.87% 93.4% \$351,408 \$139,971 \$211,437 \$43,322 \$168,115 \$72,287 \$202,089 \$129,802 \$38,313	113% 17% \$26,027 \$18,299 \$6,809 4.10% 0.89% 94.1% \$323,880 \$123,651 \$200,229 \$37,592 \$162,637 \$67,883 \$194,351 \$126,469 \$36,168	\$10 Million 120% 10% (\$71) \$9,264 \$3,952 3.34% 1.41% 99.7% \$99,413 \$16,388 \$83,025 \$6,461 \$76,564 \$11,454 \$81,116 \$69,662 \$6,902	\$50 Million  113% 15% (\$543) \$4,605 \$5,305 3.13% 1.34% 99.8%  \$174,471 \$33,592 \$140,878 \$10,391 \$130,488 \$30,263 \$136,735 \$106,472  \$24,016	\$100 Million  111% 17% (\$616) \$5,989 \$5,677 3.21% 1.23% 99.6%  \$189,759 \$39,703 \$150,056 \$11,512 \$138,544 \$38,286 \$150,450 \$112,163  \$26,381	109% 19% \$1,697 \$10,190 \$6,254 3.60% 0.99% 98.2%  \$212,63 \$57,66 \$154,96 \$14,43 \$140,53 \$50,06 \$163,15 \$113,09
Earning Asset/Funding Non-Int Inc-to-Total Revenu Net Op Cash Flow (YTD-\$Mil: Average Loan Balance Average Share Balance Loan Yield (ROA) Investment Yield (ROA) Shares/Funding  Net Operating Return per FTE Interest Income per FTE Avg Interest Exp per FTE Gross Interest Inc per FTE Provisions per FTE Net Interest Income per FTE Avg Operating Exp per FTE Net Operating Exp per FTE Net Operating Exp per FTE Net Operating Exp per FTE Avg Net Operating Exp per FTE Avg Net Operating Exp per FTE Avg Net Operating Exp per FTE - Total Revenue Per FTE - Total Revenue Ratio Avg Revenue per FTE - Total Revenue Ratio Avg Comp & Benefits per F - C & B Exp Ratio - Pct of Total Op Expense - FTE-to-Ops (Staff Eff) - Full-time Equivalents - Pct Part-time Employee  Avg Occ & Ops Exp Patio - Pct of Total Op Expense	10% (\$70) \$9,414 \$4,151 3.33% 1.40% 99.6%  66 \$105,709 55 \$17,884 01 \$87,825 18 \$6,549 13 \$81,276 66 \$11,419 59 \$84,971 73 \$73,552  10 \$7,725	15% (\$471) \$4,064 \$5,508 3.11% 1.33% 99.8%  \$192,491 \$37,723 \$154,768 \$11,334 \$143,434 \$34,779 \$150,088 \$115,309 \$28,124	18% (\$73) \$7,052 \$6,010 3.27% 1.14% 99.5%  \$204,479 \$45,587 \$158,891 \$12,591 \$146,301 \$46,011 \$163,654 \$117,643 \$28,658	\$2,313 \$11,404 \$6,472 3.73% 0.92% 97.7% \$221,256 \$64,437 \$156,819 \$15,537 \$141,282 \$54,499 \$167,940 \$113,441 \$27,841	17% \$24,331 \$21,207 \$6,913 4.19% 0.87% 93.4%  \$351,408 \$139,971 \$211,437 \$43,322 \$168,115 \$72,287 \$202,089 \$129,802 \$38,313	17% \$26,027 \$18,299 \$6,809 4.10% 0.89% 94.1%  \$323,880 \$123,651 \$200,229 \$37,592 \$162,637 \$67,883 \$194,351 \$126,469 \$36,168	10% (\$71) \$9,264 \$3,952 3.34% 1.41% 99.7%  \$99,413 \$16,388 \$83,025 \$6,461 \$76,564 \$11,454 \$81,116 \$69,662 \$6,902	15% (\$543) \$4,605 \$5,305 3.13% 1.34% 99.8% \$174,471 \$33,592 \$140,878 \$10,391 \$130,488 \$30,263 \$136,735 \$106,472 \$24,016	17% (\$616) \$5,989 \$5,677 3.21% 1.23% 99.6% \$189,759 \$39,703 \$150,056 \$11,512 \$138,544 \$38,286 \$150,450 \$112,163 \$26,381	19% \$1,697 \$10,190 \$6,254 3.60% 0.99% 98.2%  \$212,63 \$57,66 \$154,96 \$14,43 \$140,53 \$50,06 \$163,15 \$113,09
Earning Asset/Funding Non-Int Inc-to-Total Revenu Net Op Cash Flow (YTD-\$Mil: Average Loan Balance Loan Yield (ROA) Investment Yield (ROA) Shares/Funding  Net Operating Return per FTE Interest Income per FTE Avg Interest Exp per FTE Gross Interest Inc per FTE Provisions per FTE Net Interest Income per FTE Avg Operating Exp per FTE Net Operating Exp per FTE Net Operating Exp per FTE Avg Net Operating Exp per FTE Net Operating Exp per FTE Avg Net Operating Exp per FTE Operating Exp per FTE Avg Net Operating Exp per FTE Total Revenue Per FTE - Total Revenue Ratio  Avg Revenue per FTE - Total Revenue Ratio  Avg Comp & Benefits per F - C & B Exp Ratio - Pct of Total Op Expense - FTE-to-Ops (Staff Eff) - Full-time Equivalents - Pct Part-time Employee  Avg Occ & Ops Exp Per FTE - Occup & Ops Exp Ratio - Pct of Total Op Expense	10% (\$70) \$9,414 \$4,151 3.33% 1.40% 99.6%  66 \$105,709 55 \$17,884 01 \$87,825 18 \$6,549 13 \$81,276 66 \$11,419 59 \$84,971 73 \$73,552  10 \$7,725	15% (\$471) \$4,064 \$5,508 3.11% 1.33% 99.8%  \$192,491 \$37,723 \$154,768 \$11,334 \$143,434 \$34,779 \$150,088 \$115,309 \$28,124	18% (\$73) \$7,052 \$6,010 3.27% 1.14% 99.5%  \$204,479 \$45,587 \$158,891 \$12,591 \$146,301 \$46,011 \$163,654 \$117,643 \$28,658	\$2,313 \$11,404 \$6,472 3.73% 0.92% 97.7% \$221,256 \$64,437 \$156,819 \$15,537 \$141,282 \$54,499 \$167,940 \$113,441 \$27,841	17% \$24,331 \$21,207 \$6,913 4.19% 0.87% 93.4%  \$351,408 \$139,971 \$211,437 \$43,322 \$168,115 \$72,287 \$202,089 \$129,802 \$38,313	17% \$26,027 \$18,299 \$6,809 4.10% 0.89% 94.1%  \$323,880 \$123,651 \$200,229 \$37,592 \$162,637 \$67,883 \$194,351 \$126,469 \$36,168	10% (\$71) \$9,264 \$3,952 3.34% 1.41% 99.7%  \$99,413 \$16,388 \$83,025 \$6,461 \$76,564 \$11,454 \$81,116 \$69,662 \$6,902	15% (\$543) \$4,605 \$5,305 3.13% 1.34% 99.8% \$174,471 \$33,592 \$140,878 \$10,391 \$130,488 \$30,263 \$136,735 \$106,472 \$24,016	17% (\$616) \$5,989 \$5,677 3.21% 1.23% 99.6% \$189,759 \$39,703 \$150,056 \$11,512 \$138,544 \$38,286 \$150,450 \$112,163 \$26,381	19% \$1,697 \$10,190 \$6,254 3.60% 0.99% 98.2%  \$212,63 \$57,66 \$154,96 \$14,43 \$140,53 \$50,06 \$163,15 \$113,09
Non-Int Inc-to-Total Revenue Net Op Cash Flow (YTD-\$Mil. (\$2) Average Loan Balance \$6,777 \$2,342 Loan Yield (ROA) 3.61% Investment Yield (ROA) 1.51% 99.9% Net Operating Return per FTE Interest Income per FTE Avg Interest Exp per FTE \$5,91 Gross Interest Income per FTE Provisions per FTE Net Interest Income per FTE \$49,55 Net Operating Exp per FTE \$43,77 Non-Interest Income per FTE Net Operating Exp per FTE \$42,5 Net Operating Exp per FTE \$42,5 Net Operating Exp per FTE \$42,5 Net Operating Exp per FTE \$66,082 Avg Revenue per FTE \$66,082 G.20% Operating Expense Assessing Expense Assessing Expense Avg Revenue Per FTE \$66,082 G.20% Operating Expense Avg Revenue Ratio \$26,777 Avg Revenue Ratio \$26,777 Avg Revenue Ratio \$26,700 Avg Revenue Ra	10% (\$70) \$9,414 \$4,151 3.33% 1.40% 99.6%  66 \$105,709 55 \$17,884 01 \$87,825 18 \$6,549 13 \$81,276 66 \$11,419 59 \$84,971 73 \$73,552  10 \$7,725	15% (\$471) \$4,064 \$5,508 3.11% 1.33% 99.8%  \$192,491 \$37,723 \$154,768 \$11,334 \$143,434 \$34,779 \$150,088 \$115,309 \$28,124	18% (\$73) \$7,052 \$6,010 3.27% 1.14% 99.5%  \$204,479 \$45,587 \$158,891 \$12,591 \$146,301 \$46,011 \$163,654 \$117,643 \$28,658	\$2,313 \$11,404 \$6,472 3.73% 0.92% 97.7% \$221,256 \$64,437 \$156,819 \$15,537 \$141,282 \$54,499 \$167,940 \$113,441 \$27,841	17% \$24,331 \$21,207 \$6,913 4.19% 0.87% 93.4%  \$351,408 \$139,971 \$211,437 \$43,322 \$168,115 \$72,287 \$202,089 \$129,802 \$38,313	17% \$26,027 \$18,299 \$6,809 4.10% 0.89% 94.1%  \$323,880 \$123,651 \$200,229 \$37,592 \$162,637 \$67,883 \$194,351 \$126,469 \$36,168	10% (\$71) \$9,264 \$3,952 3.34% 1.41% 99.7%  \$99,413 \$16,388 \$83,025 \$6,461 \$76,564 \$11,454 \$81,116 \$69,662 \$6,902	15% (\$543) \$4,605 \$5,305 3.13% 1.34% 99.8% \$174,471 \$33,592 \$140,878 \$10,391 \$130,488 \$30,263 \$136,735 \$106,472 \$24,016	17% (\$616) \$5,989 \$5,677 3.21% 1.23% 99.6% \$189,759 \$39,703 \$150,056 \$11,512 \$138,544 \$38,286 \$150,450 \$112,163 \$26,381	19% \$1,697 \$10,190 \$6,254 3.60% 0.99% 98.2%  \$212,63 \$57,66 \$154,96 \$14,43 \$140,53 \$50,06 \$163,15 \$113,09
Net Op Cash Flow (YTD-\$Mil: 42,2) Average Loan Balance Average Share Balance Loan Yield (ROA) 3.61% Investment Yield (ROA) 1.51% Shares/Funding 99.9%  Net Operating Return per FTE Interest Income per FTE \$55,5; Avg Interest Exp per FTE \$49,5; Provisions per FTE \$49,5; Net Interest Income per FTE \$43,7. Non-Interest Income per FTE \$43,7. Non-Interest Income per FTE \$42,5; Avg Operating Exp per FTE \$42,5; Avg Net Op Return per FT \$11,6; Avg Operating Exp per FTE \$42,5; Avg Net Op Return per FT \$1,17  Revenue/Operating Expense Assessi Revenue-  Avg Revenue per FTE \$66,082 Avg Revenue per FTE \$66,082 - Total Revenue Ratio 6.09%  Avg Comp & Benefits per F \$66,082 - C & B Exp Ratio - Pct of Total Op Expense 48% - FTE-to-Ops (Staff Eff) 1.87 - Full-time Equivalents - Pct Part-time Employee 79%  Avg Occ & Ops Exp per FTE \$1,574 - Occup & Ops Exp Ratio - Pct of Total Op Expense 79%  Avg Occ & Ops Exp Per FTE \$1,51% - Occup & Ops Exp Ratio - Pct of Total Op Expense 79%	(\$70) \$9,414 \$4,151 3.33% 1.40% 99.6% 66 \$105,709 55 \$17,884 91 \$87,825 18 \$6,549 13 \$81,276 96 \$11,419 59 \$84,971 73 \$73,552 0 \$7,725	(\$471) \$4,064 \$5,508 3.11% 1.33% 99.8% \$192,491 \$37,723 \$154,768 \$11,334 \$143,434 \$34,779 \$150,088 \$115,309 \$28,124	(\$73) \$7,052 \$6,010 3.27% 1.14% 99.5% \$204,479 \$45,587 \$158,891 \$12,591 \$146,301 \$46,011 \$163,654 \$117,643 \$28,658	\$2,313 \$11,404 \$6,472 3.73% 0.92% 97.7% \$221,256 \$64,437 \$156,819 \$15,537 \$141,282 \$54,499 \$167,940 \$113,441 \$27,841	\$24,331 \$21,207 \$6,913 4.19% 0.87% 93.4% \$351,408 \$139,971 \$211,437 \$43,322 \$168,115 \$72,287 \$202,089 \$129,802 \$38,313	\$26,027 \$18,299 \$6,809 4.10% 0.89% 94.1% \$323,880 \$123,651 \$200,229 \$37,592 \$162,637 \$67,883 \$194,351 \$126,469 \$36,168	(\$71) \$9,264 \$3,952 3.34% 1.41% 99.7% \$99,413 \$16,388 \$83,025 \$6,461 \$76,564 \$11,454 \$81,116 \$69,662 \$6,902	\$4,605 \$5,305 3.13% 1.34% 99.8% \$174,471 \$33,592 \$140,878 \$10,391 \$130,488 \$30,263 \$136,735 \$106,472	\$189,759 \$39,703 \$150,056 \$11,512 \$138,286 \$150,450 \$112,163 \$26,381	\$1,697 \$10,190 \$6,254 3.60% 0.99% 98.2% \$212,63 \$57,66 \$154,96 \$14,43 \$140,53 \$50,06 \$163,15 \$113,09
Average Loan Balance Average Share Balance Loan Yield (ROA) Investment Yield (ROA) Shares/Funding  Net Operating Return per FTE Interest Income per FTE Avg Interest Exp per FTE Gross Interest Income per FTE Provisions per FTE Net Interest Income per FTE Non-Interest Income per FTE Avg Operating Exp per FTE Net Operating Exp per FTE Net Operating Exp per FTE Net Operating Exp per FTE Avg Net Operating Expense Assessing Revenue- Avg Revenue per FTE - Total Revenue Ratio  Avg Revenue per FTE - C & B Exp Ratio - Pct of Total Op Expense - FTE-to-Ops (Staff Eff) - Full-time Equivalents - Pct Part-time Employee  Avg Occ & Ops Exp Patio - Pct of Total Op Expense	\$9,414 \$4,151 3.33% 1.40% 99.6% 66 \$105,709 55 \$17,884 91 \$87,825 88 \$6,549 81 \$81,276 96 \$11,419 99 \$84,971 73 \$73,552 0 \$7,725	\$4,064 \$5,508 3.11% 1.33% 99.8% \$192,491 \$37,723 \$154,768 \$11,334 \$143,434 \$34,779 \$150,088 \$115,309 \$28,124	\$7,052 \$6,010 3.27% 1.14% 99.5% \$204,479 \$45,587 \$158,891 \$12,591 \$146,301 \$46,011 \$163,654 \$117,643 \$28,658	\$11,404 \$6,472 3.73% 0.92% 97.7% \$221,256 \$64,437 \$15,537 \$141,282 \$54,499 \$167,940 \$113,441 \$27,841	\$21,207 \$6,913 4.19% 0.87% 93.4% \$351,408 \$139,971 \$211,437 \$43,322 \$168,115 \$72,287 \$202,089 \$129,802 \$38,313	\$18,299 \$6,809 4.10% 0.89% 94.1% \$323,880 \$123,651 \$200,229 \$37,592 \$162,637 \$67,883 \$194,351 \$126,469 \$36,168	\$9,264 \$3,952 3.34% 1.41% 99.7% \$99,413 \$16,388 \$83,025 \$6,461 \$76,564 \$11,454 \$81,116 \$69,662 \$6,902	\$4,605 \$5,305 3.13% 1.34% 99.8% \$174,471 \$33,592 \$140,878 \$10,391 \$130,488 \$30,263 \$136,735 \$106,472 \$24,016	\$5,989 \$5,677 3.21% 1.23% 99.6% \$189,759 \$39,703 \$150,056 \$11,512 \$138,544 \$38,286 \$150,450 \$112,163	\$10,190 \$6,254 3.60% 0.99% 98.2% \$212,63 \$57,66 \$154,96 \$14,43 \$140,53 \$50,06 \$163,15 \$113,09
Average Share Balance Loan Yield (ROA) Investment Yield (ROA) Shares/Funding  Net Operating Return per FTE Interest Income per FTE Avg Interest Exp per FTE Gross Interest Inc per FTE Provisions per FTE Net Interest Income per FTE Avg Operating Exp per FTE Avg Net Operating Exp per FTE Avg Net Operating Expense Assessing Revenue/Operating Expense Assessing Revenue- Avg Revenue per FTE - Total Revenue Ratio Operating Expenses Avg Revenue per FTE - Total Revenue Ratio Avg Comp & Benefits per F - C & B Exp Ratio - Pct of Total Op Expense - FTE-to-Ops (Staff Eff) - Full-time Equivalents - Pct Part-time Employee  Avg Occ & Ops Exp per FTE - Occup & Ops Exp Ratio - Pct of Total Op Expense Avg Occ & Ops Exp Per FTE - Occup & Ops Exp Ratio - Pct of Total Op Expense - FTE occup & Ops Exp Ratio - Pct of Total Op Expense - FTE occup & Ops Exp Ratio - Pct of Total Op Expense - FTE occup & Ops Exp Ratio - Pct of Total Op Expense - FTE occup & Ops Exp Ratio - Pct of Total Op Expense - FTE occup & Ops Exp Ratio - Pct of Total Op Expense - FTE occup & Ops Exp Ratio - Pct of Total Op Expense - FTE occup & Ops Exp Ratio - Pct of Total Op Expense	\$4,151 3.33% 1.40% 99.6%  66 \$105,709 55 \$17,884 01 \$87,825 18 \$6,549 13 \$81,276 66 \$11,419 69 \$84,971 73 \$73,552  0 \$7,725	3.11% 1.33% 99.8% \$192,491 \$37,723 \$154,768 \$11,334 \$143,434 \$34,779 \$150,088 \$115,309 \$28,124	\$6,010 3.27% 1.14% 99.5% \$204,479 \$45,587 \$158,891 \$12,591 \$146,301 \$46,011 \$163,654 \$117,643 \$28,658	\$6,472 3.73% 0.92% 97.7% \$221,256 \$64,437 \$156,819 \$15,537 \$141,282 \$54,499 \$167,940 \$113,441 \$27,841	\$6,913 4.19% 0.87% 93.4% \$351,408 \$139,971 \$211,437 \$43,322 \$168,115 \$72,287 \$202,089 \$129,802 \$38,313	\$6,809 4.10% 0.89% 94.1% \$323,880 \$123,651 \$200,229 \$37,592 \$162,637 \$67,883 \$194,351 \$126,469 \$36,168	\$3,952 3.34% 1.41% 99.7% \$99,413 \$16,388 \$83,025 \$6,461 \$76,564 \$11,454 \$81,116 \$69,662 \$6,902	\$5,305 3.13% 1.34% 99.8% \$174,471 \$33,592 \$140,878 \$10,391 \$130,488 \$30,263 \$136,735 \$106,472	\$189,759 \$39,703 \$150,056 \$11,512 \$138,544 \$38,286 \$150,450 \$112,163	\$6,254 3.60% 0.99% 98.2% \$212,63 \$57,66 \$154,96 \$14,43 \$140,53 \$50,06 \$163,15 \$113,09
Investment Yield (ROA) Shares/Funding  Net Operating Return per FTE Interest Income per FTE Avg Interest Exp per FTE Gross Interest Inc per FTE Provisions per FTE Net Interest Income per FTE Net Interest Income per FTE Avg Operating Exp per FTE Net Operating Exp per FTE Net Operating Exp per FTE Net Operating Exp per FTE Avg Net Op Return per FT 1,17  Revenue/Operating Expense Assessi Revenue- Avg Revenue per FTE - Total Revenue Ratio Operating Expenses Avg Revenue per FTE - Total Revenue Ratio Avg Comp & Benefits per F - C & B Exp Ratio - Pct of Total Op Expense - FTE-to-Ops (Staff Eff) - Full-time Equivalents - Pct Part-time Employee  Avg Occ & Ops Exp per FTE - Occup & Ops Exp Ratio - Pct of Total Op Expense Avg Occ & Ops Exp Per FTE - Occup & Ops Exp Ratio - Pct of Total Op Expense - FTE-to-Ops (Staff Eff) - Full-time Equivalents - Pct Part-time Employee  Avg Occ & Ops Exp Per FTE - Occup & Ops Exp Ratio - Pct of Total Op Expense - FTE-to-Ops (Staff Eff) - Full-time Equivalents - Pct Part-time Employee  Avg Occ & Ops Exp Per FTE - Occup & Ops Exp Ratio - Pct of Total Op Expense - FTE-to-Ops (Staff Eff) - Occup & Ops Exp Ratio - Pct of Total Op Expense	1.40% 99.6% 66 \$105,709 55 \$17,884 91 \$87,825 18 \$6,549 13 \$81,276 96 \$11,419 59 \$84,971 73 \$73,552 0 \$7,725	1.33% 99.8% \$192,491 \$37,723 \$154,768 \$11,334 \$143,434 \$34,779 \$150,088 \$115,309 \$28,124	\$204,479 \$45,587 \$158,891 \$12,591 \$146,301 \$46,011 \$163,654 \$117,643 \$28,658	0.92% 97.7% \$221,256 \$64,437 \$156,819 \$15,537 \$141,282 \$54,499 \$167,940 \$113,441 \$27,841	0.87% 93.4% \$351,408 \$139,971 \$211,437 \$43,322 \$168,115 \$72,287 \$202,089 \$129,802 \$38,313	0.89% 94.1% \$323,880 \$123,651 \$200,229 \$37,592 \$162,637 \$67,883 \$194,351 \$126,469 \$36,168	1.41% 99.7% \$99,413 \$16,388 \$83,025 \$6,461 \$76,564 \$11,454 \$81,116 \$69,662 \$6,902	1.34% 99.8% \$174,471 \$33,592 \$140,878 \$10,391 \$130,488 \$30,263 \$136,735 \$106,472 \$24,016	1.23% 99.6% \$189,759 \$39,703 \$150,056 \$11,512 \$138,544 \$38,286 \$150,450 \$112,163 \$26,381	0.99% 98.2% \$212,63 \$57,66 \$154,96 \$14,43 \$140,53 \$50,06 \$163,15 \$113,09
Shares/Funding 99.9%  Net Operating Return per FTE Interest Income per FTE Avg Interest Exp per FTE Gross Interest Inc per FTE Provisions per FTE Stype Provisions per FTE Stype Sty	99.6%  66 \$105,709  65 \$17,884  61 \$87,825  88 \$6,549  83 \$81,276  66 \$11,419  69 \$84,971  73 \$73,552  60 \$7,725  61 \$117,128  62 \$117,128  63 \$117,128	\$192,491 \$37,723 \$154,768 \$11,334 \$143,434 \$34,779 \$150,088 \$115,309 \$28,124	\$204,479 \$45,587 \$158,891 \$12,591 \$146,301 \$46,011 \$163,654 \$117,643 \$28,658	\$221,256 \$64,437 \$156,819 \$15,537 \$141,282 \$54,499 \$167,940 \$113,441 \$27,841	\$351,408 \$139,971 \$211,437 \$43,322 \$168,115 \$72,287 \$202,089 \$129,802 \$38,313	\$323,880 \$123,651 \$200,229 \$37,592 \$162,637 \$67,883 \$194,351 \$126,469 \$36,168	\$99,413 \$16,388 \$83,025 \$6,461 \$76,564 \$11,454 \$81,116 \$69,662 \$6,902	\$174,471 \$33,592 \$140,878 \$10,391 \$130,488 \$30,263 \$136,735 \$106,472	\$189,759 \$39,703 \$150,056 \$11,512 \$138,544 \$38,286 \$150,450 \$112,163	\$212,63 \$57,66 \$154,96 \$14,43 \$140,53 \$50,06 \$163,15 \$113,09
Net Operating Return per FTE Interest Income per FTE Avg Interest Exp per FTE Gross Interest Inc per FTE S5,9: Gross Interest Inc per FTE Provisions per FTE S5,8: Net Interest Income per FTE S5,8: Net Interest Income per FTE S43,7: Non-Interest Income per FTE Avg Operating Exp per FTE S42,5: Net Operating Exp per FTE Avg Net Op Return per FT S42,5: Avg Net Op Return per FT S42,5: Avg Revenue/Operating Expense Assessing Revenue- Avg Revenue per FTE Total Revenue Ratio Operating Expenses- Avg Revenue per FTE Total Revenue Ratio Avg Comp & Benefits per F C & B Exp Ratio Pct of Total Op Expense FTE-to-Ops (Staff Eff) Full-time Equivalents Pct Part-time Employee  Avg Occ & Ops Exp per FTE Occup & Ops Exp Ratio Pct of Total Op Expense Avg Occ & Ops Exp Ratio Pct of Total Op Expense Avg Occ & Ops Exp Per FTE Occup & Ops Exp Ratio Pct of Total Op Expense	\$105,709 \$17,884 \$11,887,825 \$8 \$6,549 \$3 \$81,276 \$6 \$11,419 \$9 \$84,971 \$73,552 \$0 \$7,725 \$117,128 \$5,24%	\$192,491 \$37,723 \$154,768 \$11,334 \$143,434 \$34,779 \$150,088 \$115,309 \$28,124	\$204,479 \$45,587 \$158,891 \$12,591 \$146,301 \$46,011 \$163,654 \$117,643 \$28,658	\$221,256 \$64,437 \$156,819 \$15,537 \$141,282 \$54,499 \$167,940 \$113,441 \$27,841	\$351,408 \$139,971 \$211,437 \$43,322 \$168,115 \$72,287 \$202,089 \$129,802 \$38,313	\$323,880 \$123,651 \$200,229 \$37,592 \$162,637 \$67,883 \$194,351 \$126,469 \$36,168	\$99,413 \$16,388 \$83,025 \$6,461 \$76,564 \$11,454 \$81,116 \$69,662 \$6,902	\$174,471 \$33,592 \$140,878 \$10,391 \$130,488 \$30,263 \$136,735 \$106,472 \$24,016	\$189,759 \$39,703 \$150,056 \$11,512 \$138,544 \$38,286 \$150,450 \$112,163 \$26,381	\$212,63 \$57,66 \$154,96 \$14,43 \$140,53 \$50,06 \$163,15 \$113,09
Interest Income per FTE Avg Interest Exp per FTE Sys,9: Gross Interest Inc per FTE Frovisions per FTE Net Interest Income per FTE Sys,8: Net Interest Income per FTE Non-Interest Income per FTE Avg Operating Exp per FTE Net Operating Exp per FTE Avg Net Op Return per FT Sys,8: Avg Net Op Return per FT Sys,9:	55 \$17,884 201 \$87,825 18 \$6,549 13 \$81,276 26 \$11,419 27 \$73,552 20 \$7,725 21 \$117,128 25,24%	\$37,723 \$154,768 \$11,334 \$143,434 \$34,779 \$150,088 \$115,309 \$28,124	\$45,587 \$158,891 \$12,591 \$146,301 \$46,011 \$163,654 \$117,643 \$28,658	\$64,437 \$156,819 \$15,537 \$141,282 \$54,499 \$167,940 \$113,441 \$27,841	\$139,971 \$211,437 \$43,322 \$168,115 \$72,287 \$202,089 \$129,802 \$38,313	\$123,651 \$200,229 \$37,592 \$162,637 \$67,883 \$194,351 \$126,469 \$36,168	\$16,388 \$83,025 \$6,461 \$76,564 \$11,454 \$81,116 \$69,662 \$6,902	\$33,592 \$140,878 \$10,391 \$130,488 \$30,263 \$136,735 \$106,472 \$24,016	\$39,703 \$150,056 \$11,512 \$138,544 \$38,286 \$150,450 \$112,163 <b>\$26,381</b>	\$57,66 \$154,96 \$14,43 \$140,53 \$50,06 \$163,15 \$113,09 \$27,44
Avg Interest Exp per FTE \$5,91 Gross Interest Inc per FTE \$49,55 Provisions per FTE \$5,8 Net Interest Income per FTE \$5,8 Net Interest Income per FTE \$43,7 Non-Interest Income per FTE \$43,7 Non-Interest Income per FTE \$42,5 Net Operating Exp per FTE \$42,5  Avg Operating Exp per FTE \$42,5  Avg Net Op Return per FT \$1,17  Revenue/Operating Expense Assessi Revenue- Avg Revenue per FTE \$67,251 - Total Revenue Ratio 6.20%  Operating Expenses- Avg Revenue per FTE \$66,082 - Total Revenue Ratio 6.09%  Avg Comp & Benefits per F \$26,316 - C & B Exp Ratio 9.243% - Pct of Total Op Expense 48% - FTE-to-Ops (Staff Eff) 1.87 - Full-time Equivalents 9.9%  Avg Occ & Ops Exp per FTE 9.9% Avg Occ & Ops Exp per FTE 1.51% - Occup & Ops Exp Ratio 9.9%  Avg Occ & Ops Exp Ratio 9.9%  Avg Occ & Ops Exp per FTE 1.51% - Occup & Ops Exp Ratio 9.9% - Pct of Total Op Expense 3.0%	55 \$17,884 201 \$87,825 18 \$6,549 13 \$81,276 26 \$11,419 27 \$73,552 20 \$7,725 21 \$117,128 25,24%	\$37,723 \$154,768 \$11,334 \$143,434 \$34,779 \$150,088 \$115,309 \$28,124	\$45,587 \$158,891 \$12,591 \$146,301 \$46,011 \$163,654 \$117,643 \$28,658	\$64,437 \$156,819 \$15,537 \$141,282 \$54,499 \$167,940 \$113,441 \$27,841	\$139,971 \$211,437 \$43,322 \$168,115 \$72,287 \$202,089 \$129,802 \$38,313	\$123,651 \$200,229 \$37,592 \$162,637 \$67,883 \$194,351 \$126,469 \$36,168	\$16,388 \$83,025 \$6,461 \$76,564 \$11,454 \$81,116 \$69,662 \$6,902	\$33,592 \$140,878 \$10,391 \$130,488 \$30,263 \$136,735 \$106,472 \$24,016	\$39,703 \$150,056 \$11,512 \$138,544 \$38,286 \$150,450 \$112,163 <b>\$26,381</b>	\$57,66 \$154,96 \$14,43 \$140,53 \$50,06 \$163,15 \$113,09 \$27,44
Gross Interest Inc per FTE \$49,5: Provisions per FTE \$5,8: Net Interest Income per FTE \$43,7: Non-Interest Income per FTE \$43,7: Non-Interest Income per FTE \$42,5: Net Operating Exp per FTE \$42,5: Avg Net Op Return per FT \$ 1,17  Revenue/Operating Expense Assessi Revenue- Avg Revenue per FTE \$67,251 - Total Revenue Ratio 6.20%  Operating Expenses- Avg Revenue per FTE \$66,082 - Total Revenue Ratio 6.09%  Avg Comp & Benefits per F \$26,316 - C & B Exp Ratio 9.243% - Pct of Total Op Expense 48% - FTE-to-Ops (Staff Eff) 1.87 - Full-time Equivalents 9.9%  Avg Occ & Ops Exp per FTE 9.9%  Avg Occ & Ops Exp per FTE 9.9% - Occup & Ops Exp Ratio 9.9% - Pct of Total Op Expense 7.516,374 - Occup & Ops Exp Ratio 9.9% - Pct of Total Op Expense 7.516,374 - Occup & Ops Exp Ratio 9.9%	\$11,419 \$13 \$81,276 \$13 \$81,276 \$13 \$81,276 \$11,419 \$13 \$73,552 \$10 \$7,725 \$117,128 \$5.24%	\$154,768 \$11,334 \$143,434 \$34,779 \$150,088 \$115,309 \$28,124	\$158,891 \$12,591 \$146,301 \$46,011 \$163,654 \$117,643 \$28,658	\$156,819 \$15,537 \$141,282 \$54,499 \$167,940 \$113,441 \$27,841	\$211,437 \$43,322 \$168,115 \$72,287 \$202,089 \$129,802 \$38,313	\$200,229 \$37,592 \$162,637 \$67,883 \$194,351 \$126,469 <b>\$36,168</b> \$391,763	\$83,025 \$6,461 \$76,564 \$11,454 \$81,116 \$69,662 \$6,902	\$140,878 \$10,391 \$130,488 \$30,263 \$136,735 \$106,472 \$24,016	\$150,056 \$11,512 \$138,544 \$38,286 \$150,450 \$112,163 <b>\$26,381</b>	\$154,96 \$14,43 \$140,53 \$50,06 \$163,15 \$113,05 \$27,44
Provisions per FTE \$5,8  Net Interest Income per FTE \$43,7  Non-Interest Income per FTE \$42,5  Avg Operating Exp per FTE \$42,5  Avg Net Op Return per FT \$1,17  Revenue/Operating Expense Assessi Revenue-  Avg Revenue per FTE \$67,251  - Total Revenue Ratio 6.20%  Operating Expenses-  Avg Revenue per FTE \$66,082  - Total Revenue Ratio 6.09%  Avg Comp & Benefits per F \$26,316  - C & B Exp Ratio 2.43%  - Pct of Total Op Expense 48%  - FTE-to-Ops (Staff Eff) 1.87  - Full-time Equivalents 228  - Pct Part-time Employee 79%  Avg Occ & Ops Exp per FTE - Occup & Ops Exp Ratio 2.151%  - Pct of Total Op Expense 79%	88 \$6,549 83 \$81,276 96 \$11,419 99 \$84,971 73 \$73,552 90 \$7,725 917,128 5.24%	\$11,334 \$143,434 \$34,779 \$150,088 \$115,309 \$28,124	\$12,591 \$146,301 \$46,011 \$163,654 \$117,643 \$28,658	\$15,537 \$141,282 \$54,499 \$167,940 \$113,441 <b>\$27,841</b>	\$43,322 \$168,115 \$72,287 \$202,089 \$129,802 \$38,313	\$37,592 \$162,637 \$67,883 \$194,351 \$126,469 \$36,168	\$6,461 \$76,564 \$11,454 \$81,116 \$69,662 \$6,902	\$10,391 \$130,488 \$30,263 \$136,735 \$106,472 \$24,016	\$11,512 \$138,544 \$38,286 \$150,450 \$112,163 <b>\$26,381</b>	\$14,43 \$140,53 \$50,06 \$163,15 \$113,09 \$27,44
Net Interest Income per FTE \$43,74  Non-Interest Income per FTE \$11,61  Avg Operating Exp per FTE \$42,5  Avg Net Op Return per FT \$1,17  Revenue/Operating Expense Assessi Revenue-  Avg Revenue per FTE \$67,251  - Total Revenue Ratio 6.20%  Operating Expenses-  Avg Revenue per FTE \$66,082  - Total Revenue Ratio 6.09%  Avg Comp & Benefits per F \$26,316  - C & B Exp Ratio 2.43%  - Pct of Total Op Expense 48%  - FTE-to-Ops (Staff Eff) 1.87  - Full-time Equivalents 228  - Pct Part-time Employee 79%  Avg Occ & Ops Exp per FTE 0.00%  Avg Occ & Ops Exp Ratio 2.6374  - Occup & Ops Exp Ratio 3.0%	\$117,128 513 \$81,276 61 \$11,419 62 \$84,971 73 \$73,552 61 \$7,725	\$143,434 \$34,779 \$150,088 \$115,309 \$28,124	\$146,301 \$46,011 \$163,654 \$117,643 \$28,658 \$250,490	\$141,282 \$54,499 \$167,940 \$113,441 <b>\$27,841</b> \$275,755	\$168,115 \$72,287 \$202,089 \$129,802 \$38,313 \$423,695	\$162,637 \$67,883 \$194,351 \$126,469 <b>\$36,168</b> \$391,763	\$76,564 \$11,454 \$81,116 \$69,662 \$6,902	\$130,488 \$30,263 \$136,735 \$106,472 <b>\$24,016</b>	\$138,544 \$38,286 \$150,450 \$112,163 <b>\$26,381</b>	\$140,53 \$50,06 \$163,15 \$113,05 \$27,44
Non-Interest Income per FT Avg Operating Exp per FTE St4,2;  Net Operating Exp per FTE Avg Net Op Return per FT \$42,5  Avg Revenue/Operating Expense Assessi Revenue- Avg Revenue per FTE - Total Revenue Ratio 6.20%  Operating Expenses- Avg Revenue per FTE - C & B Exp Ratio - Pct of Total Op Expense - FTE-to-Ops (Staff Eff) - Full-time Equivalents - Pct Part-time Employee  Avg Occ & Ops Exp per FTE - Occup & Ops Exp Ratio - Pct of Total Op Expense - St6,374 - 1.51% - Occup & Ops Exp Ratio - Pct of Total Op Expense - St6,374 - Occup & Ops Exp Ratio - Pct of Total Op Expense - St6,374 - Occup & Ops Exp Ratio - Pct of Total Op Expense	96 \$11,419 99 \$84,971 73 \$73,552 D \$7,725 ment \$117,128 5.24%	\$34,779 \$150,088 \$115,309 <b>\$28,124</b> \$227,270	\$46,011 \$163,654 \$117,643 \$28,658 \$250,490	\$54,499 \$167,940 \$113,441 <b>\$27,841</b> \$275,755	\$72,287 \$202,089 \$129,802 <b>\$38,313</b> \$423,695	\$67,883 \$194,351 \$126,469 <b>\$36,168</b> \$391,763	\$11,454 \$81,116 \$69,662 \$6,902	\$30,263 \$136,735 \$106,472 <b>\$24,016</b>	\$38,286 \$150,450 \$112,163 <b>\$26,381</b>	\$50,00 \$163,1! \$113,09 <b>\$27,4</b>
Avg Operating Exp per FTE \$42,5  Avg Net Op Return per FT \$ 1,17  Revenue/Operating Expense Assessing Revenue-  Avg Revenue per FTE \$67,251  - Total Revenue Ratio 6.20%  Operating Expenses-  Avg Revenue per FTE \$66,082  - Total Revenue Ratio 6.09%  Avg Comp & Benefits per F \$26,316  - C & B Exp Ratio 2.43%  - Pct of Total Op Expense 48%  - FTE-to-Ops (Staff Eff) 1.87  - Full-time Equivalents 228  - Pct Part-time Employee 79%  Avg Occ & Ops Exp per FTE 0.00%  Avg Occ & Ops Exp Per FTE 1.51%  - Occup & Ops Exp Ratio 2.00%  - Pct of Total Op Expense 30%	59 \$84,971 73 \$73,552  0 \$7,725  ment  \$117,128  5.24%	\$150,088 \$115,309 <b>\$28,124</b> \$227,270	\$163,654 \$117,643 \$28,658 \$250,490	\$167,940 \$113,441 <b>\$27,841</b> \$275,755	\$202,089 \$129,802 <b>\$38,313</b> \$423,695	\$194,351 \$126,469 <b>\$36,168</b> \$391,763	\$81,116 \$69,662 <b>\$6,902</b>	\$136,735 \$106,472 <b>\$24,016</b>	\$150,450 \$112,163 <b>\$26,381</b>	\$163,15 \$113,05 <b>\$27,4</b> 4
Net Operating Exp per FTE \$42,5  Avg Net Op Return per FT \$ 1,17  Revenue/Operating Expense Assessi Revenue-  Avg Revenue per FTE \$67,251  - Total Revenue Ratio 6.20%  Operating Expenses-  Avg Revenue per FTE \$66,082  - Total Revenue Ratio 6.09%  Avg Comp & Benefits per F \$26,316  - C & B Exp Ratio 2.43%  - Pct of Total Op Expense 48%  - FTE-to-Ops (Staff Eff) 1.87  - Full-time Equivalents 228  - Pct Part-time Employee 79%  Avg Occ & Ops Exp per FTE 0.00%  Avg Occ & Ops Exp Ratio 2.151%  - Pct of Total Op Expense 30%	73 \$73,552  0 \$7,725  ment  \$117,128  5.24%	\$115,309 <b>\$28,124</b> \$227,270	\$117,643 <b>\$28,658</b> \$250,490	\$113,441 <b>\$27,841</b> \$275,755	\$129,802 <b>\$38,313</b> \$423,695	\$126,469 <b>\$36,168</b> \$391,763	\$69,662 \$6,902	\$106,472 <b>\$24,016</b>	\$112,163 <b>\$26,381</b>	\$113,09 <b>\$27,4</b> 4
Avg Net Op Return per FT \$ 1,17  Revenue/Operating Expense Assessi Revenue-  Avg Revenue per FTE	9 \$7,725 ment \$117,128 5.24%	<b>\$28,124</b> \$227,270	<b>\$28,658</b> <b>\$250,490</b>	<b>\$27,841</b> \$275,755	<b>\$38,313</b> <b>\$423,695</b>	<b>\$36,168</b> \$391,763	\$6,902	\$24,016	\$26,381	\$27,44
Revenue/Operating Expense Assessi Revenue-  Avg Revenue per FTE	nent \$117,128 5.24%	\$227,270	\$250,490	\$275,755	\$423,695	\$391,763				
Revenue- Avg Revenue per FTE	\$117,128 5.24%						\$110,866	\$204.733	\$228.045	40.0-
- Total Revenue Ratio 6.20%  Operating Expenses-  Avg Revenue per FTE 566,082 - Total Revenue Ratio 6.09%  Avg Comp & Benefits per F C 2.43% - C & B Exp Ratio Pct of Total Op Expense FIE-to-Ops (Staff Eff) 1.87 - Full-time Equivalents Pct Part-time Employee 79%  Avg Occ & Ops Exp per FTE Occup & Ops Exp Ratio Pct of Total Op Expense 30%	5.24%						Ψ110,000			5262.693
Avg Revenue per FTE - Total Revenue Ratio  Avg Comp & Benefits per F - C & B Exp Ratio - Pct of Total Op Expense - FTE-to-Ops (Staff Eff) - Full-time Equivalents - Pct Part-time Employee  Avg Occ & Ops Exp per FTE - Occup & Ops Exp Ratio - Pct of Total Op Expense 30%		5.24%	5.41%	5.79%	6.10%					\$262,692
Avg Revenue per FTE - Total Revenue Ratio  Avg Comp & Benefits per F - C & B Exp Ratio - Pct of Total Op Expense - FTE-to-Ops (Staff Eff) - Full-time Equivalents - Pct Part-time Employee  Avg Occ & Ops Exp per FTE - Occup & Ops Exp Ratio - Pct of Total Op Expense 30%	4					6.04%	5.30%	5.24%	5.33%	5.67%
- Total Revenue Ratio 6.09%  Avg Comp & Benefits per F - C & B Exp Ratio - Pct of Total Op Expense - FTE-to-Ops (Staff Eff) - Full-time Equivalents - Pct Part-time Employee  Avg Occ & Ops Exp per FTE - Occup & Ops Exp Ratio - Pct of Total Op Expense 30%	4									
Avg Comp & Benefits per F - C & B Exp Ratio - Pct of Total Op Expense - FTE-to-Ops (Staff Eff) - Full-time Equivalents - Pct Part-time Employee  Avg Occ & Ops Exp per FTE - Occup & Ops Exp Ratio - Pct of Total Op Expense  \$26,316 2.43% 48% 1.87 228 79% \$16,374 1.51% 30%	\$109,404	\$199,145	\$221,832	\$247,914	\$385,382	\$355,595	\$103,965	\$180,718	\$201,665	\$235,251
- C & B Exp Ratio - Pct of Total Op Expense - FTE-to-Ops (Staff Eff) - Full-time Equivalents - Pct Part-time Employee  Avg Occ & Ops Exp per FTE - Occup & Ops Exp Ratio - Pct of Total Op Expense  2.43% 48%  1.87 228 79%  \$16,374 1.51% 30%	4.89%	4.59%	4.79%	5.20%	5.55%	5.48%	4.97%	4.63%	4.72%	5.08%
- C & B Exp Ratio - Pct of Total Op Expense - FTE-to-Ops (Staff Eff) - Full-time Equivalents - Pct Part-time Employee  Avg Occ & Ops Exp per FTE - Occup & Ops Exp Ratio - Pct of Total Op Expense  2.43% 48%  1.87 228 79%  \$16,374 1.51% 30%	\$43,493	\$70,333	\$76,640	\$83,891	\$107,107	\$101,790	\$41,336	\$64,719	\$70,793	\$80,305
- Pct of Total Op Expense - FTE-to-Ops (Staff Eff) - Full-time Equivalents - Pct Part-time Employee  Avg Occ & Ops Exp per FTE - Occup & Ops Exp Ratio - Pct of Total Op Expense  48% 1.87 228 79% \$16,374 1.51% 30%	1.94%	1.62%	1.65%	1.76%	1.54%	1.57%	1.98%	1.66%	1.66%	1.73%
- Full-time Equivalents - Pct Part-time Employee  Avg Occ & Ops Exp per FTE - Occup & Ops Exp Ratio - Pct of Total Op Expense  228 79% \$16,374 1.51% 30%	51%	47%	47%	50%	53%	52%	51%	47%	47%	49%
- Full-time Equivalents - Pct Part-time Employee  Avg Occ & Ops Exp per FTE - Occup & Ops Exp Ratio - Pct of Total Op Expense  228 79% \$16,374 1.51% 30%	0.80	0.35	0.30	0.26	0.16	0.18	0.86	0.40	0.34	0.27
Avg Occ & Ops Exp per FTE \$16,374  - Occup & Ops Exp Ratio 1.51%  - Pct of Total Op Expense 30%	1,588	7,564	9,743	50,717	282,259	352,098	1,816	9,380	19,123	69,839
- Occup & Ops Exp Ratio 1.51% - Pct of Total Op Expense 30%	57%	16%	9%	7%	4%	5%	60%	26%	18%	10%
- Occup & Ops Exp Ratio 1.51% - Pct of Total Op Expense 30%	\$22,838	\$40,367	\$42,289	\$41,880	\$47,885	\$46,567	\$22,026	\$36,816	\$39,604	\$41,257
	1.02%	0.93%	0.91%	0.88%	0.69%	0.72%	1.05%	0.94%	0.93%	0.89%
	27%	27%	26%	25%	24%	24%	27%	27%	26%	25%
Avg All Other Exp per FTE \$11,579	\$18,640	\$39,388	\$44,725	\$42,169	\$47,096	\$45,995	\$17,753	\$35,200	\$40,053	\$41,590
- All Other Expense Ratio 1.07%	0.83%	0.91%	0.97%	0.89%	0.68%	0.71%	0.85%	0.90%	0.94%	0.90%
- Pct of Total Op Expense 21%	22%	26%	27%	25%	23%	24%	22%	26%	27%	25%
Membership Outreach-										
Members-to-Potential 0.6%	5.5%	2.7%	2.3%	2.0%	3.1%	2.9%	2.6%	2.7%	2.5%	2.1%
Members-to-FTEs 338	330	405	374	333	417	403	331	391	382	346
Borrower-to-Members 23.0%	36.4%	136.1%	98.1%	81.3%	57.2%	62.8%	34.5%	111.8%	100.6%	81.4%
Branches 278	661	1,719	1,428	4,634	12,605	21,323	939	2,657	4,085	8,718
Members per Branch 277	702	1,782	2,551	3,643	9,345	6,659	640	1,379	1,788	2,774
Avg Accts per Member 1.0	793	1.5	1.5	1.6	1.7	1.7	1.1	1.4	1.4	1.5
Avg Loans per Member 0.2	793 1.1	1.5	1.0	0.8	0.6	0.6	0.3	1.2	1.1	0.9
Avg 1 Loan for every XX.X I 4.3	1.1 0.4	1.4				4.0	2.0	0 0	0.9	1 1
Avg Savings per Member 1.1	1.1		1.0 1.8	1.2 1.9	1.7 2.0	1.6 2.0	2.9 1.3	0.8 1.6	1.7	1.1 1.8





**Business & Industry Consulting** <\$2 \$2-10 \$10-50 \$50-100 \$100-500 \$500> <\$10 <\$50 <\$100 <\$500 03-2024 Million Million <Million Million Million Million TOTAL Million Million Million Million **NET INFRASTRUCTURE COST:** Fee Income 1.08% 0.51% 0.80% 0.99% 1.14% 1.04% 1.05% 0.55% 0.78% 0.90% 1.08% 1.62% 1.66% 2.43% 1.94% 1.65% 1.76% 1.54% 1.57% 1.98% 1.66% Compensation & Benefits 1.73% Travel & Conference 0.05% 0.03% 0.03% 0.04% 0.04% 0.02% 0.02% 0.03% 0.03% 0.03% 0.04% Office Occupancy 0.22% 0.17% 0.20% 0.22% 0.22% 0.17% 0.17% 0.17% 0.20% 0.21% 0.22% 0.52% 0.74% 1.29% 0.86% 0.73% 0.69% 0.66% 0.54% 0.88% 0.72% 0.67% Office Operations **Educational & Promo** 0.05% 0.03% 0.07% 0.09% 0.11% 0.11% 0.11% 0.04% 0.07% 0.08% 0.10% 0.19% 0.19% 0.20% 0.13% 0.18% Loan Servicing 0.13% 0.13% 0.23% 0.24% 0.21% 0.23% Professional & Outside Sv 0.54% 0.47% 0.49% 0.50% 0.40% 0.24% 0.27% 0.48% 0.49% 0.50% 0.42% 0.02% 0.01% 0.00% 0.00% 0.00% 0.00% 0.00% 0.01% 0.01% Member Insurance 0.00% 0.00% 0.03% 0.02% 0.01% Operating Fees 0.05% 0.02% 0.02% 0.01% 0.04% 0.02% 0.02% 0.02% Miscellaneous 0.22% 0.13% 0.10% 0.09% 0.07% 0.10% 0.10% 0.13% 0.10% 0.09% 0.08% **Total Ops Expense** 5.01% 3.80% 3.46% 3.53% 3.53% 2.91% 3.00% 3.88% 3.50% 3.52% 3.52% **Net Operating Expense** 3.93% 3.29% 2.66% 2.54% 2.38% 1.87% 1.95% 3.33% 2.73% 2.62% 2.44% NET INFRASTRUCTURE COST PER FULL-TIME EQUIVALENT Fee Income \$11,696 \$11,419 \$34,779 \$46,011 \$54,499 \$72,287 \$67,883 \$11,454 \$30,263 \$38,286 \$50,060 \$43,493 \$70,333 \$76,640 \$83,891 \$107,107 \$101,790 \$41,336 \$64,719 \$70,793 Compensation & Benefits \$26,316 \$80,305 \$1,404 \$526 \$588 \$1,296 \$1,642 \$1,709 \$1,450 \$1,484 \$580 \$1,157 \$1,625 Travel & Conference \$3,524 Office Occupancy \$2,339 \$3,694 \$8,814 \$10,127 \$10,437 \$11,573 \$11,266 \$7,790 \$8,981 \$10,038 \$14,035 \$19,144 \$18,502 \$29,026 Office Operations \$31,553 \$32,161 \$31,443 \$36,312 \$35,301 \$30,624 \$31,218 \$756 \$3,173 \$4,106 \$5,337 \$7,771 \$734 \$2,701 \$3,417 \$4,811 Educational & Promo \$585 \$7,187 Loan Servicing \$1,462 \$2,855 \$8,179 \$10,812 \$11,568 \$13,099 \$12,656 \$2,680 \$7,114 \$8,998 \$10,864 Professional & Outside Sv \$5,848 \$10,579 \$21,329 \$23,129 \$19,086 \$16,821 \$17,389 \$9,985 \$19,133 \$21,169 \$19,657 \$194 \$82 \$105 \$205 Member Insurance \$234 \$252 \$57 \$66 \$250 \$142 \$115 **Operating Fees** \$585 \$756 \$1,005 \$931 \$815 \$619 \$668 \$734 \$952 \$941 \$850 Miscellaneous \$2,339 \$2,855 \$4,213 \$4,024 \$3,549 \$7,279 \$6,544 \$2,790 \$3,937 \$3,981 \$3,667 **Total Ops Expense** \$54,269 \$84,971 \$150,088 \$163,654 \$167,940 \$202,089 \$194,351 \$81,116 \$136,735 \$150,450 \$163,151 **Net Operating Expense** \$129,802 \$42,573 \$73,552 \$115,309 \$117,643 \$113,441 \$126,469 \$69,662 \$106,472 \$112,163 \$113,091 **ALL ALLOCATION OF OPERATING EXPENSES** Compensation & Benefits 48.5% 51.2% 46.9% 46.8% 50.0% 53.0% 52.4% 51.0% 47.3% 47.1% 49.2% Travel & Conference 1.0% 0.7% 0.9% 1.0% 1.0% 0.7% 0.8% 0.7% 0.8% 0.9% 1.0% 4.3% 4.3% 5.9% 6.2% 6.2% 5.7% 5.8% 4.3% 6.0% 6.2% Office Occupancy 5.7% Office Operations 25.9% 22.5% 21.0% 19.7% 18.7% 18.0% 18.2% 22.8% 21.2% 20.4% 19.1% **Educational & Promo** 1.1% 0.9% 2.1% 2.5% 3.2% 3.8% 3.7% 0.9% 2.0% 2.3% 2.9% Loan Servicing 2.7% 3.4% 5.4% 6.6% 6.9% 6.5% 6.5% 3.3% 5.2% 6.0% 6.7% 14.2% 11.4% 12.3% 14.0% Professional & Outside Sv 10.8% 12.5% 14.1% 8.3% 8.9% 14.1% 12.0% 0.4% 0.3% 0.1% 0.1% 0.0% 0.3% 0.1% 0.1% 0.1% Member Insurance 0.1% 0.0% Operating Fees 1.1% 0.9% 0.7% 0.6% 0.5% 0.3% 0.3% 0.9% 0.7% 0.6% 0.5% Miscellaneous 4.3% 3.4% 2.8% 2.5% 2.1% 3.6% 3.4% 3.4% 2.9% 2.6% 2.2% **Total Ops Expense** 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0%