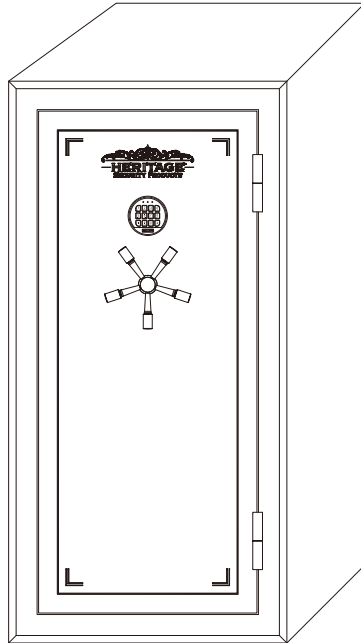


—HERITAGE®—
SECURITY PRODUCTS

Instruction Manual



**LONG GUN SAFES
WITH ELECTRONIC OR COMBINATION LOCKS**

HERITAGE SECURITY PRODUCTS

RELATED ITEM

24CBH 24CSSH 24EBH 24ESSH
40CBH 40CSSH 40EBH 40ESSH
64CBH 64CSSH 64EBH 64ESSH

IMPORTANT NOTICES

1. Do not leave safe unattended while open.
2. Keep Children Away from safe.
3. Keep your safe locked and closed at all times when not in use, to avoid children being accidently locked in safe.
4. Place your safe in a cool and dry location.
5. Remember to record the serial number of your safe from the tag on the back of your safe. You will need this serial number for all warranty or customer service inquiries.
6. Electronic media, photographic media and all audio-visual media should not be stored in the safe for fire protection. These materials will not survive the rated internal temperature of the safe and may be damaged or destroyed.

WARNING

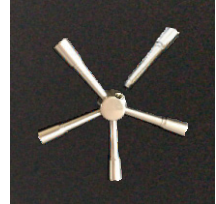
Safe must be secured as detailed in these instructions. A child or Adult can tip the safe and can be killed or seriously injured. Failure to secure the safe can result in death or serious injury.

HANDLE ASSEMBLY (For 5 or 3 Spoke Handle Feature)

Screw the 5 or 3 handle spokes into the hub and hand tighten. These spokes are located in the front foam packaging.

WARNING: Do not over tighten spokes.

NOTE: Do not use this handle to move the safe.



BATTERY INSTALLATION AND REPLACEMENT (For Electronic Locks)

You must first install the battery which is located in the front protective styrofoam.

Batteries included: E-lock (1x9Volt)

To replace the battery, remove the cover by pressing the tab and turning as shown in the illustration (counter clockwise). Install new battery and align cover and install cover (clockwise).



OPENING THE SAFE

Electronic Lock

Press any button to wake up your lock and the keypad lights up.

Enter Factory Pass Code : 1 - 5 - 9 - #.

SETTING THE PASSCODE & PASSCODE RESET

After opening the safe, locate the small red button on the inside of the door, near the hinge. Remove the cap and press the red button until you hear two beeps.

You will see a yellow light on the front faceplate. Enter your new passcode (minimum of 3, to a maximum of 8 digits) while the yellow light is illuminated, then press #. The yellow light flashes twice with two beeps, that means your passcode is successfully set.

Before closing door, make sure your new passcode is functional.

Enter your passcode and press # and you will see a green light on your front faceplate.

Low Battery Warning Indicator

If after entering your correct passcode and pressing #, you see a red-light on your front faceplate, this indicates your battery is low and needs to be replaced. Please follow instructions for battery installation and replacement.



Back up key

Remove the cover by pressing the tab and turning the cover under battery installation. Insert the key in the key hole and turn key ¼ turn (until stopped) to unlock the safe. Rotate the handle and open the door.

Safes with the Alarm-U™ system

Press “*00” to activate the Alarm-U™ system. If the safe is tampered with, the alarm will sound for 30 seconds. To stop the alarm from sounding, enter the correct passcode.

After tampered alarm, please enter “*00” to activate the Alarm-U™ system again.

If 3 incorrect passcode entries are made in succession, the alarm will sound and the safe will be in automatic lockout for 30 seconds.

If 3 more failed attempts are entered, the keypad will be in lockout for 5 minutes, the yellow light will flash to show that the keypad is locked. The green light will flash once after any lockout time end. You can use your key at any time to open the safe.

Turning the keypad sound off/on with Mute-U™ system

You can mute the keypad by entering the code “*633”.

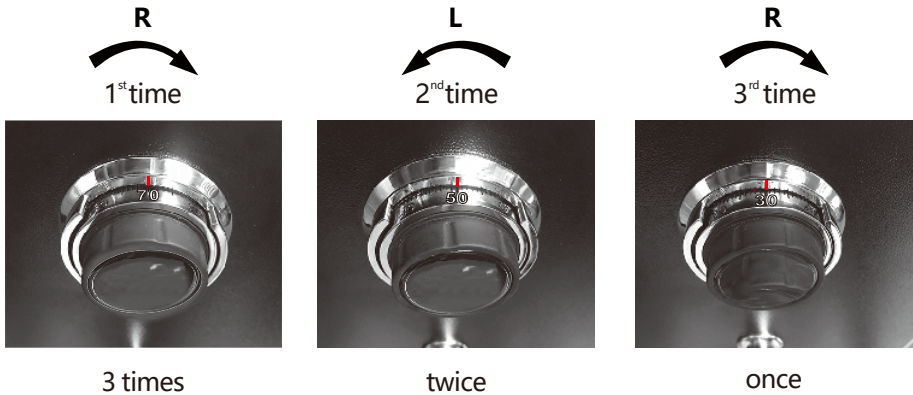
To turn it back on, enter code “*66”.

Combination Lock

Your Combination Number

1st 3 times (R)
2nd 2 times (L)
3rd 1 time (R)

Example : If the dial combination numbers were 70-50-30



All combination safes have a pre-set combination.

Locate the combination on the front of your instructions sheets:

1. Turn the Dial clockwise passing the first combination number twice landing on the number the third time.
2. Now turn the Dial counter clockwise, passing the second combination number once landing on the number on the next time around.
3. Turn the Dial clockwise until you reach the third combination number.
4. The handle should now be released. Turn the handle clockwise. Pull the door towards you.

CLOSING THE SAFE

Close the door and turn the handle to the lock position. For a combination safe, turn the dial either direction a few times after turning the handle to lock position.

WARNING: Do not leave safe unattended while open, and keep children away from safe.

SECURING THE SAFE

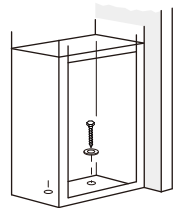
This safe must be mounted to the floor. Failure to do so will compromise the safety, security and warranty of the safe. Place your safe in a cool and dry location.

HARDWARE INCLUDED

- (2) M10x70 Lag screws
- (2) Gasket washers
- (2) Plastic anchors

TOOLS REQUIRED

- Drill
- 3/8" drill bit
- 5/16" drill bit
- 7/16" drill bit
- 17mm socket wrench
- Phillips screwdriver



As all installation may vary, please contact your local Hardware Professional for additional installation recommendations.

WARRANTY

**We are proud to stand behind our products
with a Limited Lifetime Warranty.**

LIMITED LIFETIME WARRANTY

Heritage Security Products warrants that each new safe will be free from defects in material and workmanship. Heritage Security Products will repair or replace at no cost to the warranted party, any warranted safe that is damaged during a fire, water (where applicable) in which the water level does not exceed 24 inches for a period of 72 hours, break-in or break-in attempt during the lifetime of the original purchase if the homeowner's insurance policy will not cover the damage. It does not include water damage that might occur in conjunction with a fire. The lifetime warranty does not include the lock or painted surface.

LOCK AND PAINTED SURFACE WARRANTY

Locks and painted surfaces are warranted to be free from defects in workmanship and materials for a period of two years from the date of purchase. Heritage Security Products obligation under the Limited Lifetime Warranty is limited to the repair (including labor) or replacement of any product that proves to be defective or damaged during a fire, water proof (where applicable), break-in or break-in attempt, with a product of like size and type. Any claims made for fire, waterproof (where applicable), break-in or break-in attempts must be accompanied by a copy of your homeowner insurance statement of coverage, photos and a report made by the police or fire marshal report. A claim must be made within three months of the break-in. Proof of purchase is required to obtain service and/or to make a claim.

Heritage Security Products takes seriously its obligation to stand behind its product with this warranty as long as the safe is properly installed and cared for as instructed in the Owner's Instruction Manual. The warranty does not apply to safes or parts that have been misused, neglected or subjected to unusual or extreme conditions and/or environments, or to unreasonable wear and tear. Changing or modifying the safe in ways that affect its intended use will void this warranty. The safe must be registered within 60 days of the purchase and must be on file at the time of the incident. **Please go to www.Fortresssafe.com to register your product.**

As a special service to you, the limited lifetime warranty can be transferred, for a fee, to subsequent purchasers or owners with the prior written consent from Heritage Security Products. Simply contact our Customer Service team with your request. Manufacturer reserves the right to deny a request or transfer for any reason.

Limitation of Remedies: In no case shall Heritage Security Products be liable for any special, incidental, or consequential damages based upon breach of warranty, breach of contract, negligence, strict tort, or any other legal theory. Such damages include, but are not limited to, loss of profits, loss of savings or revenue, loss of the contents of the safe or vault door, loss of use of the safe or vault door, or any associated equipment, cost of capital, cost of any substitute equipment, facilities or services, downtime, the claims of third parties including customers, and injury to property.

Heritage Security Products provides this warranty in place of all other warranties and assurances whether expressed or implied. Heritage Security Products accepts no liability for incidental or consequential damage or loss by anyone as a result of using this safe.

This warranty is only applicable to the Safe itself and does not extend to the contents of the Safe. For optimal security and protection, safes should be bolted to the floor. Please refer to your Instruction Sheet for details on anchoring your safe to the floor.



For Customer Service needs, please contact us at:

1-888-577-9823

Fax:1-585-486-1198

Email:cs@heritagesafe.com

KEY REPLACEMENT SERVICE

Upon Verification of ownership, replacement keys are available for purchase through customer service.

Contact Customer Service for more information.

Remember to record the serial number of your safe from the tag on the back of your safe. You will need this serial number for all warranty or customer service inquiries.

 **WARNING**

This product can expose you to chemicals including lead, which is known to the State of California to cause cancer, and DEHP, which is known to the State of California to cause birth defects or other reproductive harm. For more information go to

www.P65Warnings.ca.gov

V-2021-01

HERITAGE SECURITY PRODUCTS

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