

WPC & Rigid Core Flooring 10/1/18

EXCLUSIVE LIMITED WARRANTY

Manufacture warrants that its flooring will be free from manufacturing defects and, under normal use and maintenance, will not wear resulting in loss of original pattern.

PRE-INSTALLATION LIMITED WARRANTY *Manufacture warrants that this product is free of visual defects. You and/or your installer should carefully inspect each piece before installation. Any pieces that appear to have defects should not be installed. Manufacture will not be responsible for any claim for product installed with visual defects.*

WEAR LIMITED WARRANTY

The Flooring is protected with a wear layer. Manufacture warrants that there will be no wear-through of the wear layer for years indicated for the specific product from normal traffic or maintenance. "Wear-through" refers to complete loss of the wear layer so that the printed design layer is changed or affected.

- *This Limited Warranty only applies provided the recommended installation instructions and maintenance procedures are followed. This warranty is not transferable by the purchaser of the floor.*
- *If product is found to be defective manufacture will supply new products of the same or similar style, size, color, grade and gauge for replacement of the defective area and will pay reasonable labor cost if it was professionally installed or will repair the defects.*
- *If Floor repairs or replaces as result of warranty claim, you will be required to clear, at your own expense, any items placed over affected areas after the original installation.*
- *Labor must be provided by a certified professional flooring installer, using the guidelines put forth from Installation and Maintenance instructions. The cost of replacement/repair labor by a professional installer must be approved by the Manufactures claims department.*
- *Multifamily use of Wear Limited Warranty will be covered for units and common areas under the specific Commercial Warranty associated with the product.*

EXCLUSIONS TO LIMITED WARRANTY

- *Dissatisfaction due to improper installation or maintenance.*
- *For products sold as "Do It Yourself" no labor cost will be provided as part of this warranty.*
- *Damages resulting from misuse or abuse including, but not limited to, scratches, scuffs, cuts, burns, stains, fading, warping, cracking, indentations, urine, feces, or vomit stains, improper or insufficient maintenance, use of steam cleaners, vacuum cleaner beater bars, improper rolling loads, caster wheels, chairs or other furniture without proper floor protector. Protective mats are required for office use.*
- *Direct sunlight baking floor. The floor needs protection from extended sunlight. The Sun coming directly thru a window will add to the heat on the surface of the floor. We recommend blinds, shears or solar film to help disperse the sunlight.*
- *Damages or failure of floor to adhere to subfloor resulting from excessive moisture, alkali and/or hydrostatic pressure.*
- *Floor products sold as irregulars or second quality which is sold as is.*
- *Damage due to radiant heat floors. Flooring installed outdoors.*
- *Deficiencies related to subfloor/floor joist assemblies, subfloor preparations materials & fasteners including, but not limited to, uneven subfloor, floor deflection or voids in subfloor. Squeaky, creaky or noisy floors are not covered by warranty.*

- *Extreme Conditions. The Humidity level in home must be in the 35%-55% range throughout the year using air conditioners, humidifiers or dehumidifiers' as appropriate.*
- *Damage to surrounding structure, walls subfloors, fixtures, furniture, underlayments, moldings, trims, subfloor heating elements, or anything that is not the floor or plank.*
- *Color variations between samples, printed illustrations, dye lots, and the actual production runs.*
- *Discoloration due to use of rubber-backed mats, coco-fiber mats, solvent –based polishes, oil or petroleum-based products or cleaners or asphalt tracked in from driveways or parking lots.*
- *Reduction of gloss from use. Natural changes in color from exposure to natural and UV light*
- *Installation over gypcrete or other similar materials that have not been first sealed with a product expressly approved by Manufacture in writing prior to installation.*
- *Residential or Commercial installation with heavy wheeled vehicle traffic that permanently indents or damages the flooring.*
- *This warranty is made solely to the original purchaser of the flooring. Warranty is not transferable under any circumstance. This limited warranty is expressly in lieu of any other express warranty whether oral or written.*