VILLAGE OF NEWARK
WATER CUSTOMERS
APRIL 2015

Please Note: **Currently a customer can use the process above if it is a one email/user to one account ID relationship. The account can have several locations and meters.**

If you want to set up a single customer email to view several accounts it can be set up by the utility.
- First have your customer set up their logon to view 1 account to establish their logon.
- Next the Utility looks up the additional accounts under Assets>Account.
- Then search for the EyeOnWater user you wish to associate with the account.
- Click on Update account.
- Repeat for each BEACON account that needs to be connected to the customer email and EOW account.

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Dear ***Customer***,

Welcome to EyeOnWater!

Now you can view your water use in few easy steps:

1. Visit https://eyeonwater.com/signup on your computer using a supported web browser.

2. Enter your service area zip code: ***14513***

3. Enter your billing account number: For example: ***60041***

4. Enter your email address.

5. Create and confirm a password.

6. You will get a confirmation email from BEACON. You must verify your email address by clicking on this link. Once you do, you can sign in using your email and password.

For the list of supported web browsers please read:

http://blog.beaconama.net/browser-compatibilityaquacue-wave-web-browser-compatibility/

We look forward to getting your feedback.

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Phone App Instructions:

1. Go to the App Store on your Android or iPhone and search for "eye on water".
2. Download the free App to your iPhone or Android Phone.
3. Open the App.
4. Tap on the Register button.
5. Tap on "Enter your account information Manually".
6. Enter your Zip Code.
7. Select your water provider.
8. Enter your Account ID.
9. Tap on the Next button.
10. Enter a valid e-mail address.
11. Create and confirm a password.
12. Verify that you have read the Terms of Service.
13. Tap on the Next button.
14. An email will be sent to the address you provided.
15. Click or tap on the link in the email to verify it is valid.
16. You can now sign in to your account.