

## TERMS & CONDITIONS

**Reservations/Deposits/Payments:** A deposit of five hundred dollars (\$500.00) is required at the time of booking. No reservation is confirmed until the deposit is received by the tour operator. The balance of the tour price is due and payable sixty (60) days prior to departure.

**Minors And Infirm:** Children under the age of 18 must be accompanied by a parent/guardian or a responsible adult deemed worthy by the parent/guardian. If a minor is traveling with any person other than parent/guardian then the responsible adult will provide the travel agent/tour operator and have in his/her possession a notarized letter from the parent/guardian giving that adult full permission to make decisions on their behalf and permission to room with the minor. No minor will be allowed to room alone without the parent/guardian or named responsible adult. Due to the physical demands of the tour and the inaccessibility of handicap facilities abroad, no physically handicapped person may be a tour passenger.

**Tour Price:** The tour price in this brochure is based upon the U. S. currency vs. the European Euro at the time of printing, March 1, 2020. If changes in these rates occur, it may change the price accordingly. The tour price is based on booking a minimum of 16 paying passengers. A lesser amount could increase the price of the tour. Should the price of the tour change for any of the reasons mentioned above, the passenger will then have the right to cancel the reservation and receive a full refund of payment made to date, provided that written notice be received by Fratelli & Co. within 7 (seven) days of the notification of the price change. Otherwise, the cancellation policy written below prevails. No refund will be made if the passenger is dissatisfied with any of the accommodations; fails to use any of the accommodations included in the tour price, or must return home prior to completion of the tour.

**Cancellations:** Land and Air arrangements may be canceled and passenger may receive a full refund less one hundred (\$100.) dollars cancellation fee if the cancellation is made no less than ninety (90) days prior to the scheduled departure date. If cancellation is made less than sixty (60) days prior to scheduled departure, there is no refund unless a suitable replacement passenger books the tour in his/her place. For these reasons we recommend you take Travel Insurance.

**Travel Insurance:** Health, accident, Trip Interruption/Cancellation and baggage insurance are NOT included; brochures can be made available through your travel agent.

**Sightseeing & Itinerary:** Sightseeing is included as specified in the itinerary with English-speaking guides and customary entrance fees. The tour operator reserves the right to vary the sequence of the itinerary and/or reroute the order of cities, should circumstances arise.

**Passports:** A valid passport is required, and MUST be shown upon request to the travel agent/tour operator, tour leaders and any airline personal and customs officials. Passports must be valid up until 6 months after the return date.

**Responsibility:** Fratelli & Co., your tour operator has arranged a vacation package which may include one or more of the following: air, land transportation, hotel accommodations and food service. Neither the tour operator nor the organizer own, operate, manage, or control any hotel, bus company, railroad, cruise line, service provider, restaurant, airline transportation company, person or persons rendering any of the services, and/or accommodations offered in connection with this tour. The tour operator and/or tour organizer do not guaranty any passenger's safety who participates in the tour. Accordingly, the passenger understands that he or she has no claim against the tour operator or organizer for any delay, or other irregularity caused by a third party service provider, damage to or loss of property, injury to or death of the person due to any action or failure to act by the air carrier, bus carriers, private cars, livery carriers, railroad, ships, hotels, restaurants and any service providers in connection with this tour, strikes, war, or any acts of God. Under these circumstances, no portion of the tour price will be refunded. It is advisable that you cover any potential risks with insurance coverage.

**Cancellation of Passenger's Rights:** In an effort to make the tour pleasant for all, the tour operator reserves the right to: 1. cancel any reservation and refund the tour price, pursuant to the cancellation clause, of any passenger who acts irrational by words, actions and demeanor prior to the tour departure; 2. refuse further participation in the tour once the tour begins, with no refund given, to passengers who: act unruly, irrational, unduly argumentative, incite trouble among passengers, endanger the health and/or safety of the other passengers, tour operator, tour organizer, and/or tour escort, or if they become physically or emotionally disabled and create a burden that the remaining passengers are unwilling to accept. No tour passenger, tour operator, tour organizer, tour escort, will be obligated to assist any infirm, handicapped or injured passenger.

**Inclusions:** All hotel taxes, service charges, First Class Hotels, Comprehensive sightseeing as per itinerary, English-speaking guides, Breakfasts, lunches and dinners (including in flight meals) as per itinerary.

**Exclusions:** Passport and visa fees, tips for tour escorts, drivers, guides, food service personal, hotel maids, phone calls, laundry services, and other items of a personal nature. Rates do NOT include beverages at meals unless specified in the itinerary. Rates do not include transfers nor baggage handling in the US.

**Physical and Emotional Limitations:** The tour operator cannot be held responsible for any part of the tour missed due to physical or emotional limitations. Anyone who cannot participate in an event will not receive a refund for any unused portion. Further, if anyone must stop or return to a hotel or motor-coach during a tour, and uses public transportation or taxis, it will be their responsibility to pay for the transportation.

**Miscellaneous:** Any Litigation concerning this tour shall be brought in the State of New Jersey. This agreement shall be construed according to New Jersey and Federal law. The tour operator shall not be responsible for any typographical errors or misprints. The tour operator reserves the right to substitute in its discretion any air, land and sea carrier, hotels, and service providers and itinerary.

**I have read terms and conditions of the tour and accept them. I represent I am not physically or emotionally challenged and I am able to meet the physical demands required by this tour.**

Signature \_\_\_\_\_ Date \_\_\_\_\_