

Community Information Session with Hydro One Representatives

May 8, 2017

Hydro One Customer Care Consultants will be coming to Thessalon First Nation Community on May 8, 2017 to sit with individuals to help you understand your bills including the costs of delivering electricity to you.

Information to be covered

- a presentation on how to understand the different components of the Hydro One bill such as density classification, delivery charges, rate structure;
- one-on-one advice on the different exemptions, credits & assistance programs (LEAP, OESP)
- one-on-one counseling to support First Nation customers in developing affordable payment plans to eliminate arrears;
- incentives for First Nation customers to eliminate outstanding arrears and encourage bill payment on a go-forward basis

Bring Your Bill

- Does your bill include HST? If it does bring your bill and the representative will make changes to your account so your account is 'tax exempt.' Bring your status card too!
- If you have problems or have fallen behind with your bill, Hydro One staff would like to help you and, will be available to answer your questions, and work with you to resolve issues.

Date: May 8 2017

Time: 3-7

Place: Community Hall

Refreshments

For More information Please contact Kathleen Naponse Lands office 705-842-2323