



Serving elderly, disabled & low income citizens of
Bristol and Sullivan County, Tennessee
204 Bluff City Hwy. • Bristol, TN 37620-4215

PENALTIES FOR FAILURE TO MAKE REPAIRS TO UNITS UNDER CONTRACT WITH BRISTOL HOUSING

OWNER Responsible Repairs: All units under contract with Bristol Housing will be inspected at least annually. Inspections may also be performed upon tenant's complaint of owner's failure to make repairs or when an emergency repair is reported to our office. Additionally, a unit may be randomly selected by a Bristol Housing supervisor or by a HUD official for an inspection to ensure units are being inspected properly.

After all inspections, owners and tenants will be notified either in writing, by e-mail or by phone of repairs needed in their units. If the owner fails to make repairs within the time frame specified in the notification, rent will stop on the re-inspection date and will not resume until repairs are completed. Rent lost during this period of time is not recoverable from the tenant or Bristol Housing.

TENANT Responsible Repairs: All units under contract with Bristol Housing will be inspected at least annually. Inspections may also be performed upon tenant's complaint of owner's failure to make repairs or when an emergency repair is reported to our office. Additionally, a unit may be randomly selected by a Bristol Housing supervisor or by a HUD official for an inspection to ensure units are being inspected properly.

After all inspections, owners will be notified either in writing, by e-mail or by phone of repairs needed in their units. If the tenant fails to make repairs within the time frame specified in the notification, the tenant's voucher will be terminated and the tenant will be responsible for paying the full portion of their rent. The HAP contract will terminate and the tenant will no longer receive housing assistance from Bristol Housing.