

# NEWSLETTER

September 1, 2025

RICHARD KING, PRESIDENT

(225) 683-9698



## Annual Membership Meeting

East Feliciana Rural Water System will hold our annual membership meeting on October 15, 2025, at 6 p.m. at EFRW's office - 10270 Highway 10, Ethel.

The three Board members up for re-election are:

Rusty Bowser  
Philip Crochet III  
Ray Williams

### How do I cast my vote?

EFRW mails a voting proxy to all the members of the system. You may attend the meeting and turn in your proxy and ballot, or if you are unable to attend, you may complete the proxy by appointing someone who will be attending to cast your vote then return the Proxy and ballot to EFRW's office on or before October 15, 2025. These proxies will be given to the appointee at the annual meeting for the purpose of casting your vote.

## HURRICANE PREPAREDNESS



Ahead of a potential storm, EFRW is inspecting well sites to ensure sites are clean

and clear of any debris that poses a threat to the site.

Generators are inspected and fueled up in case of power outages.

In the past year EFRW was able to salvage and revamp a generator. This generator is mobile and can be relocated at our various well sites in case of an emergency situation.

Chlorination systems are inspected, and cylinders changed out in order to manage proper disinfectant in case of lengthy outages.

During a storm Operations personnel are monitoring SCADA systems to ensure wells, pumps, and towers are functioning as designed and that pressures are being maintained.

After the storm has passed Operations personnel inspect well sites for damage and address any issues such as leaks due to lightning strikes, downed trees and powerlines.

The Office of Homeland Security recommends that residents be prepared with at least 3 days of food and water. This will allow time for Disaster Relief teams to access the area and determine the needs of the public.

## Fiber Internet Service coming to East Feliciana Parish

Contractors with Swyft Fiber and ATT Fiber are working to bring fiber optics to East Feliciana Parish. While these works are being performed, outages and boil advisories are inevitable. EFRW crews will work as quickly as possible to reinstate your services, but customers should be prepared now for outages and boil advisories. Stock up on bottled water, store gallon jugs of water for flushing toilets, and please practice patience as we all work to get thru this phase.

## Quick and Easy Bill Pay



EFRW monthly bill pay is available at [www.eastfelicianaruralwater.com](http://www.eastfelicianaruralwater.com). or by phone 1-888-842-4218. Convenience charges will apply.

**\*\* Must have a phone number on file with EFRW**

**\*\* Walk-in payments** can be made at the local banks in East Feliciana Parish.

**\*\* Warning** - DOXO is not an approved payment processing affiliate. Payments processed through this service may take up to 7 days to reach our office.

## Getting Ready for Winter



Fall is the perfect time to start your winter preparations!

- Homeowners should protect pipes in attics and crawl spaces with insulation.
- Outside pipes should be drained or insulated in 2" fiber sleeves.
- Outside faucets should be heat traced and wrapped in foam insulation, especially if the outside hose bib is on main supply line to home; otherwise, the main service line may freeze inside the wall.
- Water hoses should be drained, disconnected from outside faucets and put away for the winter.

It's a good idea to leave your heat set no lower than 55 degrees.

If you are going out of town, it's always a good idea to turn your water service off at the meter and drain your service lines and indoor plumbing to ensure you don't come home to water damage.

Generally, if you've winterized your home then you typically do not need to drip your faucets. If you do drip your faucet, then a stream of water the size of a pencil lead is more than enough. In order to maintain water service during weather events, EFRW needs the public's help by managing their dripping faucets, inspecting their service lines and valving out water leaks as soon as possible. If you see a problem, be a good neighbor and get it reported to EFRW. By working together, we can keep the water flowing!



## Construction Update

When EFRW started System Improvement construction in 2016, We had no idea all the changes and setbacks we would be facing with COVID, price increase, and construction adjustments to compensate for rising cost, but as of July 2025, EFRW completed what we thought would be our final Project 8 – Battle Road Tower Rehab of the USDA funded improvement plan. Yes, with the numerous construction delays, the Battle Road tower was a sore site, but now it's a sight for sore eyes!!

Oh, how beautiful the tower looks now and oh, how proud we are of our water system! But better yet, with a little grant money still available, EFRW is working to secure a rehab contract for the rehab of the Taylor Street tower and updated controls at the Pine Ridge well site. These two projects would complete EFRW's goals for updating the system!

EFRW appreciates all our customers and the patience you have shown during these years of system improvements!

## Have you signed up?

With our notification system, you can receive an automated call, text and email alerting you to Boil Advisories, Outages, and Disconnects. Get the BEN Notification form from our website [www.eastfelicianaruralwater.com](http://www.eastfelicianaruralwater.com), complete it and email it to [melissa@eastfelicianaruralwater.com](mailto:melissa@eastfelicianaruralwater.com).

Think you are signed up to receive these notifications, but you're not receiving a call, text, or email? Contact our office to verify the information we have on your account or submit a new BEN Notification form with your updated info.

**\*\* BE SURE TO TEXT THE WORD "ALERT" TO 22300 TO COMPLETE THE TEXT MESSAGING SETUP.**

## 2024 Consumer Confidence Reports

EFRW's 2024 CCR Report and 2024 Water Grade are now available on our website at [www.eastfelicianaruralwater.com/ccr.html](http://www.eastfelicianaruralwater.com/ccr.html)

## Coming In October:

### Service Line Inventory 2025 update

EFRW will have the Service Line Inventory 2025 update available on our Website by October 15th. Please be sure to check out our website -- [www.eastfelicianaruralwater.com/lead-line-survey.html](http://www.eastfelicianaruralwater.com/lead-line-survey.html).



## Important Information



### Accessible Office Hours

Monday – Thursday  
8 a.m. – 4 p.m.  
Friday – Closed

**Reconnects must be paid by 2 p.m. on Thursday after disconnect in order to be reinstated on same day. All accounts paid after 2 p.m. will be reinstated on Monday.**