



Spanish For All Austin, L.L.C  
2602 Bridgewater Ct Austin, Texas 78704  
(512) 909-7466 [www.spanishforallaustin.com](http://www.spanishforallaustin.com)

### Withdrawal and Refund Notice

After first payment for 40 Hours Healthcare Interpreter Training there is a grace period of two days for withdrawal with full refund. The third day and fourth day after first payment for scheduled training a 50% refund. Withdrawal on fifth day after first payment or less before scheduled training start the first payment will non-refundable.

### Student Suspension Notice

40 hours Healthcare Interpreter Training student would be suspend from the program for lack of interest or participation, informal withdraw i.e missing training without 24 hours notification unless in an emergency case, lack of payment.

### Student and Instructor Grievance Notice

40 hours Healthcare Interpreter Training student and instructor as an independent contractor must address his/her concern about this program and file a complaint in writing to Waleska Ghini Sole Member and trainer at Spanish For All Austin, L.L.C. Please send your concern or complaint to [wghini@spanishforallaustin.com](mailto:wghini@spanishforallaustin.com). Waleska Ghini will try to resolve any program's issue immediately.

My signature is a recognition that I agree with this Withdrawal, Refund, Suspension, and Grievance Notice:

Name: \_\_\_\_\_

Title (Student, Independent Contractor) \_\_\_\_\_

Date signed: \_\_\_\_\_