

|                                 | <u>2021</u>   | <u>2020</u>       | <u>2019</u>       | <u>2018</u>    | <u>2017</u>    | <u>2016</u>   | <u>2015</u>   | <u>2014</u>   | <u>2013</u>   | <u>2012</u>   | <u>2011</u>   | <u>2010</u>   | <u>2009</u>   | <u>2008</u>   | <u>2007</u>     | <u>2006</u>     | <u>2005</u>     |
|---------------------------------|---------------|-------------------|-------------------|----------------|----------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|-----------------|-----------------|-----------------|
| <i>Managing Agents</i>          | <i>HML</i>    | <i>STRANGFORD</i> | <i>STRANGFORD</i> | <i>MAUNDER</i> | <i>MAUNDER</i> | <i>MHML_5</i> | <i>MHML_4</i> | <i>MHML_3</i> | <i>MHML_2</i> | <i>MHML_1</i> | <i>KFH</i>    | <i>KFH</i>    | <i>KFH</i>    | <i>KFH</i>    | <i>Haywards</i> | <i>Haywards</i> | <i>Haywards</i> |
| Cleaning Contract               | 4202          | 2239              | 3365              | 3124           | 2740           | 2542          | 2,566         | 2,571         | 2,290         | 2,480         | 2,193         | 2,284         | 2,056         | 2,029         | 1963            | 1850            | 1768            |
| Electricity - Common Parts      | 1255          | 2982              | 715               | 627            | 595            | 475           | 514           | 235           | 124           | 546           | 705           | 900           | 934           | 1,794         | 619             | 192             | 219             |
| General Repairs                 | 1016          | 2992              | 1111              | 2940           | 695            | 1905          | 1,925         | -             | 172           | 1,458         | 2,891         | 329           | 3,221         | 4,165         | 1232            | 1039            | 93              |
| Door Entry System               | 832           | 269               | -                 | 254            | 178            | 246           | 244           | 239           | 233           | 227           | 211           | 304           | 230           | 194           | 303             | 183             | 179             |
| Drain Clean & Maintenance       | -             | -                 | -                 | -              | -              | 326           | 235           | 257           | 130           | 130           | 216           | 1,303         | 1,366         | 458           | 130             | 113             | 1653            |
| TV Equipment Maintenance        | -             | -                 | -                 | 608            | -              | -             | -             | -             | -             | -             | -             | -             | -             | -             | -               | -               | -               |
| Fire Equipment                  | -             | 306               | -                 | 817            | 109            | 588           | 243           | -             | -             | 330           | 243           | 302           | 357           | 288           | 278             | 267             | 197             |
| Insurance (x3)                  | 3169          | 3055              | 4405              | 2911           | 2594           | 2427          | 2,337         | 2,302         | 1,863         | 2,204         | 2,053         | 1,790         | 875           | 2,233         | 1008            | 1778            | 1585            |
| Health & Safety (multi)         | 750           | -                 | 345               | 822            | 390            | -             | -             | 540           | 216           | -             | -             | -             | -             | 411           | -               | 492             | -846            |
| Water Hygiene                   | 864           | 1728              | -                 | 1296           | 433            | -             | -             | -             | -             | -             | -             | -             | -             | -             | -               | -               | -               |
| Asbestos Management             | -             | -                 | -                 | 240            | 420            | -             | -             | -             | -             | -             | -             | -             | -             | -             | -               | -               | -               |
| Lift                            | 1298          | 1689              | 1470              | 1484           | 869            | 2147          | 1,552         | 2,764         | 2,163         | 984           | 1,958         | 2,738         | 1,243         | 927           | 1475            | 1812            | 1187            |
| Lift Telephone                  | 319           | 567               | 546               | 289            | 263            | 317           | 296           | 281           | 266           | 241           | 286           | 284           | -48           | 210           | 244             | 193             | 145             |
| Lift Health & Safety            | -             | -                 | -                 | -              | -              | -             | -             | -             | -             | -             | -             | -             | -             | -             | -               | -               | -               |
| Sundries                        | -             | -                 | 17                | 27             | 128            | 19            | -             | 39            | 87            | 142           | 120           | 48            | 150           | 139           | 29              | 72              | -               |
| Legal Fees                      | -             | -                 | -                 | -              | -              | -             | -             | -             | -             | -             | -             | -             | 271           | -             | -               | -               | -               |
| Professional Fees               | 204           | 150               | 117               | -              | 337            | 673           | 1,365         | -             | 100           | -             | -             | 745           | -             | -             | -               | -               | 176             |
| Postage & Shipping              | -             | -                 | -                 | -              | -              | -             | -             | -             | -             | 23            | -             | -             | -             | -             | -               | -               | -               |
| Bank Charges                    | 5             | -                 | -                 | -21            | -              | 87            | 284           | 197           | 74            | -             | -             | -             | -             | -             | -               | -               | -               |
| Accounting Fees                 | 840           | 1050              | 750               | 720            | 720            | 775           | 835           | 695           | 825           | 695           | 1,365         | 1,300         | 1,344         | 1,200         | 1274            | 1208            | 1150            |
| Managing Agents Fees            | 5945          | 6000              | 6478              | 7800           | 6398           | 4995          | 4,850         | 4,320         | 4,320         | 4,320         | 3,915         | 3,740         | 3,644         | 3,525         | 3476            | 3360            | 3200            |
| <b>Sub Total</b>                | <b>20,699</b> | <b>23,027</b>     | <b>19,319</b>     | <b>23,940</b>  | <b>16,868</b>  | <b>17,520</b> | <b>17,246</b> | <b>14,440</b> | <b>12,863</b> | <b>13,780</b> | <b>16,156</b> | <b>16,067</b> | <b>15,643</b> | <b>17,573</b> | <b>12,031</b>   | <b>12,559</b>   | <b>10,706</b>   |
| Transfer To Reserves            | 55000         | 55000             | 55000             | 15000          | 10800          | 14400         | 14,400        | 10,800        | 10,362        | 8,965         | 15,000        | 10,000        | 10,000        | 10,000        | 7778            | 8000            | 8000            |
| L&T Act Interest                | -             | -21               | -                 | -1             | -1             | -30           | -16           | -87           | -89           | -73           | -13           | -19           | -4            | -53           | -110            | -72             | -143            |
| Major Works                     | -             | -                 | -                 | -              | -              | -             | -             | 136,735       | -             | -             | -             | -             | -             | -             | -               | -               | 50731           |
| Surveyor's Fees                 | -             | -                 | -                 | -              | -              | -             | -             | -             | -             | -             | 236           | -             | 1,913         | -             | -               | -               | -               |
| Surplus Refunded (Debited)      | 7788          | 3757              | 15803             | -              | -              | 770           | 565           | -             | 4,826         | -             | 2,333         | 921           | -2,333        | 1,219         | 1,288           | 2,617           | -               |
| Via Quarterly Credit            | -7788         | -3757             | -15803            | -              | -              | -             | -             | -             | -             | -             | -             | -             | -             | -             | -               | -               | -               |
| Reserves Utilised_ WHAT FOR ??? | -3432         | -4890             | -6144             | -              | 1590           | -770          | -565          | -136,735      | -4,826        | -             | -236          | -             | -1,913        | -1,219        | -               | -               | -50731          |
|                                 | 3432          | 4890              | 6,144             | -              | -1590          | -             | -             | -             | -             | -             | -             | -             | -             | -             | -               | -               | -               |
| <b>Total</b>                    | <b>75,699</b> | <b>78,006</b>     | <b>74,319</b>     | <b>38,939</b>  | <b>27,667</b>  | <b>31,890</b> | <b>31,630</b> | <b>25,153</b> | <b>23,136</b> | <b>22,672</b> | <b>31,143</b> | <b>26,048</b> | <b>25,639</b> | <b>27,520</b> | <b>19,699</b>   | <b>20,487</b>   | <b>18,563</b>   |
| <i>Notes:</i>                   |               |                   |                   |                |                |               |               |               |               |               |               |               |               |               |                 |                 |                 |
| <b>Annual Cost per Flat</b>     | <b>8,411</b>  | <b>8,667</b>      | <b>8,258</b>      | <b>4,327</b>   | <b>3,074</b>   | <b>3,543</b>  | <b>3,514</b>  | <b>2,795</b>  | <b>2,571</b>  | <b>2,519</b>  | <b>3,460</b>  | <b>2,894</b>  | <b>2,849</b>  | <b>3,058</b>  | <b>2,189</b>    | <b>2,276</b>    | <b>2,063</b>    |
| <b>Annual movement</b>          |               |                   |                   |                | <b>-469</b>    | <b>29</b>     | <b>719</b>    | <b>224</b>    | <b>52</b>     | <b>-941</b>   | <b>585</b>    | <b>26</b>     | <b>-209</b>   | <b>869</b>    | <b>-87</b>      | <b>213</b>      | <b>-</b>        |
| <b>Surplus / (Deficit)</b>      | <b>7788</b>   | <b>3737</b>       | <b>15803</b>      | <b>78</b>      | <b>668</b>     | <b>510</b>    | <b>770</b>    | <b>-1,753</b> | <b>1,188</b>  | <b>1,758</b>  | <b>3,068</b>  | <b>2,161</b>  | <b>921</b>    | <b>-2,333</b> | <b>582</b>      | <b>1288</b>     | <b>2617</b>     |

|                                     |               |             |             |             |             |             |             |             |             |             |             |             |             |             |             |             |             |
|-------------------------------------|---------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| <b>RESERVES BALANCE YE</b>          | <b>217650</b> | 164,700     | 114,445     | 65,589      | 50,491      | 41,770      | 25,987      | 16,201      | 92,702      | 82,110      | 73,145      | 58,145      | 48,777      | 38,804      | 26483       | 17945       | 9702        |
| <b>Quarterly Demands</b>            |               |             |             |             |             |             |             |             |             |             |             |             |             |             |             |             |             |
| Service Charge Element              | 773           | 740         | 972         | 663         | 450         | 500         | 500         | 350         | 350         | 500         | 533         | 506         | 450         | 450         | 350         | 350         | 350         |
| Reserve Charge Element              | 1248          | 1527        | 1527        | 416         | 300         | 400         | 400         | 300         | 300         | 250         | 416         | 278         | 278         | 278         | 222         | 222         | 222         |
| <b>Total Quarterlies per lessee</b> | <b>2021</b>   | <b>2267</b> | <b>2499</b> | <b>1079</b> | <b>750</b>  | <b>900</b>  | <b>900</b>  | <b>650</b>  | <b>650</b>  | <b>750</b>  | <b>949</b>  | <b>784</b>  | <b>728</b>  | <b>728</b>  | <b>572</b>  | <b>572</b>  | <b>572</b>  |
| <b>Year Ended</b>                   | <b>2021</b>   | <b>2020</b> | <b>2019</b> | <b>2018</b> | <b>2017</b> | <b>2016</b> | <b>2015</b> | <b>2014</b> | <b>2013</b> | <b>2012</b> | <b>2011</b> | <b>2010</b> | <b>2009</b> | <b>2008</b> | <b>2007</b> | <b>2006</b> | <b>2005</b> |
| <i>Managing Agents</i>              | HML           | STRANGFORD  | STRANGFORD  | MAUNDER     | MAUNDER     | MHML_5      | MHML_4      | MHML_3      | MHML_2      | MHML_1      | KFH         | KFH         | KFH         | KFH         | Haywards    | Haywards    | Haywards    |