



November 20, 2012

Mr. Jacques Zara  
Vice-president Sales & Marketing  
GTR Turf Inc.  
298, cote Saint-Nicholas  
Saint-Colombian, QC  
Canada J5K 1M2

Re: King's Christian Collegiate combination soccer/baseball artificial turf sports-field completed November 2012.

Dear Mr. Zara,

With this letter I want to express my personal appreciation to you and everyone associated with GTR in creating a beautiful finished artificial sports field for King's Christian Collegiate.

In 2010 the King's Christian Collegiate senior administration and the Board of Directors set out to create an outstanding one-of-a-kind athletic field for both soccer and baseball. Thanks in no small measure to GTR, today we have accomplished that goal. Jacques, from my first meeting with you in my office to plan the turf detail to the final inspection a few weeks ago, your firm has been professional and exceptional from A to Z, from start to finish.

You under promised and over delivered. In every respect, I have been most impressed with the quality of your work.

Your communications have been clear and consistent throughout. Every one of your employees was respectful, knowledgeable and passionate in delivering a superior product. Throughout the installation, the site was kept tidy and functional for our school purposes. Whenever adjustments were required to this complex installation, your site supervisors were exceptionally helpful and cooperative in finding solutions. Once the solutions were found, they put the revised plan into action.



And last, I was most impressed with your ability to finish, to give your undivided attention to quality control. I have been involved with a number of major building projects and know from experience that many contractors fail to attend adequately to the completion details. It is relatively easy to roll out a carpet and stitch it together, it is much more difficult to ensure that the end result is a seamless carpet, a work of beauty. Your staff was constantly conscientious to ensure that every square foot was properly installed consistent with all specifications.

Jacques, you have delivered on your promises, you have delivered a beautiful artificial turf field for our students to enjoy. You have made the dream of our Board of Directors come true.

Thank you.

A handwritten signature in black ink, appearing to read "Jim Vanderkooy". The signature is fluid and cursive, with a large loop at the end.

Jim Vanderkooy  
Director of Operations

PS: If you ever need a reference, please feel free to give out my contact information.