

# Important Things to Know About Floating with Parks Bluff Campground!

## Cancellation & Refund Policy

Reservations cancelled 7 days prior to arrival date will be refunded in full, minus a \$10 cancellation fee. **NO REFUNDS WILL BE ISSUED FOR CANCELLATIONS MADE WITHIN 7 DAYS OF THE RESERVATION DATE.**

## Raincheck Policy

If it is actively storming with thunder and lightning the morning of your float and it is still storming at noon, you will be issued a raincheck for a future date. Rainchecks are valid for one year. If the storm ends before noon, rainchecks will **NOT** be issued. Floats will continue as scheduled in rain only conditions. There are no cash refunds on float trips.

## Other Important things to know!

- Reservations are recommended. To make a reservation call 573-637-2290.
- When reserving floats, we require full payment at the time of booking. We accept Visa, MasterCard & Discover.
- The last float pick up each day is 5pm. If you are more than 1 hour late you will be assessed a late fee of \$40 per boat per hour you are late.
- If you pass the pickup point you will be assessed a \$100 per boat fee.
- Animals are not permitted in rafts.
- Only 1 cooler is permitted per raft.
- We do not provide private equipment portages (examples: personal canoes & or personal kayaks.) Please be advised: if you intend on launching your own equipment & transporting yourself, our takeout point is privately owned & not accessible for public access to withdraw your equipment.