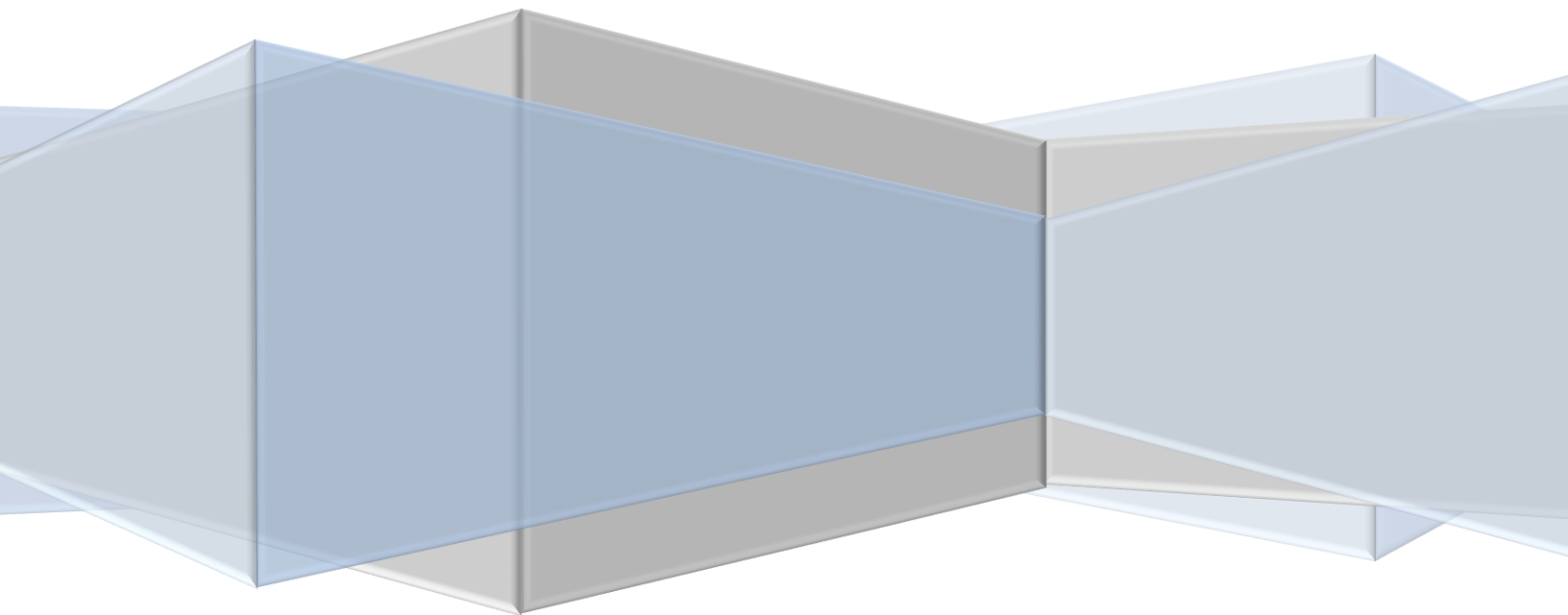




# **Team Problem Solving?/ Appreciative Inquiry**

**A One-day Course**



# Team Problem Solving?/ Appreciative Inquiry

## A One-day Course

»Specific course duration (Half-day, One-day, Two-day, Three-day), content pieces, and exercises, are determined after consultation and are based upon the needs of the client group.

### 1. Introduction and Objections

- A. Team Building is just a cliché...or is it?
- B. Group dynamics

### 2. Team Evolution

- A. Groups vs. Teams
- B. Advantages/Disadvantages
- C. Healthy team behaviors
- D. Embracing diversity—personality and culture
- E. Team problem solving
- F. What is Appreciative Inquiry?

### 3. Role Behaviors

- A. Role Expectations, Role Conception, Role Acceptance
- B. Where do you fit in?
- C. Individual contributions/Group interpretations
- D. Achieving a personal balance

### 4. Essential Interaction Skills

- A. Listening—the un-skill
- B. Asking the right questions
- C. Conflict turned positive and productive
- D. Conflict resolution styles
- E. Communication openly—the challenges/the rewards
- F. Silent Language

### 5. Effective Team Behaviors

- A. Understanding Change
- B. Establishing ground rules for meetings
- C. Setting group goals
- D. The importance of celebrating success

### 6. Summary and Conclusion

# Team Problem Solving?/ Appreciative Inquiry

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The following is a baseline price range. Fees vary depending upon extent of customization, and number and experience level of trainers/facilitators involved in the intervention. Preferred client and volume discounts are available. Not-for-profit agencies also may receive a rate reduction.

One-day workshop	\$3,000 – 5,500
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Travel expenses billed separately

