

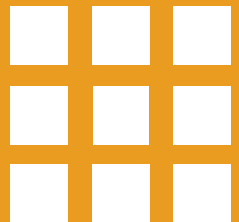


PhoneSuite™

A division of Call Management Products, Inc.



Hospitality Telephone System





RIGHT FEATURES,
RIGHT PRICE.

PhoneSuite is the hospitality telephone system (PBX) designed *by hoteliers for hoteliers*.

PhoneSuite is proven technology that provides the hospitality features you need to meet both your guests' expectations and franchise requirements. Wake-up calls with voice greeting and printed confirmation, per-room call restrictions, day and night modes with separate co-ring extension

lists, dedicated lines for a restaurant or FAX machine, an easy-to-use console, and many more capabilities are standard on all PhoneSuite models.

Optional features such as auto attendant with two-level menus, call accounting with Property Management System (PMS) interface, and guest voice mail can be configured at installation time or easily added later.

PhoneSuite comes in two models. **PhoneSuite 64** is ideal for independent or small franchise properties up to 60 rooms. **PhoneSuite 112** accommodates limited-service hotels up to 220

 800-245-9933

rooms and offers advanced features such as T1 digital trunk interface with Direct Inward Dialing (DID), answer detection for accurate guest billing, extension cloning that enables two lines per room, multi-button feature phones for administrative users, and a full PMS control interface that responds to front desk computer commands.



Both models are surprisingly affordable. If you are replacing your current system, in most cases PhoneSuite will operate with your existing wiring and room telephone sets.

PhoneSuite is designed and built in the USA by Call Management Products, Inc., a leader in telephone technology for more than 17 years. Call us today for an analysis of your needs and a no-obligation quotation.

 **800-245-9933**



“I CHOSE
PHONESUITE
FOR MY
PROPERTIES
BECAUSE IT
PROVIDES THE
BEST HOSPITALITY
TELEPHONE
FEATURES AT
AN ECONOMICAL
PRICE.”

—Beverly Grady
Carpenter Enterprises

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PhoneSuite includes a full set of features for everyone:

Guests

- Check-In automatically sets dialing restrictions & resets voice mail; Check-Out deactivates the phone & prints extension phone bill (if call accounting installed)
- Per-extension dialing restrictions for long-distance, local, and room-to-room calls
- Wake-up calls with voice message can be set by extension or console
- Message-waiting lamp control
- Do-Not-Disturb
- 911 alarm notifies staff immediately when a guest dials 911
- 911 trunk priority feature interrupts and preempts outgoing line if all are in use
- Cloning feature for two separate guest room lines with same extension number*
- Answer detection ensures guests are billed just for completed calls, not busy or no-answer*

Front-Desk and Administrative Staff

- Easy-to-use, full-featured system console(s)
- Conference calling
- Call hold
- Paging
- Individual voice mailboxes (optional)
- Per-extension call forwarding for all calls or on Busy/No-Answer
- Optional auto attendant
- Call accounting (optional): does not require setup, but per-minute rates can be modified as needed
- PMS costed-call interface sends call cost data to Property Management System
- PMS control interface accepts check in/out, wake-up call, and other commands from supported Property Management Systems. Also transmits room status information to PMS*

- System reports go to printer and/or PMS
- Calls can be distributed to department members via a hunt group
- Call pickup groups allow staff to answer coworkers' calls without leaving their desks
- Incoming calls on toll-free lines can be blocked from transfer to guest rooms
- Multi-button Feature Phones provide appearances of other extensions with delayed ringing and intercom function*

Manager

- Cordless phone can perform most console functions
- Automatic and manual day and night modes with ability to ring after-hours calls to the manager's apartment or a night station. If installed, the auto attendant can answer calls differently during the day and at night
- Manager can have a private line but still receive internal calls
- Room status report shows condition of each room
- TAFAS allows the manager to answer incoming trunk calls from any extension
- Speed-Dial List lets guests quickly dial the businesses of your choice (e.g., "Order Pizza")
- T1 digital trunk interface saves money and includes Direct Inward Dial (DID) to route calls directly to guest rooms from outside numbers*

Other Staff

- Housekeeper can enter Room Status Codes from each room
- Specialty lines ring directly to extensions (e.g., restaurant)
- Spa, lobby, and elevator telephones can be restricted to appropriate uses

*PhoneSuite 112 only

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A division of Call Management Products, Inc.
2150 W. 6th Avenue, Unit D | Broomfield, Colorado 80020

