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From: CA Department of Insurance Licensing Services <cdilicserv@insurance.ca.gov>
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To: Diana Capes
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INSURANCE COMMISSIONER

California Department of Insurance

The California Department of Insurance (CDI) has completed the transition of its online licensing services to the enhanced online services provided by Sircon, powered by Vertafore (Sircon) and has resumed receiving license applications, issuing and renewing licenses, and maintaining license records online. Below are some frequently asked questions and answers related to Sircon's enhanced online services license numbering.

1. Is CDI now issuing eight-digit license numbers starting with the number 4?

No. CDI's new license numbers are seven-digit and all numeric (e.g., 1234567, 2234567, 4234567, 5234567, 9234567).

2. Will licensed producers who add another producer license qualification to their license keep their existing license number?

Yes. The additional producer license qualification(s) will be added to their existing license numbers, which could be an alpha numeric license number (e.g., 0A12345, 0B12345, 0C12345) or an all numeric license number (e.g., 0123456, 0234567).

3. Will former licensees who reapply for an insurance license be issued a new CDI seven-digit, all numeric, license number?

No. Former licensees will be re-issued the license number they previously held. This is so the licensees' complete license history will be under one license number.

Please direct any questions to CDI's Producer Licensing Bureau Hotline at (800) 967-9331 or email the Producer licensing Bureau at <https://interactive.web.insurance.ca.gov/pli/servlet/InformationRequest>