



**Meghan McDonald, LPC**

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Today's Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

**CLIENT INFORMATION SHEET**

Name \_\_\_\_\_ Date of birth \_\_\_\_/\_\_\_\_/\_\_\_\_ Age \_\_\_\_\_

Client Social Security #: \_\_\_\_\_ Sex: Male/ Female Race/Ethnicity (optional) \_\_\_\_\_

Marital Status:    Single                      Married                      Separated                      Divorced

Address \_\_\_\_\_

City/State/Zip \_\_\_\_\_ Home Phone \_\_\_\_\_

Email Address \_\_\_\_\_ Cell/Work Phone \_\_\_\_\_

Occupation \_\_\_\_\_ Employers Name: \_\_\_\_\_

Name of your Primary Care Physician \_\_\_\_\_

PCP Phone: \_\_\_\_\_ PCP Fax \_\_\_\_\_

Referred By: \_\_\_\_\_

If Client is under age 18 Please provide the Name of Parent/Legal Guardian Bringing Child to Appointment:

Other people living in the home:

Name	Age	Relationship to Client
_____	_____	_____
_____	_____	_____
_____	_____	_____

Emergency Contact: \_\_\_\_\_ Relationship \_\_\_\_\_

Complete Address: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Work Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_

Spouse's Name (If not Emergency Contact): \_\_\_\_\_ Home Phone: \_\_\_\_\_ Work Phone: \_\_\_\_\_  
Cell Phone: \_\_\_\_\_



## PATIENT SELF REPORT

Patient Name: \_\_\_\_\_ Age: \_\_\_\_\_ Date: \_\_\_\_\_

Name of person completing this form (if not patient):  
\_\_\_\_\_

1. Briefly describe the problem which brought you here today.  
\_\_\_\_\_  
\_\_\_\_\_

2. Check any issues you are having difficulty with.

**ADHD**

hyperactive

impulsive

under achievement

non-compliant

inattentive

poor concentration

disorganized

**Depression**

sad

sleep problems

neg. thinking

poor concentration

hopeless/worthless

mood swings

guilt

**Anxiety**

excessive worry

panic attacks

irrational fear

obsessions

social isolation

phobias

compulsive

**Relationship**

marital/significant other

parenting

difficulty with friends

work/school problems

personal growth

grief/loss

bullying/teasing

**Anger**

short-fused

temp. tantrums

impulse control

violent/assaultive

runaway risk

fighting

irritable

oppositional

**Addictions**

alcohol

drugs

gambling

relationships/sex

eating disorders

cyber/internet

spending

**Abuse**

physical

emotional

domestic violence

rape

sexual

dissociative

**Other**

agitated

mania

paranoia

delusions

tics/tourette's

cutting behavior

appetite changes

nightmares/flashbacks

eating disorders

pregnancy loss/abortion













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## Client Information Form

To assist us in providing services to you, please complete this form as fully and openly as possible. All private information is held in the strictest confidence within legal limits. **If certain questions do not apply, leave them blank.** Some of the information is required by our accrediting and licensing agencies. **If you need help completing this form, please do not hesitate to ask.** Thank you for your cooperation.

Today's Date: \_\_\_\_\_ Birth Date: \_\_\_\_\_ Social Security #: \_\_\_\_\_

Name: \_\_\_\_\_ Age: \_\_\_\_\_ Gender: M F Race/Ethnicity: \_\_\_\_\_

Email Address: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

Physical Address: (if different) \_\_\_\_\_

County: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Do you live in a  House  Apartment  Mobile Home  Other \_\_\_\_\_

Emergency Contact Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Emergency Contact Email: \_\_\_\_\_

**We have an automatic system that sends emails, texts, and voice messages. We also may contact you directly via text, email, cell phone, or video chat. Do we have your permission to correspond with you by these methods? Please note that some of these modes of communication are not secure. We will maintain as much confidentiality as we can regarding your private information (encryption, HIPAA compliant email, etc...)**

May we leave a message (*Please Circle*)? Yes No

What is the best number to leave a message and contact you? \_\_\_\_\_

What number may we reach you by text for appointment confirmations? \_\_\_\_\_







## Billing and Financial Information Form

We truly appreciate you choosing to come to us for psychological help. If you have health insurance, it may pay for a part of the cost of your treatment here. In order for our office to verify your insurance benefits, please complete this form. Verification of benefits from your insurance carrier does not guarantee payment from them. If by some chance your insurance does not pay for your services here at Safe Harbor Counseling Services, you will be responsible for all fees. Our *Patient Care Specialists* will gladly answer any questions you may have about our services, your mental health benefits, and any questions you have about our policies and procedures.

Patient's name: \_\_\_\_\_ Birthdate: \_\_\_\_\_ Soc. Sec. #: \_\_\_\_\_ Address: \_\_\_\_\_  
Home phone: \_\_\_\_\_

### INSURANCE:

Primary Insurance Co: \_\_\_\_\_ Insured's Name: \_\_\_\_\_

Date of Birth: \_\_\_\_\_ Insured's SS#: \_\_\_\_\_

Member ID No. \_\_\_\_\_ Group No. \_\_\_\_\_

### Information Found on the Back of the Card:

Claim Address: \_\_\_\_\_ Provider Phone: \_\_\_\_\_

(If the patient is a dependent)

Primary Subscriber on Insurance Name: \_\_\_\_\_

Birthdate: \_\_\_\_\_ Employer: \_\_\_\_\_

Work phone: \_\_\_\_\_

(If applicable) Spouse's name: \_\_\_\_\_ Birthdate: \_\_\_\_\_

Soc. Sec. #: \_\_\_\_\_ Occupation: \_\_\_\_\_ Employer: \_\_\_\_\_

Work phone: \_\_\_\_\_

**PLEASE NOTE: IF YOU MISS AN APPOINTMENT OR DO NOT CANCEL 48 HRS IN ADVANCE, YOU WILL ASSESSED A \$75.00 MISSED APPOINTMENT FEE.**



**BILLING AND PAYMENTS:** You will be expected to pay for each session at the time it is held, unless we agree otherwise or unless you have insurance coverage that requires another arrangement. Payment schedules for other professional services will be agreed to when they are requested. In circumstances of unusual financial hardship, we may be willing to negotiate a fee adjustment or payment installment plan. If your account has not been paid for more than 30 days and arrangements for payment have not been agreed upon, we will have the option of using legal means to secure the payment. This may involve hiring a collection agency or going through small claims court which will require us to disclose otherwise confidential information. In most collection situations, the only information I release regarding a client's treatment is his/her name, the nature of services provided, and the amount due. If such legal action is necessary, its costs will be included in the claim. Any returned checks or declined credit cards will result in a \$25 fee that will need to be paid before your next appointment.

**INSURANCE REIMBURSEMENT:** In order for us to set realistic treatment goals and priorities, it is important to evaluate what resources you have available to pay for your treatment. If you have a health insurance policy, it will usually provide some coverage for mental health treatment. We will fill out forms and provide you with whatever assistance we can in helping you receive the benefits to which you are entitled; however, you (not your insurance company) are responsible for full payment of my fees. It is very important that you find out exactly what mental health services your insurance policy covers. Our practice policy is that every client has a valid credit card on file with us. We use a secure system that is compliant with The Payment Card Industry Data Security Standard (PCI-DSS).

### Credit Card Authorization Form

Cardholder name: \_\_\_\_\_

Billing address: \_\_\_\_\_

(street) \_\_\_\_\_

(city) \_\_\_\_\_ (state) \_\_\_\_\_ (zip) \_\_\_\_\_

Credit Card Type:  Visa  Master Card  Discover  Amex

Credit Card number: \_\_\_\_\_

Expiration date: \_\_\_\_\_

Card Identification Number (last 3 digits on back of card): \_\_\_\_\_

Authorized Amount to Charge Card: \_\_\_\_\_

I, authorize *Meghan McDonald of Safe Harbor Counseling Services* to charge the agreed amount listed above to my credit card provided herein. I agree that I will pay for this service in accordance with the issuing bank cardholder agreement. I understand and agree to my credit card being charged for the full amount of \$75 should I miss my appointment or not give a full 48 hours' notice of cancellation. This authorization may be revoked upon providing a written statement.

Print Name: \_\_\_\_\_

Date: \_\_\_\_\_

Sign Name: \_\_\_\_\_

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***Informed Consent for Treatment***

(As required by HIPAA and the State of Georgia) this document contains important information about my professional services and business policies. It also contains summary information about the Health Insurance Portability and Accountability Act (HIPAA), which is a federal law that provides privacy protections and client rights with regard to the use and disclosure of your Protected Health Information (PHI). HIPAA requires that I provide you with a Georgia Notice Form about the use and disclosure of your Protected Health Information for treatment, payment and health care operations. A copy will be provided if requested. The Georgia Notice Form explains the HIPAA law and its application to your personal health information in detail. The law also requires that I obtain your signature acknowledging that I have provided you with this information at the end of your first session. Although these documents are long and sometimes complex, it is very important that you read them carefully before our next session.

When you sign this document, it will represent an agreement between us. You may revoke this agreement in writing at any time. That revocation will be binding on me unless I have taken action in reliance on it; if there are obligations imposed on me by your health insurer in order to process or substantiate claims made under your policy; or if you have not satisfied any financial obligations you have incurred.

***PSYCHOLOGICAL SERVICES:***

Psychotherapy is not easily described in general statements. It varies depending on the personalities of the psychotherapist and client, and the particular problems you are experiencing. There are many different methods I may use to deal with the problems that you hope to address. Psychotherapy is not like a medical doctor visit. Instead, it calls for a very active effort on your part and in order for the therapy to be most successful; you will have to work on things we talk about both during our sessions and at home. Psychotherapy can have benefits and risks. Since therapy often involves discussing unpleasant aspects of your life, you may experience uncomfortable feelings like sadness, guilt, anger, frustration, loneliness, and helplessness. On the other hand, psychotherapy has also been shown to have many benefits. Therapy often leads to better relationships, solutions to specific problems, and significant reductions in feelings of distress.

But there are no guarantees of what you will experience. Our first few sessions will involve an evaluation of your needs. By the end of the evaluation, I will be able to offer you some first impressions of what our next session may include.

You should evaluate this information along with your own opinion of whether you feel comfortable working with me. Therapy involves a large commitment of time, money, and energy, so you should be very careful about the therapist you select. If you have questions about my procedures, we should discuss them whenever they arise. If needed, I will be happy to help you set up a meeting with another mental health professional for a second opinion.

### ***SESSIONS:***

Individual sessions are customarily 45-50 minutes; including time spent scheduling appointments and paying fees. Longer or more frequent sessions can be arranged as necessary. Please note: If you miss an appointment or do not cancel 48 hours in advance, you will be assessed a \$75.00 missed appointment fee. It is important to note that insurance companies do not provide reimbursement for cancelled sessions so the total cost of the session is your responsibility.

### ***PROFESSIONAL FEES:***

My hourly fee is \$125.00 an hour for individual Psychotherapy sessions, \$150 an hour for Pre-Marital Counseling, \$150.00 for couples/marriage counseling, \$50 per person for group sessions and \$150.00 per hour for Initial Assessment. In addition to weekly appointments, I charge this amount for other professional services you may need, though I will break down the hourly cost if I work for periods of less than one hour. If you become involved in legal proceedings that require my participation, you will be expected to pay for all of my professional time, including preparation and transportation costs, even if I am called to testify by another party. I do not testify in court, but if the situation arises and it cannot be avoided because of the difficulty of legal involvement; I charge \$200 per hour for preparation and \$250 per hour for attendance at any legal proceeding, including travel time. There is \$500.00 retainer fee which will be credited towards your balance. There is a \$100.00 fee for filling out disability or social security forms.

### ***CONTACTING ME:***

I have a 24-hour confidential voice mailbox at (770)284-8992, at which you may leave a voice message. We also accept faxes on our number (770) 284-8992. Our patient care specialist will check for messages regularly and will return calls as promptly as possible. I will make every effort to return your call on the same day you make it, with the exception of Sundays and holidays. If it is an emergency, please call 911, go to the nearest emergency room, or call the Georgia Crisis line at 1-800-715-4225. If I am unavailable for an extended time, I will provide you with the name of a colleague to contact, if necessary.

### ***LIMITS ON CONFIDENTIALITY:***

The law protects the privacy of all communications between a client and a psychotherapist. In most situations, I can only release information about your treatment to others if you sign a written authorization form that meets certain legal requirements imposed by HIPAA. Other situations require only that you provide written, advance consent. Your signature on this agreement provides written advance consent for activities such as those outlined below.

**There are some situations where I am permitted or required to disclose information without either your consent or your written Authorization:** · If you are involved in a court proceeding and a request is made for information concerning my professional services, such information is protected by the psychotherapist-client

privilege law. I cannot provide any information without your written authorization, or a court order. If you are involved in or contemplating litigation, you should consult with your attorney to determine whether a court would be likely to order me to disclose information. As a rule, I do not enter into any court proceedings unless court ordered. If a government agency is requesting the information for health oversight activities, I may be required to provide it for them. · If a client files a complaint or lawsuit against me, I may disclose relevant information regarding that client in order to defend myself. · If a client files a worker's compensation claim, and I am providing treatment related to the claim, I must, upon appropriate request, furnish copies of all medical reports and bills. There are some situations in which I am legally obligated to take actions, which I believe are necessary to attempt to protect others from harm, and I may have to reveal some information about your treatment. These situations are unusual in my practice. · If I have reason to believe that a child has been abused, the law requires that I file a report with the appropriate governmental agency, usually the Department of Human Resources. Once such a report is filed, I may be required to provide additional information. · If I have reasonable cause to believe that a disabled adult or elder person has had a physical injury or injuries inflicted upon such disabled adult or elder person, other than by accidental means, or has been neglected or exploited, I must report to an agency designated by the Department of Human Resources. Once such a report is filed, I may be required to provide additional information. · If I determine that a client presents a serious danger of violence to another, I may be required to take protective actions. These actions may include notifying the potential victim, and/or contacting the police. If such a situation arises, I will make every effort to fully discuss it with you before taking any action and I will limit my disclosure to what is necessary. While this written summary of exceptions to confidentiality should prove helpful in informing you about potential problems, it is important that we discuss any questions or concerns that you may have now or in the future. The laws governing confidentiality can be quite complex, and I am not an attorney. In situations where specific advice is required, formal legal advice may be needed.

### ***CONFIDENTIALITY OF ELECTRONIC COMMUNICATION:***

Electronic communication is not completely confidential. By signing this agreement, you are authorizing electronic communication via text, fax, cell phone, video conferencing or email. You also understand that email and texting should be used for administrative purposes only. If you need help outside of business hours or if an emergency arises please call 911 or go to your nearest emergency room. Please note that I am not available to conduct therapy via electronic means. I do offer counseling sessions via Vsee video chat, although a separate informed consent must be signed prior to those services. I will reply to all electronic communication within one business day.

### ***THIRD PARTY COMMUNICATION:***

I have contracted out for such services as administrative support, billing, and credit card processing. All companies that I contract with are required to sign a Business Associate Agreement where the contracted company agrees to maintain the same HIPAA compliance and confidentiality as Safe Harbor Counseling Services, LLC. By signing this agreement, you are agreeing to have your information given to these companies.

### ***HIPAA NOTICE OF PRIVACY POLICIES:***

By Signing below, you are agreeing that you have been given a copy of the HIPAA notice of privacy policies.

### ***COUPLES AND FAMILY SESSIONS:***

When conducting couples or family therapy, no secrets will be kept among the members present for therapy. Any communication by anyone involved in the sessions outside of the session will be shared among everyone involved in treatment.

**TERMINATION:**

Termination of therapy is an essential part of the therapeutic process. If you feel that you want to terminate your treatment, or be referred to another provider, please discuss this with your therapist in session. If your therapist feels that you are no longer a fit for therapy, they will give you the appropriate referrals and recommendations. It is advised that you don't quit therapy without a termination session. Clients charts will be closed after termination and will be kept for 7 years, unless you are a minor and they will be kept for 10 years, from the date of last contact. If you do not contact your therapist or come to therapy for 30 days your chart will be closed and you will be deemed an inactive client. Should you choose to come back to therapy your chart will be re-opened. Please note that re-opening your chart may require new paperwork to be completed.

**PROFESSIONAL RELATIONSHIP:**

Please note that the therapy relationship is one of a professional nature. As such I am not allowed to be connected to you on any social media (Facebook, Instagram, LinkedIn, etc...). If we are at the same social engagement or in public, I am prohibited from approaching you due to maintenance of confidentiality. However, should you choose to approach me in public, please be aware that I cannot guarantee confidentiality. The professional relationship continues even when therapy has been terminated.

***Please sign below to indicate that you have read the informed consent and are aware of all of the terms, risks and benefits of treatment.***

Print name: \_\_\_\_\_

*Meghan McDonald, LPC*

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Date: \_\_\_\_\_