

CEO Report for July 2021
Submitted by Tara Kiene, President/CEO

This report is a summary of key activities and highlights impacting the agency from the perspective of the President/CEO. While it is addressed to and aimed at the agency’s Board of Directors, it is also shared with CCI employees to offer an overview of things happening in the agency.

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State—HCPF/DHS/Alliance/State Legislature

- *Department of Health Care Policy and Financing* (HCPF)—
 - ARPA (American Rescue Plan) Funds
 - State SLS Audit
 - Family Support input
- *Office of Early Childhood*—2021-22 Contract *almost* done

Local Community

- No updates.

Fundraising/Development

- Annual Report
- FOTW
- Development goals

Internal CCI highlights

- Diversity training

- Staffing shortages/recruiting pains
- FSSP changes
- Client Councils

Facilities

- Sawyer Drive--Parking lot project underway
- Pagosa--Major internet issues

Other

- Ride the Rockies/Cathy complaint
- Goal Progress:
 - Strategic Plan dashboards: Added as an SP goal for this year.
 - Planning for Case Management Redesign: Need some decisions from HCPF
 - Executive coaching: Starting in September with a DEI (Diversity, Equity, and Inclusion) Coach
- Running away

Acronym Cheat Sheet

- ART (Administrative Review Team) –The Executive Team and Program Directors oversight of Quality Indicators
- The Arc – advocacy organization for people with intellectual disabilities
- ANCOR (American Network of Community Options and Resources) National professional and advocacy organization for IDD providers
- CCB (Community Centered Board) we are 1 of 20 in the state
- CCI (Community Connections, Inc.)
- CDLE (Colorado Department of Labor and Employment)
- CFCM (Conflict-Free Case Management) Federal mandate that the provision case management must be separated from direct program services.
- CES (Children’s Extensive Services)
- CHCBS (Children’s Home and Community Based Services)
- CMS (Centers for Medicare & Medicaid Services) Federal
- CORA (Colorado Open Records Act)
- DHS or CDHS (Colorado Department of Human Services)
- DSP (Direct Support Professional) – field staff working with clients
- DVR (Department of Vocational Rehabilitation)
- EI (Early Intervention) Developmental services for kids Birth to 3
- FOT (Festival of Trees)
- HCPF (Health Care Policy and Financing) State Medicaid office
- I/DD (Intellectual and Developmental Disabilities)
- JBC (Joint Budget Committee at the Colorado legislature)
- MOU (Memorandum of Understanding)

- PASAs (Program Approved Service Agencies) agencies approved to provide Medicaid Waiver services across the state
- PCA (Personal Care Alternative) residential services not in a host home
- RAE (Regional Accountable Entity) Medicaid care coordination and behavioral health organization
- Residential (a.k.a. Comprehensive – our adult 24/7 support)
- ROI (Return on Investment)
- SJBPH (San Juan Basin Public Health)
- SLS (Supported Living Services) – Services for adults living independently or with family
- TCM (Targeted Case Management)