

How To Update Your iPhone or iPad

These step-by-step instructions describe how to update your email account settings on an iPhone or iPad. If you have a question, please feel free to reach out for help at 765.998.6192 or support@eiwifi.com.

1.) On your iPhone/iPad, tap on the Settings icon, then tap Accounts, or similarly named.

2.) Tap on your eiwifi.com email account. This will open your email account settings.

3.) Apple phones and tablets offer no means to change your email account settings, so your email account will need to temporarily be removed from your iPhone/iPad, so it can be re-added. Look for a button labeled "Remove" "Delete Account" or similarly named, and tap on it. When asked to confirm, tap Yes or Ok.

4.) On your desktop computer, visit <https://www.skywaynetworks.com/guides/ios>. When prompted by the guide, use these options:

- What email address would you like to setup: (enter your eiwifi.com email address)
- Which email plan are you using: Bronze
- Which email app will be setup: (select the email app you use on your phone/tablet)
- Type of account you would like to setup: IMAP

5.) Follow the remaining steps in the guide to re-add your email account to your iPhone/iPad. Once completed, your email folders and messages will re-appear on your iPhone/iPad.