

Rental Requirements

All boat operators and renters must meet the following requirements:

- Must be at least 25 years' old to rent powered vessels (tritoon, jetskis and houseboat)
- Provide driver's License as photo identification to be presented at check in
- All drivers (maximum of two allowable) must have completed a Georgia DNR Rental Education Course or an approved Georgia Boaters Safety Course. The approved test may be accessed on our site under the "Get Ready" tab.
- Major credit card is required (Visa/Master Card/AMEX) in the renter's name.
- All passengers are required to sign a Release of Liability. Minors under the age of 18 must have a parent or guardian's signature on the Release of Liability

Reservation/Cancellation Policy

- Reservations require payment of 100% of the base rental fee and sales tax at the time of reservation.
- Upon your return, an inspection of the vessel will be performed. If any damages are identified, they will be billed to your card. Fuel Expenses will be paid at the return as well.
- Confirmed reservations will hold your vessel for up to an hour after your scheduled check in time. You are required to communicate with our reservation team if you are running late, otherwise your reservation and reservation deposit fee will be forfeited.
 - Rental times cannot be extended due to late arrivals.
- Changes to existing reservation dates or times must be made at least 14 days before the reservation date. You are required to contact us at 678-882-8062 to make changes after booking online.
 - Cancellations made more than 14 days before the reservation date will result in a cancellation fee that is 10% of the total reservation amount.
 - Cancellations made less than 14 days before the reservation date will result in a forfeit of 50% of the total reservation amount and cannot be credited towards future reservations.
- A security deposit is not required, however, you are responsible for all damages to the vessel. Lanier Boat Charters, LLC will keep the renter's credit card information on file until the check-in inspection is complete.
- Cancellations due to dangerous weather conditions apply for the following perils:
 - Heavy rain lasting more than 45 minutes
 - High wind advisories
 - Tornado warnings & lightning

If the described inclement weather occurs during your rental period, a pro-rated credit will be offered for a future rental date. Weather credits in part or full can only be given in person on the day of the rental and must be based on actual weather conditions at your arrival time and cannot be determined based on preliminary forecasts.

Lanier Boat Charter, LLC Rental Policies

Check-In Procedures

- We recommend you arrive for your rental at least an hour prior to the scheduled departure time to allow you the benefit of enjoying your entire rental time.
- The renter must be present at check-in on the day of the rental.
- During check-in, the following will occur
 - Review of the following items
 - The driver's DNR Boat Safety documentation (or Captain's equivalent)
 - Please be sure to take the time to perform this certification prior to arrival. The link is found on our website under the "Get Ready" tab.
 - The driver's Driver's license
 - Renter's contract
 - Operator's Manual
 - Release Waiver
 - Walk through of the vessel to familiarize the captain and document any existing visible damages.
 - Passengers and crew move in
 - Our team will navigate the vessel outside of the Marina wake zone.
 - **IMPORTANT:**
 - At no time will the houseboat be permitted within the no wake zones of a marina unless piloted by a Lanier Boat Charter representative.
 - At no time will the houseboat be permitted within the no wake zones of Sunset Cove. Houseboats are not permitted at Sunset Cove

Check-Out Procedures

- Upon Check-In, you will be assigned a specific time and location to bring the vessel to for check-in. It is the renter's responsibility to be at the location on time to avoid late fees.
 - It is recommended that you leave the boat in the same condition as when you checked out to avoid additional cleaning fees
 - Garbage in provided garbage bags
 - Seats wiped down
 - Dishes cleaned
 - Floor swept with the provided broom
 - Etc.
- If you are renting the houseboat, one of our representatives will meet with the captain and crew to pilot the vessel within the Marina's wake zone for inspection and refueling.
- Once docked, the following will occur:
 - Our team will perform a walkthrough with the renter to determine if there were any issues encountered during the rental period.
 - Vessel will be fueled. Fees may be paid at the gas dock directly
 - The passengers and crew are free to move out.

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Rental Policies

- Rental rate does not include fuel costs & sales tax
 - Each rental boat leaves the dock with a full tank of fuel. Once the boat is returned and refueled the renter is responsible for the amount of fuel consumed during the rental. Fuel payments can be made directly to Aqualand Marina upon return.
- Renters are responsible for all damages to the rented vessel
- The following items are prohibited:
 - Open flames, cooking equipment of any type of grills other than the one provided with the vessel are prohibited.
 - Beer Kegs
 - Fireworks and Other Explosives
 - Pets
- By Georgia DNR law, occupants under age 13 must wear life jackets at all times. Life Jackets for all passengers are provided free of charge and are stored in the hatch in the Salon.
- Late returns are subject to additional fees of \$50 for every 15 minutes past the scheduled check-in time.
- Lanier Boat Charter LLC has a strict passenger capacity rule based on the type of vessel:
 - Houseboat: 16 Person MAX capacity.
 - Tritoon: 12 Person MAX capacity.
 - Jetski: 3 Person MAX capacity

Each passenger in the party, regardless of age, weight or size counts towards this maximum capacity. This is for the safety passengers and crew.

- All vessels must be beached and secured by sunset. It is not permissible to run the vessels at dusk or dark.
- Houseboats are not permitted to navigate within the wake zone of any marina or sunset cove.
- It is the captain's responsibility to stay on top of any changing weather conditions and take appropriate action to secure the vessel in the event of severe weather or wind advisory conditions. The captain can receive updated weather reports while from local & national weather media; on the houseboat, the boats VHF marine radio also receives 24/7 NOAA weather reports.

When thing go wrong

- Although we do our best to keep our rentals in great running condition, they are mechanical and things may go wrong either due to a maintenance issue or operator error. In the event of a mechanical failure or other issue, we do have personnel on-call after normal business hours as well as a GPS tracking device to ensure we can quickly locate the vessel. Nine times out of 10, we resolve the issue over the phone, much like a helpdesk. If further action is needed, we will send someone out to the location to assist. This type of service is required with customers out overnight. Mechanical related after hours' lake service calls are free of charge.
- If we are called out to assist with issues caused by negligent operation of the houseboat additional fees may be added to the rental. Situations where an after hour's service fee may apply are:
 - Running aground or impacting underwater objects while driving at night.

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- Not properly securing the beaching lines & allowing the vessel to turn sideways while beached.
- Other renter caused situations.
- Our overarching message is use common sense.