

HALIFAX AREA WATER AND SEWER AUTHORITY

PO Box 443, Halifax, PA 17032

Phone: 717-896-3886

Fax: 717-896-3780

June 2, 2022

Dear Property Owner/Customer,

The Board of the Halifax Area Water and Sewer Authority (HAWASA) has voted to modify their billing policy and procedures.

Effective immediately, the billing cycle will be as follows:

Day 1—Bills are generated and mailed

Day 30—Bills are due

Day 31—Unpaid accounts incur a 10% late fee

Day 40—Bills are due with the late fee

Day 41—Unpaid accounts will get a notice posted to the door of the property

Day 60—Accounts which were posted are due

Day 61—Unpaid accounts are SHUT-OFF

Please keep in mind, there is a fee for water Shut-Off and water Turn-On, the fee is \$50 each for a total of \$100. Customers who are currently behind on their water/sewer bills should attend a Board Meeting (3rd Tuesday of Each Month at 7:00pm) to discuss options with the Board to get your accounts caught up so as to not have interruptions to your service(s). Payment agreements will be phased out by the end of 2022 and will no longer be a payment option.

Payments for HAWASA bills can be made with Cash, Check, or Credit Card (subject to a 3% processing fee).

The tentative schedule for the next billing cycle per the new policy is as follows:

July 5—Bills are generated and mailed

August 4—Payment is Due

August 5—Unpaid accounts have a 10% late fee added to their balance

August 15—Unpaid accounts will get a notice posted to the door of the property

September 6—Unpaid accounts will get SHUT-OFF

Should you have any questions, please feel free to contact the billing office at 717-896-3886 or attend a regularly scheduled, monthly Board Meeting.

Sincerely,

HAWASA