USAePay

USAePay is an online payment gateway that allows users to process payments through online transactions and recurring payments. The merchants we have using this portal are very happy with how user friendly it is to use. It is also very secure with the fraud modules they have in place to make sure the information you need is provided so that you get the best possible rate on your transactions.

With USAePay, we will assist you in creating a link for your website that allows your patients to pay online. You can also send the link via email or text to your patients. This link will direct them to the secure payment form where they can submit a payment. You will get an email when a payment is made online so that you can update your records accordingly. There is also an option to save your customer data online so that should you have a patient call to make a payment, you can use a card on file.

If you have patients that need to pay overtime, you can set them up for recurring payments at no additional cost to you. You simply enter the customer's information, a credit or debit card that the patient wants to use and set up a payment schedule within the portal. You can customize the schedule with monthly amounts to be paid and the number of payments required. You have complete control over the schedules. On the designated day, any recurring payments due that day will process automatically. If there are issues with the transaction declining, you will be able to see why it declined and either rerun the card or change the payment method based on the customer's request.

USAePay can also be used as a virtual terminal. If you have an internet connection, you can securely process credit cards from anywhere. This is a great tool if you're working offsite.

If you're an existing merchant with International Payment Solutions, to get set up, we will send you some paperwork to authorize adding the USAePay fees to account. New accounts can have this added at boarding.

Your login credentials will be emailed to you within 2-3 days of signing up. After you've had a chance to log in to the portal, we will walk you and your staff through the complete set up to make sure you're comfortable with how the portal works. We will assist you with setting up a payment page, setting up the fraud modules and how to do recurring billing. This process takes 30-45 minutes over the phone.

We've found this to be a very popular option for dental offices looking to keep their costs low. If you have any questions, please feel free to call Deanna at 844-483-1995. She would be happy to work with you.