



## Susan Rodgers joins Jaeva Management as software trainer

**Fast-growing legal consultancy, Jaeva Management Services, has further expanded its team with the addition of Susan Rodgers as Case Management Trainer.**

Susan has a lengthy 17-year background in the legal sector, having previously been employed in senior roles within both law firms and legal software providers. She's worked with two of Jaeva's directors, Nicola Moore-Miller and Jo-Anne Wild, in these earlier posts.

In Susan's new position, she's responsible for delivering tailored training programmes to end users migrating case management and legal accounts software platforms.

Nicola Moore-Miller, Jaeva's Managing Director, comments: *"When we identified a requirement for another trainer, Sue immediately came to mind. We were colleagues for former employers and I've seen first-hand the great work she does. The standard of her training is exceptional. We're very lucky to have her on board."*

The news of Susan's appointment follows recent announcements regarding the recruitment of other key staff members and an office move to bigger headquarters to accommodate Jaeva's growing workforce.

*"There's strong demand for our specialist services," continues Nicola. "Sue's expertise will serve us well as we rise to the demands of an increased client base. Our success is testament to the confident, bright and knowledgeable people we have in place, Sue now included."*

Susan states: *"I'm so pleased to be working alongside Nicola and Jo-Anne again, plus the rest of my Jaeva teammates. As a trainer and consultant, my day-to-day duties are interacting with those using software at every level in practice. We're primarily involved with businesses undergoing change – that is, switching systems – and what I really enjoy is helping individuals manage change, get to grips with technology and learn new ways of working. I take great pleasure in guiding people through the journey from reluctance to acceptance to absolute engagement. It's extremely rewarding."*

Jaeva provides services exclusively to the legal profession with offerings ranging from case management selection and implementation to risk and project management support. Its head office is located in West Cumbria but Jaeva's consultancy team service clients UK-wide.