## COVID-19 Statement:

We are still open and seeing appointments! However, we will be restricting the hospital to staff only and closing our lobby in order to keep our staff and clients safe during the COVID-19 pandemic. Infectious disease experts agree there is no evidence to indicate that pets become ill with COVID-19 or that they can spread COVID-19 to other animals, including people. However, we are taking this community health threat very seriously and want our clientele to know the steps we are taking to address this very important human health issue.

If you have an appointment, we ask that you please call (727-446-2167) upon your arrival in our parking lot to check in. We will come out to the car to get your pet and bring them into the clinic for their exam and any treatments needed while you wait in your car. Alternatively, you can drop off your pet and we will call you when they are ready to pick up. All cats must be in a carrier for transfer in and out of the hospital.

If you are coming to our clinic to pick up prescription food or medications, we ask that you please call ahead so we can get the medication or food ready in advance. We also ask that you prepay via credit card over the phone. When you arrive in our parking lot, please call and we will deliver the food or medication to you in your car.

You can also order prescription food and medications through our online pharmacy and have them shipped directly to your door.

We are requiring all staff members who are not feeling well to stay home for the recommended self-quarantine period. To date, we have no known exposure to COVID-19 within our staff.

Please be aware that we have strengthened our cleaning protocols to disinfect the hospital. We use hospital-grade disinfectant that will kill COVID-19 and other viruses.

For more information regarding COVID-19 and your pet please visit the AVMA COVID-19 Website.

As the situation changes, we will continue to update you. Please call or email us if you have any questions.

Regards,

Dr. Jamie Todd and the staff of Court Street Animal Hospital