

YOUR RIGHTS

EVERY CLIENT HAS THE RIGHT TO:

www.yasohio.org

If you have questions about your rights or feel your rights have been violated, please contact the **YAS Client Rights Officer** at **614.258.9927**

INFORMATION

to know about the expectations for client responsibilities while participating in YAS programs and services

ACCESS

to obtain services regardless of race, sex or sexual orientation, marital status, age, religious or political beliefs, ethnicity, or disability

CHOICE

to consent or refuse any service, treatment therapy or medication upon full explanation of the expected benefits and consequences

SAFETY

to be reasonably protected from abuse, inhumane treatment, and violence

PRIVACY

to have a private environment during counseling and services

CONFIDENTIALITY

to be assured that any personal information will remain confidential

DIGNITY

to be treated with respect, empathy, courtesy, consideration and attentiveness

COMFORT

to feel comfortable when obtaining services, including freedom from restraint or seclusion

CONTINUITY

to receive individualized counseling and services for the duration specified in each client's treatment plan

OPINION

to freely express views, without reprisal, on the services provided



This poster has been adapted from the YAS Client Rights, Responsibilities & Grievance Procedures document, which is given at intake and available upon request.