

# Update: Clinic Visits, Telemedicine Appointments

We are changing protocols to continue to protect the health & safety of our patients and follow CDC and American Academy of Pediatrics guidelines. At this time, **\*it is safe\*** to bring your child to the clinic for well-visits.

## 1. We now offer \*\*\* Telemedicine Appointments \*\*\* with your usual doctor.

- These virtual telemedicine appointments are for most medical needs including behavioral health, ADHD follow-up, most medication follow-ups, etc.
- To keep the clinic clean and safe, all contagious sick-visits will now be treated and triaged via Telemedicine Appointments.
- Easy to use. Safe, secure, and private for medical use. We text you a link. You can use your smartphone or computer.
- Call today to schedule a Telehealth Appointment (801) 491-9883

## 2. If Your Child is WELL

You can come to your appointment as usual. Remember it's important to continue to immunize your child against diseases. And some vaccinations are difficult to, or cannot, be caught-up later.

- Well-visits are being scheduled for the MORNINGS only (and Telemedicine visits in the afternoons for all sick-visits)

## 3. If Your Child is SICK

All sick-visits now being done via a Telemedicine Appointment. **As usual, just call our clinic to schedule.**

- Telehealth Virtual visits are being scheduled for the AFTERNOONS
- We can evaluate and treat most health needs and illnesses, and triage a cough and fever.

## 4. We are taking additional precautions:

- Patients go straight back to exam rooms, no waiting room
- Checking everyone's temperature (patients, caregivers, siblings, our staff, etc.) before patients are seen
- Sanitizing thoroughly between every appointment

\*\*\*please limit accompanying family members to only one caregiver & the patient, if possible\*\*\*

3/30/2020

Springville

(801) 491-9883