

**PUBLIC NOTICE OF ARIZONA CORPORATION COMMISSION**  
**HEARING OF ITS INVESTIGATION OF JOHNSON UTILITIES, LLC**  
**WATER OUTAGES.**  
**DOCKET NO. WS-02987A-18-0151**

On June 1, 2018, Commissioner Olson requested that Staff perform an investigation and site visit to Johnson Utilities, LLC in response to customer complaints regarding low water pressure and a notice of Johnson Utilities to its customers that a well pump had failed. On June 4, 2018, Chairman Forese issued a letter in response to reports of low water pressure, well pump failure and the cessation of water service to certain Johnson Utilities construction customers. In that letter, Chairman Forese requested that Johnson Utilities provide information regarding these incidents. Further, he directed Commission Staff to perform an investigation and site inspection. Staff performed an investigation and site inspection of Johnson Utilities' facilities on June 4, 2018.

On June 8, 2018, Staff opened docket WS-02987A-18-0151, IN THE MATTER OF THE COMMISSION'S INVESTIGATION OF JOHNSON UTILITIES, LLC. WATER OUTAGES. At the June 12, 2018, Staff Open Meeting, the Commission voted to hold an emergency evidentiary hearing on these issues with the assigned Administrative Law Judge issuing a Recommended Opinion and Order by July 31, 2018.

**THE COMMISSION IS NOT BOUND BY THE PROPOSAL OF STAFF, JOHNSON, OR ANY INTERVENORS. THE COMMISSION WILL DETERMINE THE APPROPRAITE ACTION TO BE TAKEN IN THIS MATTER BASED ON THE EVIDENCE OF RECORD.**

**How You Can View Documents Related to this Matter**

Copies of all documents related to this matter that are filed with the Commission or issued by the Commission are available at the Commission's offices located at 1200 West Washington, Phoenix, Arizona 85007, for public inspection during regular business hours, and on the Internet via the Commission's website ([www.azcc.gov](http://www.azcc.gov)) using the e-Docket function and Docket No. WS-02987A-18-0151.

**Arizona Corporation Commission Public Hearing Information**

The Commission will hold a hearing on this matter beginning on **July 16, 2018**, at 10:00 a.m., at the Commission's offices, 1200 West Washington Street, Phoenix, Arizona.

Written public comments may be submitted by mailing a letter referencing Docket No. WS-02987A-18-0151 to Arizona Corporation Commission, Consumer Services Section, 1200 West Washington, Phoenix, AZ 85007, or by submitting comments on the Commission's website ([www.azcc.gov](http://www.azcc.gov)) using "I Want To" and "Submit a Public Comment." If you require assistance, you may contact the Consumer Services Section at 602-542-4251 or 1-800-222-7000.

**About Intervention**

The law provides for an open public hearing at which, under appropriate circumstances, interested persons may intervene. An interested person may be granted intervention if the outcome of the case will directly and substantially impact the person, and the person's intervention will not unduly broaden the issues in the case. Intervention, among other things, entitles a party to present sworn evidence at hearing and to cross-examine other parties' witnesses. If an interested person does not intervene, the interested person may attend the hearing and may provide public comment, but may not present evidence or ask questions of witnesses at the hearing. Public comments are reviewed and considered by the Commission, but do not constitute evidence of record and cannot be relied upon by the Commission as proof of the matters asserted.

If you desire to request intervention, you must file an original and 13 hard copies of a written request to intervene with Docket Control, 1200 West Washington, Phoenix, AZ 85007, no later than **July 10, 2018**. You also must serve a copy of the request to intervene on each party of record, on the same day that you file the request to intervene with the Commission. Information about intervention and sample intervention requests are available on the Commission's website ([www.azcc.gov](http://www.azcc.gov)) using "I Want To" and "Learn about Intervention in a Utility Case" and "Intervene in a Utility Case."

Your request to intervene must contain the following:

1. Your name, address, and telephone number, and the name, address, and telephone number of any person upon whom service of documents is to be made, if not yourself;
2. A reference to Docket No. WS-02987A-18-0151;
3. A short statement explaining:
  - a. Your interest in the proceeding (e.g., a customer of Johnson, etc.)
  - b. How you will be directly and substantially affected by the outcome of the case, and
  - c. Why your intervention will not unduly broaden the issues in the case;
4. A statement certifying that you have served a copy of the request to intervene on Johnson or its attorney and all other parties of record in the case; and
5. If you are not represented by an attorney who is an active member of the Arizona State Bar, and you are not representing yourself as an individual, sufficient information and any appropriate documentation to demonstrate compliance with Arizona Supreme Court Rules 31, 38, 39, and 42, as applicable.

The granting of motions to intervene shall be governed by A.A.C. R14-3-205, except that all motions to intervene must be filed on or before July 10, 2018.

**ADA/Equal Access Information**

The Commission does not discriminate on the basis of disability in admission to its public meetings. Persons with a disability may request a reasonable accommodation such as a sign language interpreter, as well as request this document in alternative format, by contacting the ADA Coordinator, Kacie Cannon, E-mail [KCannon@azcc.gov](mailto:KCannon@azcc.gov), voice phone number 602-542-2247. Requests should be made as early as possible to allow time to arrange accommodations.